City of Spokane Valley

ADA Self Evaluation and Transition Plan

City of Spokane Valley
ADA Self Evaluation and Transition Plan
Working Outline

I. Introduction

a. Summary Statement

The City of Spokane has completed a self-evaluation for compliance with federal requirements as contained in the Americans with Disabilities Act (ADA). The City is found to be compliant with the major goals of the Act and has identified action items regarding policy development and training, as described in this report.

b. Background

Access to civic life by people with disabilities is a fundamental goal of the ADA. The ADA was enacted on July 26, 1990 and provides comprehensive civil rights protections to persons with disabilities in the areas of employment, state and local government services, access to public accommodations, transportation, and communications.

The ADA is divided into five parts. Title II: Public Services prohibits state and local governments from discriminating against persons with disabilities or from excluding participation in or denying benefits of programs, services, or activities to persons with disabilities. It is under this Title that this City of Spokane Valley ADA Self Evaluation and Transition Plan has been prepared.

c. Purpose

The purpose of this City of Spokane Valley ADA Self-Evaluation and Transition Plan is to document the results of the city's review to determine if there are any barriers to persons with disabilities posed by existing policies, procedures or facilities. It further details reasonable modifications to comply with the requirements of Title II where needed. This ADA Self-Evaluation also provides documentation of areas where the City of Spokane Valley has gone beyond the minimum requirements in order to provide a greater level of access for individuals with disabilities that use the city's programs, services and activities.

d. City of Spokane Valley Information

i. Statistics and Demographics

The City of Spokane Valley incorporated on March 31 of 2003. As the tenth largest city in the state, Spokane Valley covers 38.1 square miles and has a population of 96,720 (2019 estimated).

ii. ADA Coordinator

A public entity is required to designate a person to be responsible for coordinating the implementation of ADA requirements, including the transition plan, and for investigating complaints of alleged

noncompliance. The ADA Coordinator for the City of Spokane Valley is John Whitehead, Human Resource Manager.

iii. ADA Accommodation and Grievance

A public entity that employs 50 or more persons is required by the ADA to adopt and publish grievance procedures. The procedures must establish a method for prompt and equitable resolution of complaints alleging any action prohibited by Title II. The city's grievance procedure, adopted as Policy No. 200.055 and contained in Appendix A to this study, generally provides for complaints to be made in writing or other method, review of the alleged action, preparation of an investigative report including recommendations and a notice of decision. The complainant may file further to the US Department of Justice. Policy No. 200.060, ADA Noticing Requirements, is also contained in Appendix A.

e. Prior ADA Self Evaluation

All existing city governments were required to complete a self-evaluation of their facilities, programs, policies, and practices by January 26, 1993. As a newly incorporated city in 2003, this is the first such report prepared for the City of Spokane Valley.

f. Definitions

A list of terms and phrases used in this report can be found in Appendix B. It is not meant to be exhaustive. Additional clarification of terms can be found online at the Northwest ADA Center (http://dbtacnorthwest.org) and at the ADA Home Page (http://www.ada.gov).

II. Department Surveys and General Findings

a. Surveys

City departments completed a comprehensive questionnaire to identify barriers to accessing city programs or procedures. To gain public input, the city hosted a community meeting August 3, 2010 to present the project process and to gather comments on the structure and content of the questionnaire. The questionnaire with a tabulated summary of responses can be found in Appendix C to this report. The community participation program information is contained as Appendix D.

b. General Findings: City-wide Programs, Procedures and Policies

A summary of the specific programs and tasks that each department analyzed through the survey, whether or not the program was found compliant with the ADA and what type of modification is required in a Transition Plan, is contained in Table 1, Appendix E to this report.

Through the self-surveys, the city is found to be compliant with the major goals of the ADA. This is likely due to the fact that over time, the basic components of recognizing and accommodating the needs of those with disabilities have become standardized, common practice. Improvements in the areas of staff training and city policy, as discussed in the following section, are recommended.

c. Action Items

As stated above and detailed in Appendix E, the City is generally compliant with the ADA, mostly through customer service protocols practiced by employees. Departments will benefit from staff training and education. The overall process that an individual with disabilities goes through to express their needs and receive accommodation can be improved upon. It is the intent of the City to address these city-wide programmatic accessibility barriers by modifying the ADA policy to specifically outline the process and ensure staff training. Additionally, if a policy, program or procedure creates an accessibility barrier unique to a department or program, the City's ADA Coordinator will work with the department head or program manager to address the matter in a timely, reasonable and accommodating manner.

Recommended Actions:

- Modify the city's policies to develop a single, comprehensive guide regarding ADA compliance, to address noticing requirements, accommodations and grievance procedures consistent with Title II.
- Implement regular staff training on ADA awareness and accommodations.
- Continue to make appropriate modifications to regular practices to accommodate the needs of individuals with disabilities when providing customer service.
- Develop a system for consistent public notification in city communications regarding alternate formats to address ADA accommodations.

III.   **Facilities Findings and Recommendations**

   a. Surveys

> City departments completed a comprehensive questionnaire aimed at identifying physical barriers to accessing city facilities. The questionnaire with a tabulated summary of all responses can be found in Appendix F to this report.

   b. General Findings: Facilities

> Through the self surveys, city facilities are found to be compliant with the ADA with the exception of the much older dance hall located on Sullivan Drive.

   c. Action Items

> The ADA requires that when facilities are either newly constructed or are re-modeled, improvements be made to current code specifications. In addition, on a case-by-case basis, improvements may be made to facilities whether scheduled for maintenance and repair or not.

Recommended Actions:

- Develop city policy that requires new and/or modified facilities to include improvements consistent with current design standards for accessibility.
- Continue to consider requests for changes to facilities to accommodate accessibility needs and make modifications as appropriate.
- Continue to train employees on the ADA and the City's role in compliance with its requirements.

IV. **Sidewalk and Curb Ramp Findings and Recommendations**

   a. Existing Improvements

> During 2010 and 2011, city staff conducted a survey of sidewalk ramps. For the most part, corners on arterial streets are fitted with appropriate ramps. A summary of the curb ramp surveys can be found in Appendix G to this report.

   b. Action Items

> The ADA requires that when public improvements are either newly constructed or are re-constructed during street maintenance or upgrades, accessible curb ramps be installed to current accessibility standards. In addition, on a case-by-case basis, improvements may be made to existing curbs whether scheduled for maintenance and repair or not.

Recommended Actions:

- As new streets are designed and/or as intersections are modified, incorporate curb ramps consistent with current design standards to meet the needs of individuals with disabilities.
- Continue to make appropriate modifications to curb infrastructure to accommodate the needs of individuals with disabilities.

Appendix A:

City of Spokane Valley ADA Grievance Procedure and Notice Requirements

Spokane Valley	**Administrative Policy & Procedure No. 200.055** **Americans with Disabilities Act (ADA) Grievance** **Procedure**

1. **Policy**

   Pursuant to title II of the Americans with Disabilities Act (ADA) and corresponding federal regulations, the City, in its services, programs, and activities, adopts grievance procedures for discrimination against qualified individuals with disabilities on the basis of disability.

2. **References**

   a) Americans with Disabilities Act (ADA) of 1990, 42 U.S.C. § 12101 et. seq.

   b) 28 C.F.R. § 35.107

3. **Description and Implementation**

   a) **Overview.** These procedures cover complaints filed under the Americans with Disabilities Act of 1990, relating to any program, facility or activity managed by the City of Spokane Valley. The procedures do not deny the right of the complainant to file formal complaints with other state or federal agencies or to seek private counsel for complaints alleging discrimination or unaccommodated barriers to access. Effort will be made to resolve complaints informally at the city level. The option of informal mediation meeting(s) between the affected parties and a designated mediator may be utilized for resolution. Intimidation or retaliation of any kind is prohibited by law.

   b) **Complaint Requirements.**

      i) **Who May File.** Any individual, group of individuals or entity that believes they have been discriminated against on the basis of disability or faced unaccommodated barriers to access as defined by the ADA may file a complaint.

      ii) **Format and Content.** The complaint must be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Upon request, alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities.

      iii) **When and where to File.** The complaint should be submitted as soon as possible but no later than 60 calendar days after the alleged violation. It must be submitted to:

John Whitehead, Citywide ADA Coordinator
11707 E. Sprague Ave.
Suite 103
Spokane Valley, WA 99206

c) **Procedure after Complaint Is Received.**

i) **Ensuring Complaint Jurisdiction and Sufficiency.** After receiving the written complaint, the Citywide ADA Coordinator, in consultation with other city offices, will determine its jurisdiction, acceptability, need for additional information and the investigative merit of the complaint. If the complaint is incomplete, the ADA Coordinator will promptly notify the complainant what must be done for a complete complaint.

ii) **Providing Respondent Complaint Information.** Once a complete complaint is received, the ADA Coordinator will provide the City department responsible and the respondent (subject of complaint) the complaint information within 5 calendar days.

iii) **Respondent's Opportunity to Respond.** The city will provide the respondent with the opportunity to respond in writing to the allegations. The respondent will have 10 calendar days after receiving the notice of the complaint to furnish the city with a written response to the allegations.

iv) **Investigative Report.** Within 60 days of receipt of the original, completed complaint, the ADA Coordinator will prepare a written investigative report for the appropriate department director, the Deputy City Manager, and the City Manager. The report shall include a narrative description of the incident, identification of persons interviewed, findings and recommendations for disposition. The recommendation shall be reviewed by the City Attorney's office, which may discuss the report and recommendations with the ADA Coordinator and other appropriate departmental staff. The report will be modified as needed and finalized for its release to the parties.

v) **Notification of Decision.** Once the investigative report becomes final, briefings will be scheduled with each party within 15 days. Both the complainant and the respondent shall receive a copy of the report during the briefings and will be notified of their respective appeal rights.

d) **Filing a Complaint with the US Department of Justice.** The complainant may file a complaint with the US Department of Justice. "A complaint must be filed not later than 180 days from the date of the alleged discrimination, unless the time for filing is extended by the designated agency for good cause shown." 28 C.F.R. § 35.170(b). This is not an appeal, but a separate legal action available independent of the City's grievance procedures.

e) **Log of Complaints.** The ADA Coordinator will maintain a log of complaints. This log will keep complaints for at least six years and will

contain the following information for each complaint filed:

i) The name and address of the person filing the complaint
ii) The date of the complaint
iii) The basis of the complaint
iv) The disposition of the complaint
v) The status of the complaint

City Manager/Deputy City Manager

NOTICE OF GRIEVANCE PROCEDURES UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Spokane Valley provides grievance procedures for qualified individuals who believe that in the City's services, programs, or activities, they have been discriminated against on the basis of disability.

Overview. These procedures cover complaints filed under the Americans with Disabilities Act of 1990, relating to any program, facility or activity managed by the City of Spokane Valley. The procedures do not deny the right of the complainant to file formal complaints with other state or federal agencies or to seek private counsel for complaints alleging discrimination or unaccommodated barriers to access. Effort will be made to resolve complaints informally at the city level. The option of informal mediation meeting(s) between the affected parties and a designated mediator may be utilized for resolution. Intimidation or retaliation of any kind is prohibited by law.

Any individual, group of individuals or entity that believes they have been discriminated against on the basis of disability or faced unaccommodated barriers to access as defined by the ADA may file a complaint. The complaint must be in writing and contain information about the alleged discrimination such as name, address, phone number of complainant and location, date, and description of the problem. Upon request, alternative means of filing complaints, such as personal interviews or a tape recording of the complaint, will be made available for persons with disabilities. The complaint should be submitted as soon as possible but no later than 60 calendar days after the alleged violation. It must be submitted to:

> John Whitehead, Citywide ADA Coordinator
> 11707 E. Sprague Ave.
> Suite 103
> Spokane Valley, WA 99206

After Complaint Is Received. After receiving the written complaint, the Citywide ADA Coordinator, in consultation with other city offices, will determine its jurisdiction, acceptability, need for additional information and the investigative merit of the complaint. If the complaint is incomplete, the ADA Coordinator will promptly notify the complainant what must be done for a complete complaint. Once a complete complaint is received, the ADA Coordinator will provide the respondent the complaint information within 5 calendar days.

Respondent's Opportunity to Respond. The city will provide the respondent with the opportunity to respond in writing to the allegations. The respondent will have 10 calendar days after receiving the notice of the complaint to furnish the city with a written response to the allegations.

Investigative Report. Within 60 days of receipt of the original, completed complaint, the ADA Coordinator will prepare a written investigative report for the appropriate department director, the Deputy City Manager, and the City Manager. The report shall include a narrative description of the incident, identification of persons interviewed, findings and recommendations for disposition. The recommendation shall be reviewed by the City Attorney's office, which may discuss the report and recommendations with the ADA Coordinator and other appropriate departmental staff. The report will be modified as needed and finalized for its release to the parties.

Notification of Decision. Once the investigative report becomes final, briefings will be scheduled with each party within 15 days. Both the complainant and the respondent shall receive a copy of the report during the briefings and will be notified of their respective appeal rights.

Filing a Complaint with the US Department of Justice. The complainant may file a complaint with the US Department of Justice. "A complaint must be filed not later than 180 days from the date of the alleged discrimination, unless the time for filing is extended by the designated agency for good cause shown." 28 C.F.R. § 35.170(b). This is not an appeal, but a separate legal action available independent of the City's grievance procedures.

Log of Complaints. The ADA Coordinator will maintain a log of complaints. This log will keep complaints for at least six years and will contain the following information for each complaint filed: 1) the name and address of the person filing the complaint; 2) the date of the complaint; 3) the basis of the complaint; 4) the disposition of the complaint; 5) the status of the complaint.

City of Spokane Valley

1. **Policy**

   Pursuant to title II of the Americans with Disabilities Act (ADA) and corresponding federal regulations, the City will give notice of ADA provisions and complaint procedures to all who interact or would potentially interact with the City.

2. **References**

   a) Americans with Disabilities Act (ADA) of 1990, 42 U.S.C. § 12101 et. seq.
   b) 28 C.F.R. § 35.107

3. **Description and Implementation**

   a) **Information required in notice.** A summary of ADA provisions and complaint procedures should be given. For ADA provisions, the City will use the US Department of Justice's model notice entitled "Notice Under the Americans with Disabilities Act." For complaint procedures, the City will use the information given in the City's ADA Grievance Procedures.

   b) **Where information is to be posted.** Both the summary of ADA provisions and complaint procedures will be posted on the City website, at the police precinct, at the City Permit Center, at the front desk at City Hall, and the CenterPlace reception area. This information will also be made accessible in other forms as deemed necessary to reach those who interact with or would potentially interact with the City.

City Manager/Deputy City Manager

Policy No. 200.060 ADA Notice Requirements
Effective:

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NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of title II of the Americans with Disabilities Act of 1990 ("ADA"), the City of Spokane Valley will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The City of Spokane Valley does not discriminate on the basis of disability in its hiring or employment practices and complies with regulations promulgated by the U.S. Equal Employment Opportunity Commission under title I of the ADA.

Effective Communication: The City of Spokane Valley will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in The City of Spokane Valley's programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The City of Spokane Valley will make reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy its programs, services, and activities. For example, individuals with service animals are welcomed in The City of Spokane Valley offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the City of Spokane Valley, should contact the office of Ken Thompson as soon as possible but no later than 48 hours before the scheduled event.

The ADA does not require the City of Spokane Valley to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of the City of Spokane Valley is not accessible to persons with disabilities should be directed to:

John Whitehead
11707 E. Sprague Ave.
Suite 103
Spokane Valley, WA 99206

The City of Spokane Valley will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.

Appendix B:

Definitions

ADA: Americans with Disabilities Act as contained at 42 U.S.C 12101 et seq.

ADAAG: Americans with Disabilities Act Access Guidelines, codified at Appendix A to 28 Code of Federal Regulations Part 36 and at Appendix A to 49 of Federal Regulations Part 37. "ADAAG Standards" means and refers to physical conditions that meet the new construction and/or alterations standards set forth in the ADAAG.

Auxiliary Aids and Services: Qualified interpreters or other effective methods of making orally delivered materials available to individuals with hearing impairments; qualified readers, taped texts or other effective methods of making visually delivered materials available to individuals with visual impairments; and acquisition or modification of equipment or devices; and other similar services and actions.

Compliant Curb Ramp: A curb ramp constructed to comply with state and/or federal law (whichever provides the higher access standard) in place at the time of construction. In the case of a location where it is Structurally Impracticable or Technically Infeasible to build a fully compliant curb ramp, or where construction of a fully compliant curb ramp would constitute a Fundamental Alteration of a service, program or activity of the City, or an Undue Burden on the City, a curb ramp that complies with access standards, or was constructed to the standards existing at the time of construction, or to the maximum extent feasible, will constitute a Compliant Curb Ramp as long as the requirements set forth in this Transition Plan for justifying the reasons for the City to avoid full compliance are met.

Curb Ramp: A ramp cutting through a curb providing access from one elevation or surface to another elevation or surface.

Detectable Warnings: A surface feature built in or applied to walking surfaces or other elements to warn of hazards on a pedestrian access path.

Disability: With respect to an individual: 1) a physical or mental impairment that substantially limits one or more of the major life activities of such individual; 2) a record of such an impairment; or 3) being regarded as having such an impairment.

Discrimination on the Basis of Disability: To limit, segregate or classify a citizen in a way that may adversely affect opportunities or status because of the person's disability; to participate in a contract that could subject a qualified citizen with a disability to discrimination; to use any standards, criteria or methods of administration that have the effect of discriminating on the basis of disability; to deny equal benefits because of a disability; to fail to make reasonable accommodations to known physical or mental limitations of an otherwise qualified individual unless it can be shown that the accommodation would impose an Undue Burden on the City's operations.

Fundamental Alteration: A change in a policy, program or procedure to accommodate a person with a disability such that the intent and purpose of the policy, program or procedure is modified or is no longer viable.

Mental Impairment: Any mental or psychological disorder, such as mental retardation, organic brain syndrome, emotional or mental illness, and specific learning disabilities.

Pedestrian Right-of-Way: Portion of land area owned by the city and provided by dedication for use by the public through walking, wheelchair or other non-automobile device.

Physical Impairment: A physiological disorder or condition, cosmetic disfigurement, or anatomical loss affecting one or more of the following body systems: neurological, musceloskeletal, special sense organs, respiratory (including speech organs), cardiovascular, reproductive, digestive, genitourinary, hemic or lymphatic, skin or endocrine.

Reasonable Modification: An adjustment to rules policies or procedures to accommodate an individual whose disability makes it impossible to comply otherwise when such adjustment does not fundamentally alter the nature of the program, service or activity. Examples include:
- Granting a zoning variance to allow a ramp to be built inside a set-back area.
- Permitting a personal attendant to help a person with a disability to use a public restroom designated for the opposite gender.
- Permitting a service animal in a place where animals are typically not allowed.

Record of Impairment: With respect to protection under the ADA, a person with a history of a disability whether or not they are currently substantially limited in a major life activity. Meant to protect people with a history of cancer, heart disease or other debilitating illness, whose illness is either cured, controlled or in remission, as well as those with a history of mental illness.

Regarded as Having a Disability: With respect to protection under the ADA, an individual is protected under this part of the definition of disability if he or she can show that they were discriminated against because of an actual or perceived impairment, regardless of whether the impairment actually limits or is perceived to limit a major life activity.

Substantial Limitations of Major Life Activities: An impairment is a disability under the ADA only if it limits one or more major life activities. An individual must be unable to perform, or significantly limited in the ability to perform, an activity compared to an average person in the general population. The regulations provide three factors to consider when determining whether a person's impairment substantially limits a major life activity:
1. The nature and severity;
2. How long it will last or is expected to last; and
3. Its permanent or long-term impact or expected impact.

Technically Infeasible: With respect to an alteration of an existing element, that it has little likelihood of being accomplished because existing physical or site constraints prohibit modification or addition of elements, spaces, or features to bring the element into full and strict compliance with the minimum requirements for new construction and which are necessary to provide accessibility.

Transition Plan: A jurisdiction's document to identify physical or structural modifications required to provide access to programs or services; details what actions the City has taken or will take to alter its facilities. Generally, the transition plan lists existing barriers in to City programs and in public rights-of-way under the City's jurisdiction, and it further schedules which barriers are to be removed to provide access for individuals with disabilities.

Undue Burden: An action requiring significant difficulty or expense when considering the nature and cost of the accommodation in relation to the size, resources, and structure of the specific operation.

Appendix C:

Survey of City Programs, Procedures and Policies, with Tabulated Summary

City of Spokane Valley
ADA Self-Evaluation Survey

Please list your department, division & program:

Department:	
Division/Bureau:	
Program (as named on survey notice):	

To obtain a copy of this survey free of charge contact:

City of Spokane Valley ADA Coordinator
11707 E Sprague Avenue, Suite 106, Spokane Valley, WA, 99206
P: (509) 688-0021 TTY: (XXX) XXX-XXXX F: (509) 921-1008 E: jwhitehead@spokanevalley.org

Developed by Logan Hopper Associates, in conjunction with CCSF Mayor's Office Disability, 4/01.
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Survey Instructions

The Self-Evaluation Survey is designed so that you have to answer only those questions that are relevant to <u>your program</u>. It is divided into six sections according to different types of services and activities, as follows:

    I.   Program Background

    II. General Public Contact

    III. Intensive "Client" Contact

    IV. Contracting

    V. Purchasing

    VI. Staff Training & Technical Assistance

Start at Section I and continue from there. At the beginning of each section is an explanation of the types of programs that are covered by that section. <u>Please, read each section description carefully to determine whether the questions in that section apply to your program.</u> If your program does not fit the section description, you may skip to the next section.

There is a space for comments at the end of every section, as well as at the end of the survey.

Please keep in mind that the Survey is not a test. The survey is a tool that is being used to gather baseline data about the accessibility of city benefits and services. We hope to identify best practices as well as areas where improvement is needed. The City will use the data gathered to determine where resources and training are needed to improve access across all programs.

<u>If you have any questions about the survey, please call 688-0021.</u>

Shouldn't my Department's ADA Coordinator complete the survey?

No. The survey should be completed by the manager to whom the survey notice was mailed. However, your ADA Coordinator may be a helpful resource.

My Department has already evaluated the accessibility of our facilities. How does the Self-Evaluation Survey relate to that evaluation?

The Self-Evaluation Survey is focused on programmatic and communication access. It does not address architectural issues. Even if your Department has already developed, or is in the process of developing a Transition Plan, *you must complete the Self-Evaluation Survey.*

Is the survey asking about my Department's policies?

No. The Survey is an evaluation of City *programs*, not Departments. While there may be some overlap with your department, the survey asks questions about the policies, procedures and practices of your *individual program*. In answering the questions, you should limit your responses to the service or cluster of services you oversee.

How are you defining "program"? What about "program manager"?

For the purposes of the Self-Evaluation:

> A *"program" is a service or cluster of services with a single purpose.* Because Departments vary significantly in structure and type of service provided, programs within these Departments also vary. In some cases, smaller clusters of services were grouped together as one because they act as one program when developing and implementing policies, procedures and practices.

> A *"program manager" is the person who is responsible for the program.* For the purpose of the Self-Evaluation, a program manager is the responsible individual who is close enough to the day-to-day workings of the program to have a sense of the actual practices, and who has some authority over the program's policies and procedures.

How are you defining disability?

This survey uses the term disability as it is defined in the Americans with Disability Act: *"a physical or mental impairment that substantially limits a major life activity; a record of such an impairment; or being regarded as having such an impairment."* "Physical or mental impairment" includes, but is not limited to: visu0al, speech and hearing impairments, cerebral palsy, diabetes, mental retardation, emotional illness, HIV disease and drug addiction. Examples of "major life activities" include: caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning and working.

I don't see a lot of "don't know" answer options. If I don't know the answer to a question, should I research the question or just answer "no"?

If you don't immediately know the answer to a question, we prefer that you ask around to find an answer. If you can't get an answer after asking around, you should answer "no."

Section I. Program Background

Who must complete this section? All programs must complete this section.

1. Total programs reporting: **22**

2. Name of person completing this survey:
   See attached list

3. Primary Location of Program:
   Street Address: **See attached list**

   City: Spokane Valley

   State: WA

   Zip: 99206

4. How many employees work in this program?

Number of responses	Response Option
17	0 – 10
0	11 – 20
3	21 – 50
2	over 50

5. What is the approximate total budget for this program?

Number of responses	Response Option
14	under $500,000
1	$500,000 - $1,000,000
5	$1,000,001 - $5,000,000
2	over $5,000,000

6. Does your program issue licenses or certifications (e.g., foster home, marriage, dog licenses, etc.)?

# of Responses			# of Responses	
4	Yes		18	No

7. In three sentences or less, please describe the contact your program has with the public (e.g., people come into our office for x, y, and z; no one ever comes to our office but we buy information kiosks that are used by the public; we do fieldwork and interact with members of the public in the field; we give grants to organizations that provide x, y and z services to the public; we have clients who must apply for our program and meet certain criteria for continuing to receive service from us; etc.)."

Section II. General Public Contact

Who must complete this section? Complete this section if your program has **any direct contact** with the public. This includes programs that lead tours, recruit and hire members of the public, provide information, issue citations or licenses, host meetings, collect fees, provide job training, administer benefits, etc. This does not include programs that provide public service through contracted agencies (see Section IV, below). If your program provides service through contracted agencies or does not have direct contact with the public (e.g., purchasing programs), you may skip this section.

A. Population Information

1. Approximately how many members of the public receive service from your program each year?

Number of responses	Response Options
6	Under 1000
5	1,000 – 5,000
0	5,001 – 10,000
10	Over 10,000

2. Approximately what percentage of these individuals has disabilities? *[Note: We understand that your program may not collect this data and do not expect you to do so. However, your best estimate of this percentage will give us a clearer picture of your program. In your estimate, please be sure to consider those people with hidden disabilities (e.g., psychiatric illness) as well as those with visible disabilities (e.g., visual impairment).]*

Number of responses	Response Options
0	NONE
10	Under 10%
1	10% – 25%
0	26% - 50%
0	over 50%
10	Have no idea

B. General Policies, Procedures & Practices

1. How do you inform members of the public about your program? (Check all that apply.)

Number of responses	Response Options
13	Verbal outreach
10	Brochure
7	Flyer/notice in community
9	Advertisement in newspaper, bulletin, etc.
18	Website
12 (See attached comments)	Other, please name:

2. Does your program ever provide transportation for its applicants or participants?

# of Responses			# of Responses	
2	Yes[GO TO 2.1]		19	No[GO TO 3]

2.1 If yes, what type?

Number of responses	Response Options
0	Mini-van
0	Ramp-taxi
0	Bus pass or tokens
2 (See attached comments)	Other, please name:

2.2 Do you provide wheelchair accessible transportation for people who need it?

# of Responses			# of Responses	
2	Yes		0	No

3. Does your program or service have safety standards (e.g., applicants must be able to care for themselves, participants may not have a history of violent or criminal behavior)?

# of Responses			# of Responses	
5	Yes[GO TO 3.1]		16	No[GO TO 4]

3.1 If yes, please briefly describe the standards:
See attached comments

3.2 How do you determine whether an individual meets these standards?

Number of Responses	Response Options
4	Self-identification by individual
3	Staff observation
0	Staff interview
0	Testing
0	Records check
2 (See attached comments)	Other, please name:

4. Does your program have any components or services that are exclusively for people with disabilities (e.g., a housing program designated for persons with disabilities, an alternate employment program, a different application process, special meeting times, etc.)?

# of Responses			# of Responses	
0	Yes[GO TO 4.1]		21	No[GO TO SEC C]

4.1 If yes, please list these components or services: **N/A**

4.2 May people with disabilities also participate in the general program if they so choose? **N/A**

Number of responses	Response Options
	Yes, always
	Yes, under special circumstances
	No

4.2a If you answered "Yes, under special circumstances" or "No" please explain: **N/A**

C. Communications

1. Does your program use an automated phone menu system to access staff and/or information on services (i.e., push 1 for... push 2 for...)?

# of Responses			# of Responses	
5	Yes[GO TO 1.1]		**16**	No[GO TO 2]

1.1 If yes, does the system offer a simple (1 step) way for a caller to bypass the menu and speak directly with a program representative?

# of Responses			# of Responses	
4	Yes		**1**	No

2. Does your program have a TTY/TDD (text telephone for communicating with people with hearing and/or speech impairments)?

# of Responses			# of Responses	
0	Yes[GO TO 2.1]		**21**	No[GO TO 3]

2.1 If yes, do you have a dedicated phone line for the TTY/TTD? **N/A**

# of Responses			# of Responses	
	Yes			No

2.2 What is the TTY/TDD number?
N/A
2.3 Where is the TTY/TDD number listed? (Check all that apply.) **N/A**

Number of responses	Response Options
	Brochure or other distributed written material
	Public phone directory
	Recorded message
	Website
	Other, please name:

2.4 Does the TTY/TTD have an answering machine that receives calls when a live person is not available (i.e., is your TTY/TTD functional 24 hours a day)? **N/A**

# of Responses			# of Responses	
	Yes			No

2.5 Are members of your staff trained in how to use the TTY/TDD? **N/A**

# of Responses			# of Responses	
	Yes[GO TO 2.5a]			No[GO TO 3]

2.5a If yes, please briefly describe the training they receive: **N/A**

2.5b How frequently is this training provided? **N/A**

Number of responses	Response Options
	At orientation
	On request
	Semi-annually
	Annually
	Other, please name:

3. Does your program provide phones for the public to use to make outgoing calls when needed (e.g., to call for transportation or to track down a required document)?

# of Responses			# of Responses	
10	Yes[GO TO 3.1]		**11**	No[GO TO 4]

3.1 If yes, is there a TTY/TTD available for making these calls?

# of Responses			# of Responses	
0	Yes		**10**	No

4. Is your program staff trained in how to use the Washington State Relay Service?

# of Responses			# of Responses	
0	Yes		21	No

5. Are people with disabilities portrayed in any of the materials used by your program (e.g. written descriptions, pictures, videos etc.)?

# of Responses			# of Responses	
1	Yes[GO TO 5.1]		20	No[GO TO 6]

    5.1 If yes, please describe briefly:
        See attached comments

6. Does your program notify the public about whether your <u>program office(s)</u> is/are architecturally accessible (e.g., whether or not it is accessible to people in wheelchairs, whether or not there are obstructions that would hinder people who are blind)?

# of Responses			# of Responses	
4	Yes[GO TO 6.1]		17	No[GO TO 7]

    6.1 If yes, please indicate the methods you use to communicate this information: (Check all that apply.)

Number of responses	Response Options
1	Verbal outreach
	Posted notice outside facility
	Brochure
	Flyer/notice in community
	Advertisement in newspaper, bulletin, etc.
2	Website
	Other, please name:

7. Do you ever provide information to the public through videos, movies or television broadcasts?

# of Responses			# of Responses	
2	Yes[GO TO 7.1]		19	No[GO TO 8]

    7.1 If yes, do these videos, movies, or broadcasts have captioning for individuals with visual impairments (i.e., is the verbal portion of the broadcast transcribed and displayed at the bottom of the screen)?

# of Responses			# of Responses	
0	Yes		2	No

7.2 Do these videos, movies or broadcasts have an audio narration option for individuals who have visual impairments?

# of Responses			# of Responses	
0	Yes		2	No

8. Does your program include exhibits and/or interpretive displays (e.g., art exhibits, historical displays, information kiosks, etc.)?

# of Responses			# of Responses	
12	Yes[GO TO 8.1]		9	No[GO TO 9]

8.1 If yes, is information in the exhibit/display provided in a variety of formats?

Number of responses	Response Options
10	Written
0	Audio
9	Graphic/Pictorial
3 (See attached comments)	Other, please name:

9. Does your program use any of the following alternative formats and/or auxiliary aids to make program materials and services accessible to people with disabilities (e.g., to make written materials accessible to people with visual impairments, to make interviews accessible to people who are deaf)? (Check all that apply.)

Alternative Formats

Number of responses	Response Options
1	Audiotape
5	Enlarged print
0	Braille
9	Computer disk
17	Website
14	E-mail
5 (See attached comments)	Other, please name:

Auxiliary Aids

Number of responses	Response Options
3	Sign language interpreters
4	Assistive listening devices
0	Real-time captioning
3	Readers

8	Call-in/speakerphone capability
1	Assistants (who perform tasks such as translating for a person with speech impairment)
0	Other, please name:

9.1 Please briefly describe the procedure someone must follow to request materials in alternative formats and/or auxiliary aids:
See attached comments

9.1a Is this procedure documented in written form?

# of Responses			# of Responses	
5	Yes		16	No

9.2 Do you notify the public that they may request alternative formats and/or aids if needed?

# of Responses			# of Responses	
8	Yes[GO TO 9.2a]		13	No[GO TO 9.3]

9.2a How are members of <u>the public</u> notified that they may request alternative formats and/or auxiliary aids if needed? (Check all that apply.)

Number of responses	Response Options
5	Verbal explanation at service window
0	Posted notice program office
5	Brochure or other distributed written material
0	Recorded message
7	Website
2 (See attached comments)	Other, please name:

9.3 What is the average length of time that someone must wait for approval of a request?

Number of responses	Response Options
1	Less than 1 hour
10	1 hour – 24 hours
4	25 hours – 72 hours
0	73 hours to 1 week
0	over 1 week

9.4 Please list the firm(s) and/or organization(s) you use to access auxiliary aids (e.g., the firm you use to access ASL interpreters, etc.):
See attached comments

10. Does your program hold public meetings, hearings or other events?

# of Responses			# of Responses	
10	Yes[GO TO 10.1]		11	No[GO TO 11]

10.1 If yes, does your program hold public meetings, hearings or other events regularly at specific locations (i.e., at locations other than your program locations listed in Section I)?

# of Responses			# of Responses	
4	Yes[GO TO 10.1a]		6	No[GO TO 10.2]

10.1a If yes, please list these specific locations:
See attached comments

10.2 Does your program notify the public about whether or not the locations of public meetings, hearings or other events are architecturally accessible?

# of Responses			# of Responses	
0	Yes[GO TO 10.2a]		10	No[GO TO 10.3]

10.2a If yes, please indicate the methods you use to communicate this information: (Check all that apply.) **N/A**

Number of responses	Response Options
	Verbal outreach
	Written meeting notice
	Posted notice outside facility
	Flyer/notice in community
	Website
	Other, please name:

10.3 Do you use any of the following alternative formats and/or auxiliary aids to make public meetings, hearings or other events accessible to people with disabilities?

Alternative Formats

Number of responses	Response Options
1	Audiotape
1	Enlarged print
0	Braille
5	Computer disk
6	Website
7	E-mail
3 (See attached comments)	Other, please name:

Auxiliary Aids

Number of responses	Response Options
4	Sign language interpreters
4	Assistive listening devices
0	Real-time captioning
1	Readers
2	Call-in/speakerphone capability
0	Assistants (who perform tasks such as translating for a person with speech impairment)
1 (See attached comments)	Other, please name:

10.3a If you answered yes to any of the above, is the procedure for requesting and receiving alternative formats and/or auxiliary aids for <u>public meetings, hearings or other events</u> **different** from the procedure for requesting these formats and aids for <u>program services</u>?

# of Responses		# of Responses	
0	Yes[GO TO 10.3a1]	8	No[GO TO 11]

10.3a1 If yes, please explain these differences. (Be sure to note any differences in the ways the public is notified, request procedure, length of request approval period, firms used, etc.): **N/A**

11. How does your program pay for costs incurred from accommodating people with disabilities (e.g., paying for interpreters, alternative formats, individual staff assistance, etc.)?

Number of responses	Response Options
0	Fees from participants with disabilities
0	Fees from all participants
0	Specific budget line item
16	Flyer/notice in community
5	Included in general budget
0	Other, please name:

D. Modification of Policies, Procedures & Practices

1. Does your program allow an individual to request a modification of program policies, procedures or practices to accommodate his/her disability (e.g., a waiver of an orientation requirement for someone who cannot attend at the required time due to a disability, a home visit for someone who is homebound and cannot come into the program office, assistance completing a required form for someone with a cognitive impairment, etc.)?

# of Responses			# of Responses	
10	Yes[GO TO 1.1]		11	No[GO TO 2]

1.1 If yes, please briefly describe the procedure for requesting and providing modifications:

See attached comments

1.1a Is this procedure documented in written form?

# of Responses			# of Responses	
0	Yes		11	No

1.2 Do you notify the public that they may request such modifications when needed?

# of Responses			# of Responses	
5	Yes[GO TO 1.2a]		6	No[GO TO 1.3

1.2a If yes, what does the notice include?

Number of responses	Response Options
1	Notice of right to non-discrimination
1	Notice of right to reasonable modification of policies, procedures and practices
2	Information on how to request a modification
1	Phone number to call to request a modification
0	TTY number to call to request a modification
0	A form to complete to request a modification
0	An address at which to make the request in person
0	Contact information of an advocate or ombudsperson
4	**See attached comments** Other, please name:

1.2b How are members of the public notified they may request modifications if needed)? (Check all that apply.)

Number of responses	Response Options
3	Verbal explanation at service window
1	Posted notice program office
1	Brochure or other distributed written material
0	Recorded message
2	Website
1	**See attached comments** Other, please name:

1.3 What is the average length of time that someone must wait for approval of a request?

Number of responses	Response Options
1	Less than 1 hour
9	1 hour – 24 hours
1	25 hours – 72 hours
0	73 hours to 1 week
0	over 1 week

1.4 How are staff (including receptionists, service window attendants, client service staff, etc.) informed about how to handle requests for modification? (Check all that apply.)

Number of responses	Response Options
10	Word-of-Mouth/Experience
0	Employee Handbook
2	Other documented procedure
3	Training
0	Other, please name:

1.5 Approximately how frequently does your program receive requests for modification of policies, procedures or practices?

Number of responses	Response Options
4	Never
6	1 – 10 x per year
0	11 – 25 x per year
0	25 – 50 x per year
1	More than 50 x per year

1.6 In the last year, has your program modified a policy, procedure and/or practice for a person with a: (Check all that apply.)

Number of responses	Response Options
0	psychiatric disability?
0	learning or Cognitive disability?
0	speech impairment?
0	hearing impairment?
0	visual impairment?
0	mobility impairment?
0	immune disorder (such as HIV, Multiple Chemical Sensitivities, etc.)?

1.6a Please give an example of a modification that was made for each "yes" checked: **N/A**

1.7 Does your program provide alternatives to an individual whose request for modification is denied (e.g., instead of a home visit to fill out an application, you offer a phone interview and mail the application to be signed by the homebound individual)?

# of Responses			# of Responses	
2	Yes[GO TO 1.7a]		9	No[GO TO 2]

1.7a If yes, please give an example of a situation in which an alternative to a requested modification was provided:
See attached comments

2. Does your program require applicants or participants to wait in line at any time (e.g., at information window, to apply for service, etc.)?

# of Responses			# of Responses	
7	Yes[GO TO 2.1]		14	No[GO TO 3]

2.1 If yes, are there alternatives available for individuals whose physical or mental disabilities make it unduly difficult to stand or wait for an extended period of time (e.g., a means of holding someone's place in line, staff available to assist people with disabilities, etc.)?

# of Responses			# of Responses	
3	Yes[GO TO 2.1a]		4	No[GO TO 3]

2.1a If yes, please briefly describe the alternatives:
See attached comments

2.1b Can any staff offer these alternatives or must a request be approved by a designated staff member?

Number of responses	Response Options
3	Any staff may offer upon request
0	Request must be approved by designated staff member
0	Other, please name:

3. Does your program, and/or the facility in which the program is located, have a policy that restricts animals?

# of Responses			# of Responses	
1	Yes[GO TO 3.1]		20	No[GO TO Section E]

3.1 If yes, may this policy be modified to allow for service or companion animals used by people with disabilities (e.g., the guide dog of a person who is blind, or the cat of a person with post-traumatic stress syndrome)?

# of Responses			# of Responses	
1	Yes[GO TO 3.1a]		0	No[GO TO Section E]

3.1a May any staff modify this policy or must a request be approved by a designated staff member?

Number of responses	Response Options
1	Any staff may offer upon request
0	Request must be approved by designated staff member
0	Other, please name:

E. Grievance Policies & Procedures

1. Does your program have a grievance procedure (i.e., a procedure for resolving complaints by the public alleging noncompliance with the ADA in any of your program's services, activities and/or benefits)?

# of Responses			# of Responses	
10	Yes[GO TO 1.1]		11	No[GO TO Section F]

1.1 If yes, please briefly describe this procedure:
See attached comments

1.1a Is this procedure documented in written form?

# of Responses			# of Responses	
10	Yes		0	No

1.2 Do you notify the public of the grievance procedure?

# of Responses			# of Responses	
10	Yes		0	No

1.2a If yes, what does the notice include? (Check all that apply.)

Number of responses	Response Options
9	Information about how to file a grievance
5	Phone number to call to register the grievance
1	TTY number to call to register the grievance
1	A form to complete to register the grievance
9	An address where to register the grievance in person
4	Contact information to an ombudsperson or advocate
1	Other, please name:

1.2b How are program applicants or participants notified of the grievance procedure? (Check all that apply.)

Number of responses	Response Options
1	Verbal explanation at service window
5	Posted notice program office
1	Brochure or other distributed written material
0	Recorded message
9	Website
0	Other, please name:

1.3 Does your program modify the grievance procedure for individuals whose disabilities prevent them from meeting the requirements of the procedure (e.g., providing an alternative to completing a complaint form)?

# of Responses		# of Responses	
9	Yes[GO TO 1.3a]	1	No[GO TO 1.4]

1.3a If yes, is the procedure for requesting a modification included in the public grievance notice?

# of Responses		# of Responses	
6	Yes	3	No

1.4 Approximately how frequently is the grievance procedure used?

Number of responses	Response Options
6	Never
2	Once every couple of years
0	1 – 10 x per year
0	11 – 25 x per year
1	25 – 50 x per year

1.5 Do staff members who make decisions on grievances receive training in the requirements of federal and state disability rights laws?

# of Responses			# of Responses	
5	Yes[GO TO 1.5a]		5	No[GO TO Section F]

1.5a If yes, please briefly describe the training provided:
See attached comments

1.5b How frequently is this training provided?

Number of responses	Response Options
1	At orientation
0	Semi-annually
4	Annually
0	Bi-annually
0	Other, please name:

F. Emergency Policies, Procedures & Practices

1. Does the building or site that houses your program have emergency evacuation procedures?

# of Responses			# of Responses	
16	Yes[GO TO 1.1]		5	No[GO TO 2]

1.1 If yes, please briefly describe these procedures:
See attached comments

1.2 Are these procedures documented in written form?

# of Responses			# of Responses	
16	Yes		0	No

1.3 Do these evacuation procedures include specific provisions for evacuating people with disabilities?

# of Responses			# of Responses	
0	Yes[GO TO 1.3a]		16	No[GO TO 1.4]

1.3a If yes, please describe these provisions: **N/A**

1.4 How are members of <u>the public</u> notified of the emergency evacuation procedures? (Check all that apply.)

Number of responses	Response Options
1	Verbal explanation
1	Posted notice program office
1	Brochure or other distributed written material
0	Recorded message
7	Not notified
6	**See attached comments** Other, please name:

2. Is the building where your program is located equipped with visual emergency alarms (e.g., flashing lights) in addition to audio alarms?

# of Responses			# of Responses	
7	Yes		14	No

Comments for Section II:

CD/All Divisions/Meetings and Hearings	For the visually impaired, since meeting documents are available on the website, they can be enlarged to whatever scale an individual may need in order to read comfortably.

Section III. Intensive ("Client") Contact

Who must complete this section? Complete this section if your program has intensive and/or ongoing contact with the public. This includes all programs that have <u>applications and requirements for continued service</u> such as mental health, job training or public benefits programs, etc. This section should be completed <u>in addition</u> to (not instead of) Section II. If your program does not have intensive, ongoing contact with the public, you may skip this section.

A. Application Policies, Procedures & Practices

1. Does your program have eligibility requirements (e.g., evidence of particular skills, record of good tenancy, completion of a training program, etc.)?

# of Responses			# of Responses	
2	Yes[GO TO 1.1]		12	No[GO TO 2]

1.1 If yes, may these eligibility requirements be modified to accommodate individuals whose disabilities prevent them from meeting them?

# of Responses			# of Responses	
1	Yes[GO TO 1.1a]		1	No[GO TO 2]

1.1a If yes, are members of the public notified <u>before</u> they are enrolled in the program that they may request modifications (i.e., are individuals who aren't already participants in your program notified of your program's modification procedures)?

# of Responses		# of Responses	
1	Yes[GO TO 1.1a1]	0	No[GO TO 2]

1.1a1 If yes, please briefly describe how these individuals are notified:
See attached comments

2. Where is the application for your program available? (Check all that apply.)

Number of responses	Response Options
11	Program office(s)
1	Community-based organization(s)
9	Website
3	See attached comments Other, please name:

3. How may a member of the public apply to your program? (Check all that apply)

Number of responses	Response Options
11	In person at program office
1	In person at community-based organization
4	By authorized representative
7	By mail
7	By phone
1	By TTY/TTD
7	Through website
2	Through home visit upon request
5	**See attached comments** Other, please name:

4. Is a member of your staff available to help those individuals who may require assistance in completing an application?

# of Responses			# of Responses	
12	Yes		2	No

5. Does your program require documentation (e.g. birth certificate, driver's license, medical records, etc.) in order for an individual to participate or receive services?

# of Responses			# of Responses	
5	Yes[GO TO 5.1]		9	No[GO TO 6]

5.1 If yes, does your staff provide any of the following services to assist an individual in obtaining required documentation? (Check all that apply.)

Number of responses	Response Options
4	Make phone calls to request/retrieve documentation
5	Make photocopies of original documentation
2	Obtain documentation directly (with signed release)
2	**See attached comments** Other, please name:

5.1a If you answered yes to any of the above, please describe the circumstances under which these services would be provided:
See attached comments

6. Does your program prohibit service to individuals based on their illegal use of drugs?

# of Responses			# of Responses	
1	Yes[GO TO 6.1]		13	No[GO TO Section B]

6.1 How do you determine whether an individual is <u>currently</u> using drugs illegally?

Number of responses	Response Options
1	Self-identification by individual
1	Staff observation
1	Staff interview
0	Testing
1	Records check
0	**See attached comments** Other, please name:

B. <u>General Service Policies, Procedures & Practices</u>

1. Does your program have staffed drop-in hours for potential applicants or program participants who may not have an appointment?

# of Responses			# of Responses	
11	Yes		3	No

2. Does your program have a waiting room?

# of Responses			# of Responses	
8	Yes[GO TO 2.1]		6	No[GO TO 3]

2.1 If yes, how are people who are waiting notified when it is their turn? (Check all that apply.)

Number of responses	Response Options
7	Verbal announcement by receptionist/other staff
0	Loudspeaker announcement
0	Notice board or other visual display
8	Individual contact by receptionist/other staff
0	**See attached comments** Other, please name:

3. If a participant in your program has a disability that requires a <u>regular</u> (as opposed to <u>one time</u>) modification of a policy, procedure or practice, is this information recorded in his/her file or must he/she make a new request at each visit?

Number of responses	Response Options
2	Recorded in file
6	New request at each visit
6	**See attached comments** Other, please name:

4. Does your program have requirements that a person must meet in <u>order to remain in the program/continue to receive service</u> (e.g. submit forms, attend meetings, complete assignments)?

# of Responses			# of Responses	
7	Yes[GO TO 4.1]		7	No[GO TO Section C]

4.1 If yes, may these requirements be modified to accommodate individuals whose disabilities prevent them from meeting these requirements?

# of Responses			# of Responses	
4	Yes[GO TO 4.1a]		3	No[GO TO Section C]

4.1a If yes, please give one or two examples of recent modifications your program has made:
See attached comments

C. Service Termination Policies, Procedures & Practices

1. Does your program have service termination criteria?

# of Responses			# of Responses	
6	Yes[GO TO 1.1]		8	No[GO TO Section IV]

1.1 If yes, please list criteria:
See attached comments

1.2 Does the termination process include an effort to determine whether the cause for termination is related to the participant's disability (e.g., client's failure to call or appear for appointment was result of psychiatric crisis)?

# of Responses			# of Responses	
3	Yes[GO TO 1.2a]		3	No[GO TO1. 3]

Yes   [GO TO 1.2A] ☐ No [GO TO 1.3]

1.2a If yes, please describe this effort:
See attached comments

1.3 Are participants notified that their participation in the program/service is going to be terminated <u>before</u> actual termination?

# of Responses		# of Responses	
5	Yes[GO TO 1.3a]	1	No[GO TO1. 4]

1.3a If yes, how are participants notified? (Check all that apply.)

Number of responses	Response Options
1	In-person at office
0	Home visit by staff
1	Mailed letter
1	Phone call
4	See attached comments Other, please name:

1.4 Does your program have a process through which someone can appeal a service termination?

# of Responses		# of Responses	
1	Yes[GO TO 1.4a]	5	No[GO TO Section IV]

1.4a If yes, is the appeal process explained in the termination notice?

# of Responses		# of Responses	
0	Yes[GO TO 1.4a1]	1	No[GO TO Section IV]

1.4a1 If yes, what does the notice include? (Check all that apply.)

Number of responses	Response Options
0	Phone number to call to register the appeal
0	TTY number to call to register the appeal
0	A form to complete to register the appeal
0	An address at which to register the appeal in person
0	Contact information to an ombudsperson or advocate

Comments for Section III:

No comments for Section III.

Section IV. Facilities

(FACILITIES CHECKLISTS WERE COMPILED SEPARATELY
AND ARE CONTAINED AS APPENDIX F TO THIS REPORT)

Section V. Contracting

Who must complete this section? Complete this section if your program awards and/or monitors contracts to agencies or organizations that provide services to the public. This includes programs that contract work to community-based organizations through an RFP process. If your program does not award and/or monitor contracts, you may skip this section.

1. Does your Request for Proposal/Qualification process include any of the following criteria for evaluating proposals?

   1.1 Potential contractor's history of providing service to people with disabilities?

# of Responses			# of Responses	
0	Yes		9	No

   1.2 Training of potential contractor's staff in serving people with disabilities?

# of Responses			# of Responses	
0	Yes		9	No

   1.3 Potential contractor's ability to modify services to accommodate people with disabilities (e.g., ability to provide additional time or assistance to participants with learning disabilities, established relationships with agencies that provide specialized services to people with disabilities, etc.)?

# of Responses			# of Responses	
0	Yes		9	No

   1.4 Potential contractor's ability to provide written materials in alternative formats (e.g., braille, audiotape, large print, floppy disk, email, website, etc.)?

# of Responses			# of Responses	
0	Yes		9	No

   1.5 Potential contractor's experience using auxiliary aids or services (e.g., sign language interpreters, captioning, readers, etc.)?

# of Responses			# of Responses	
0	Yes		9	No

1.6 Potential contractor's ability to provide transportation to people with disabilities (if appropriate)?

Number of responses	Response Options
0	Yes
5	No
4	N/A

1.7 Whether or not a potential contractor has a written grievance procedure (i.e., a procedure for resolving complaints by the public alleging noncompliance with the ADA in any of the contractor's services, activities and/or benefits)?

# of Responses			# of Responses	
0	Yes		9	No

2. Are your Program Officers/Contract Monitors trained in recognizing programmatic and communication access problems?

# of Responses			# of Responses	
0	Yes[GO TO 2.1]		9	No[GO TO 3]

2.1 If yes, please briefly described training provided: **N/A**

2.2 How frequently is training provided? **N/A**

Number of responses	Response Options
	At orientation
	Semi-annually
	Annually
	Bi-annually
	Other, please name:

3. In their regular contract monitoring process, do your Program Officers/ Contract Monitors monitor for any of the following criteria?

3.1 Whether contractor notifies the public about how to request modifications or accommodations?

# of Responses			# of Responses	
0	Yes		9	No

3.1 Whether the contractor has a waiting list?

# of Responses			# of Responses	
0	Yes[GO TO 3.1a]		8	No[GO TO 3.2]

3.1a If yes, whether an individual can get on the waiting list through means other than standing in line (e.g., with a phone call, mail in form, etc.)?**N/A**

3.2 Training of contractor's staff in serving people with disabilities?

# of Responses			# of Responses	
0	Yes		9	No

3.3 Contractor's record of accommodating people with disabilities?

# of Responses			# of Responses	
0	Yes		9	No

3.4 Contractor's record of providing written materials in alternative formats (e.g., braille, audio tape, large print, floppy disk, email, website, etc.)?

# of Responses			# of Responses	
0	Yes		9	No

3.5 Contractor's record of using auxiliary aids and services (e.g., sign language interpreters, captioning, readers, etc.)?

# of Responses			# of Responses	
0	Yes		9	No

3.6 Contractor's record of providing transportation to people with disabilities (when appropriate)?

Number of responses	Response Options
0	Yes
0	No
4	N/A

3.7 Whether contractor has a written grievance procedure?

# of Responses			# of Responses	
0	Yes		9	No

3.8 Whether the contractor has designated staff who are trained in resolving grievances?

# of Responses			# of Responses	
0	Yes		9	No

4. How frequently are programs monitored?

Number of responses	Response Options
9	Never
0	Semi-annually
0	Annually
0	Bi-annually
0	Other, please name:

Comments for Section V:

CD/All Divisions/Meetings and Hearings	The city contracts for services of the Hearing Examiner.

Section VI. Purchasing

Who must complete this section? Complete this section if you oversee purchasing for your program or other programs. Purchasing includes purchasing of computer systems, equipment, etc. If you do not oversee purchasing for your own or other programs, you may skip this section.

1. Do you purchase computer equipment or applications for use by the public?

# of Responses			# of Responses	
0	Yes[GO TO 1.1]		12	No[GO TO 2]

    1.1 If yes, do you make an effort to research state of the art products that may provide greater accessibility for people with disabilities? **N/A**

# of Responses			# of Responses	
	Yes[GO TO 1.1a]			No[GO TO 2]

        1.1a If yes, please describe this effort: **N/A**

        1.1b How frequently is the additional cost of accessible equipment or products a bar to purchasing them? **N/A**

Number of responses	Response Options
	Never
	Occasionally
	Often

2. Do you purchase large systems or equipment (e.g. new crosswalk signals, voting machines, medical examining tables, kiosk information systems, computer workstations, etc.) for use by the public?

# of Responses			# of Responses	
3	Yes[GO TO 2.1]		9	No[GO TO Section VII]

    2.1 If yes, do you make an effort to research state of the art products that may provide greater accessibility for people with disabilities?

# of Responses			# of Responses	
3	Yes[GO TO 2.1a]		9	No[GO TO 3]

2.1a If yes, please describe this effort:
See attached comments

2.1b How frequently is the additional cost of accessible equipment or products a bar to purchasing them?

Number of responses	Response Options
3	Never
0	Occasionally
0	Often

3. Do you ever put equipment or large system purchases out to bid?

# of Responses			# of Responses	
4	Yes[GO TO 3.1]		8	No[GO TO Section VII]

3.1 If yes, does your RFP/Q have a standard component about accessibility features (i.e., do you request vendors to show how their equipment may be used by people with disabilities, such as those with mobility impairments, or who are blind)?

# of Responses			# of Responses	
0	Yes[GO TO 3.1a]		4	No[GO TO Section VII]

3.1a If yes, please describe this standard component: **N/A**

3.1b How frequently is the additional cost of accessible equipment or products a bar to purchasing them? **N/A**

Number of responses	Response Options
	Never
	Occasionally
	Often

Comments for Section VI:

CD/All Divisions/Permitting	Purchasing for Community Development Department involves only general office supplies for staff.
CD/All Divisions/Written Communications	Purchasing for Community Development Department involves only general office supplies for staff.
CD/All Div/Inspections & Code Compliance	Purchasing for Community Development Department involves only general office supplies for staff.
CD/All Divisions/Meetings and Hearings	Purchasing for Community Development Department involves only general office supplies for staff.

Section VII. Staff Training & Technical Assistance

Who must complete this section? All programs must complete this section. Note: In these questions, the term "staff" refers to all full-time employees (including management/supervisory, client/customer service, clerical, etc.) who work for your program.

1. Do members of your staff receive information on any of the following? (Check all that apply.)

Number of responses	Response Options
12	Americans with Disabilities Act (ADA)
4	Fair Housing Amendments Act
4	Section 504 of the Rehabilitation Act
8	State Disability Laws

1.1 If yes, does this information provide a general overview of the regulations, specific information on how the regulations relate to the services provided by the program, or both?

Number of responses	Response Options
8	General
1	Specific
3	Both

1.2 How frequently is training provided?

Number of responses	Response Options
5	At orientation
3	Semi-annually
0	Annually
0	Bi-annually
5 See attached comments	Other, please name:

1.3 Do all members of your staff receive the above training or only staff at specific levels/classifications?

Number of responses	Response Options
9	All staff
0	Management/supervisory staff
0	Client contact/customer service staff
0	Clerical/administrative support staff
3See attached comments	Other, please name:

2. Do members of your staff receive training in working with people who have: (Check all that apply.)

Number of responses	Response Options
1	psychiatric disability?
1	learning or Cognitive disability?
0	speech impairment?
2	hearing impairment?
1	visual impairment?
1	mobility impairment?
1	immune disorder (such as HIV, Multiple Chemical Sensitivities, etc.)?

2.1 If yes, please briefly describe the training provided:
See attached comments

2.2 How frequently is training provided?

Number of responses	Response Options
1	At orientation
0	Semi-annually
0	Annually
1	Bi-annually
5 See attached comments	Other, please name:

2.3 Do all members of your staff receive the above training or only staff at specific levels/classifications?

Number of responses	Response Options
2	All staff
0	Management/supervisory staff
0	Client contact/customer service staff
0	Clerical/administrative support staff
3 See attached comments	Other, please name:

3. Do members of your staff receive training in how to use auxiliary aids and services, (e.g., sign language interpreters, live computer captioning, audio narration devices, etc.)?

# of Responses			# of Responses	
2	Yes[GO TO 3.1]		20	No[GO TO 4]

3.1 If yes, please briefly describe training provided:
See attached comments

3.2 How frequently is training provided?

Number of responses	Response Options
1	At orientation
0	Semi-annually
0	Annually
0	Bi-annually
1 See attached comments	Other, please name:

3.3 Do all members of your staff receive the above training or only staff at specific levels/classifications

Number of responses	Response Options
1	All staff
0	Management/supervisory staff
0	Client contact/customer service staff
0	Clerical/administrative support staff
2 See attached comments	Other, please name:

4. Does your program have an ADA Coordinator(s) (either dedicated to your program or shared with other programs in your department)?

# of Responses		# of Responses	
16	Yes[GO TO 4.1]	6	No[GO TO 5]

4.1 If yes, please provide the following:

Name: **John Whitehead**

Title: **Human Resources Manager**

Phone: **509-720-5111**

Fax:

E-mail: **jwhitehead@spokanevalley.org**

4.1a For which of the following is this ADA Coordinator responsible? (Check all that apply.)

Number of responses	Response Options
15	Architectural access issues
16	Employment access issues
16	Communication access issues
16	Programmatic access issues
	Other, please name:

4.2 If you have more than one ADA Coordinator, please provide the following additional information for the second ADA Coordinator:

Name: **N/A**

4.2a If yes, for which of the following is this ADA Coordinator responsible? (Check all that apply.)**N/A**

Number of responses	Response Options
	Architectural access issues
	Employment access issues
	Communication access issues
	Programmatic access issues
	Other, please name:

5. Would your staff benefit from training and/or technical assistance in providing programmatic and communication access?

# of Responses			# of Responses	
15	Yes[GO TO 5.1]		7	No[GO TO 6]

5.1 If yes, what kind of training or technical assistance would be helpful? (Check all that are needed/of interest.)

Number of responses	Response Options
9	Assistance developing policies and procedures
13	Training in how to work w/ people with disabilities
9	Training in legal requirements
12	Training in providing accommodations
10	Resources for alternative formats & auxiliary aids
0	Other, please name:

6. Does your program use the services of contract employees (e.g., security guards, janitors, etc.)?

# of Responses			# of Responses	
12	Yes[GO TO 6.1]		10	No

6.1 If yes, does your program have a procedure that contract employees are to follow in assisting people with disabilities (e.g., contacting a member of your staff, providing certain accommodations, etc.)?

# of Responses			# of Responses	
1	Yes[GO TO 6.1A]		11	No [GO TO 6.2]

6.1a If yes, please describe this procedure:
    See attached comments

6.2 Does the contract require that employees receive training in interacting with people with disabilities?

# of Responses			# of Responses	
0	Yes		12	No

Comments for Section VII:
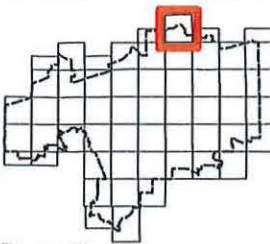
CD/All Divisions/Written Communications	Contract employees include county GIS specialist and various consultants
CD/All Divisions/Meetings and Hearings	The city contracts for services of the Hearing Examiner.
Public Works/Capital Improvement Program	The budget presentations are all done at council meetings or in council chambers, and these items should be covered in the survey for public meetings.
Public Works/Stormwater	The budget presentations are all done at council meetings or in council chambers, and these items should be covered in the survey for public meetings.
Public Works/Maintenance	The budget presentations are all done at council meetings or in council chambers, and these items should be covered in the survey for public meetings.
Public Works/Traffic	The budget presentations are all done at council meetings or in council chambers, and these items should be covered in the survey for public meetings.

End of Survey

Thank you for completing the ADA Self-Evaluation Survey. We would like to hear from you! Before you submit your survey, please write any comments here:

Please send your survey to:

ADA Coordinator
City of Spokane Valley
11707 E Sprague Avenue, Suite 106
Spokane Valley, WA 99206

Appendix D:

Community Participation Program Documents

City Asks for Community Participation in ADA Self-Evaluation

SPOKANE VALLEY, WA --- Providing City services and programs that are accessible to those with disabilities is the goal of the City of Spokane Valley's self-evaluation survey and transition plan. This project will bring the City into compliance with the requirements of Title II of the Federal Americans with Disabilities Act (ADA).

As part of the process, community members are invited to participate in a public meeting on Tuesday, August 3 from 8:00am to 9:30am in Council Chambers at City Hall to learn more about the evaluation and its purpose, including the process, schedule and how the results will be used.

Community members will be asked to share their experiences, input and suggestions about the current level of access, for those with disabilities, to City programs and services. Barriers to access may include physical barriers, such as lack of parking and safe routes of travel to City facilities for mobility impaired persons, or the tools used to communicate with citizens, or may relate to the way the City conducts its business.

For more information on this project, please call Mary May at 509-720-5320 or mmay@spokanevalley.org or Mary Kate McGee at 509-720-5305 or mkmcgee@spokanevalley.org.

Council Chambers are located in Suite 101 of City Hall, 11707 E. Sprague Avenue.

NOTICE: Individuals planning to attend the meeting who require special assistance to accommodate physical, hearing or other impairments, please contact the Community Development Administrative Assistant at (509) 720-5301 as soon as possible so that arrangements may be made.

E-Mailed to:

'drtbrown@msn.com'; 'gregb@spokanejournal.com'; 'suelani@madmitch.com'; 'judy.cole@avistacorp.com'; 'jennyc@madmitch.com'; 'ventrisn@aol.com'; 'sjurich@ymcaspokane.org'; 'jemchugh@hotmail.com'; 'olivers@wsu.edu'; 'timothy@cunninghamm.com'; 'anne@spvv.com'; 'bsmall@cvsd.com'; 'glenewinkelj@evsd.org'; 'polly.crowley@wvsd.com'; 'joanpo@spokaneschools.org'; 'dickb@guildschool.org'; 'smildren@shrinenet.org'; 'mtemte@shrinenet.org'; 'kathiev@rmhspokane.org'; 'linda@cordwa.info'; 'ejk@cordwa.info'; 'diane1@corwa.info'; 'slapointe@wa.easterseals.com'; 'kbias@smhca.org'; 'char@ewcdhh.org'; 'amy@ewcdhh.org'; 'amandag@giin.org'; 'cherylm@lilacblind.org'; 'jwalker@skils-kin.org'; 'patte@chs-wa.org'; 'hsladich@visitspokane.com'; 'ltalbott@marchofdimes.com'; 'campfire@campfireinc.org'; 'rdavenport@bgcspokanecounty.org'; 'jworhtington@MDAUSA.org'; 'americanfineart@aol.com'; 'designsbybutterfly@yahoo.com'; 'mmortz@gmail.com';

'jdoherty@spokanecity.org'; 'sew2244@live.com'; 'tony@cordwa.info'; 'barbgale@comcast.net';
'sina@icehouse.net'; 'Chambers.Bob@gmail.com'; 'lawlorb@spokaneredcross.org';
'cbarnes@spokanecounty.org'; 'ckhamilton@spokanepolice.org'; 'imaginationman@msn.com';
'Jordan@snapwa.org'; 'dscott@spokanehousing.org'; 'dsomerville@spokanesherill.org';
'ejkcordwa@live.com'; 'hernanej@fammedspokane.org'; 'LGAbrams@centurytel.net';
'glomesser@dsb.wa.gov'; 'hlaspokane@gmail.com'; 'hiramhillscadhh@yahoo.com';
'LJameson@spokanecounty.org'; 'jdobbs@smhca.org'; 'julie@ewcdhh.org'; 'KerryW@community-
minded.org'; 'laurie_manito@hotmail.com'; 'frontdesk@cordwa.info'; 'mdivalentino@comcast.net';
'lvandyke@smhca.org'; 'lois@cordwa.info'; 'louistanp@aol.com'; 'luanns@gmail.com';
'BurkeLA@dshs.wa.gov'; 'mvulcano@spokanepolice.org'; 'mebma14@hotmail.com';
'hilboMG@dshs.wa.gov'; 'mhowellwa@comcast.net'; 'mshannon@spokanecounty.org';
'pama@spokanevalleymealsonwheels.com'; 'martip1@comcast.net'; 'ems@spokanecounty.org';
'TReed@spokanecaounty.org'; 'rminarik@spokanecity.org'; 'rustyk@specialmobility.org';
'SVeitenheimer@slstart.com'; 'Sharongrant101@hotmail.com'; 'shonti.ganguli@gmail.com';
'scornwell@smhca.org'; 'tmattern@spokanecounty.org'; 'VerGoodhouse@dsb.wa.gov';
'MWheatleyBilleter@spokanecounty.org'; 'ybuckley@spokanehousing.org'; 'kmikkelson@inlandpower.com';
'bcabildo@ahana.org'; 'longatthelake@msn.com'; 'cemcmullen@omnicast.net'; 'debralong@icehouse.net';
'kclark@petvet.org'; 'tdingus@cvsd.org'; 'bsmall@cvsd.org'; 'mpederson@cawh.org';
'againer@cityofcheney.org'; 'mayor@ci.deerpark.wa.us'; 'dsmith@libertylakewa.gov'; 'city@medical-
lake.org'; 'mverner@spokanecity.org'; 'glivingston@ccs.spokane.edu'; 'TrishK@dcla.net';
'rdavenport@bgcspokanecounty.org'; 'campfire@campfireinc.org'; 'patte@chs-wa.org';
'cclanton@ymcaspokane.org'; 'dian1@cordwa.info'; 'ejk@cordwa.info'; 'SineJ@evsd.org';
'LunstrothK@evsd.org'; 'HarrisM@evsd.org'; 'JensenM@evsd.org'; 'TrainorR@evsd.org'; 'Thom@ecoplan.us';
'drrudy@sbglobal.net'; 'eldonna@spokanevalleychamber.org'; 'rhadley@greaterspokane.org';
'nnelson@humanix.com'; 'mpeters@intrade.org'; 'timothy@cunningham.com'; 'mbaker@mewco.com';
'bill.brannan@northwesterntrailways.com'; 'mharves@sowa.org'; 'mmcoy@sowa.org'; 'jives@sowa.org';
'bmager@spokanecounty.org'; 'mrichard@spokanecounty.org'; 'tmielke@spokanecounty.org';
'oknezovich@spokanesheriff.org'; 'bwalkup@scfd8.org'; 'emiller@scld.org'; 'jwhite@shba.com';
'jwhite@shba.com'; 'cclausen@spokanepfd.org'; 'ngreene@spokanepfd.org'; 'lsoehren@spokanepfd.org';
'ktwohig@spokanepfd.org'; 'mcowell@spokanepfd.org'; 'lcaudill@thedavenporthotel.com';
'hsladich@visitspokane.com'; 'jperry@cet.com'; 'thompsonm@spokanevalleyfire.com'; 'ceo@svpart.org';
'townoffairfield@rezmail.com'; 'latah@palousenet.com'; 'cityofmillwood@comcast.net';
'spangletown@icehouse.net'; 'waverlytown@palousenet.com'; 'kevin@verawaterandpower.com';
'LENZIJC@wsdot.wa.gov'; 'bwentworth@spokanecity.org'; 'shjorty5@yahoo.com';
'kimtheriverrat@comcast.com'; 'pmcleod@cet.com'; 'mdauction@yahoo.com'; 'polly.crowley@wvsd.com';
'waaarp@aarp.org'; 'wa06mail@davfrat.org'; 'sunshine@windwireless.net'; 'contact.srtc@srtc.org';
'sschneider@ymcaspokane.org'; 'ceo@svpart.org'; 'interpreterservices@gmail.com'; 'info@ewcdhh.org';
'gfalk@arc-spokane.org'; 'lnipp@arc-spokane.org'; 'info@community-minded.org';
'info@spokanealliance.org'; 'timh@unitedwayspokane.org'; 'amanda.currin@va.gov';
'damharper@dsb.wa.gov'; 'gdunlap@prestigecare.com'; 'rtalbot@extendacare.com';
'info@spokanevalleychamber.org'

For information, contact: Carolbelle Branch, PIO
City of Spokane Valley
11707 E. Sprague Ave., Suite 106
Spokane, Valley, WA 99206
509-720-5411
Fax 509-921-1008
Email: cbranch@spokanevalley.org

MEDIA RELEASE
For immediate release
July 19, 2010

City Asks for Community Participation in ADA Self-Evaluation

SPOKANE VALLEY, WA --- Providing City services and programs that are accessible to those with disabilities is the goal of the City of Spokane Valley's self-evaluation survey and transition plan. This project will bring the City into compliance with the requirements of Title II of the Federal Americans with Disabilities Act (ADA).

As part of the process, community members are invited to participate in a public meeting on Tuesday, August 3 from 8:00am to 9:30am in Council Chambers at City Hall to learn more about the evaluation and its purpose, including the process, schedule and how the results will be used.

Community members will be asked to share their experiences, input and suggestions about the current level of access for those with disabilities to City programs and services. Barriers to access may include physical barriers, such as lack of parking and safe routes of travel to City facilities for mobility impaired persons, or the tools used to communicate with citizens, or may relate to the way the City conducts its business.

For more information on this project, please call Mary May at 509-720-5320 or mmay@spokanevalley.org or Mary Kate McGee at 509-720-5305 or mkmcgee@spokanevalley.org.

Council Chambers are located in Suite 101 of City Hall, 11707 E. Sprague Avenue.

NOTICE: Individuals planning to attend the meeting who require special assistance to accommodate physical, hearing or other impairments, please contact the Community Development Administrative Assistant at (509) 720-5301 as soon as possible so that arrangements may be made.

###

**City of Spokane Valley
ADA Self Evaluation and
Transition Plan**

PUBLIC MEETING
AUGUST 3, 2010

City of Spokane Valley ADA Self Evaluation and Transition Plan

Why the Project is being Conducted

The ADA self evaluation survey is federally mandated. As stated in the Code of Federal Regulations (CFR), section 35.105 (a):

"A public entity shall, within one year of the effective date of this part, evaluate its current services, policies and practices, and the effects thereof, that do not or may not meet the requirements of this part, and, to the extent modification of any such services, policies and practices is required, the public entity shall proceed to make the necessary modifications."

City of Spokane Valley ADA Self Evaluation and Transition Plan

Why The Project is being Conducted

- Intended to uncover barriers to access to City programs for people with disabilities.

- First step in a plan to mitigate such barriers to City programs and facilities.

City of Spokane Valley ADA Self Evaluation and Transition Plan

What the Project Includes:

- Self evaluations of programs, policies and facilities for compliance with the American Disabilities Act (ADA).

- Development of a plan to make changes for conformance.

City of Spokane Valley ADA Self Evaluation and Transition Plan

What the Project Does NOT Include:

- The project does not address private facilities or programs.

- The project does not mean every thing will be "fixed" or that the City will comply with all the detailed requirements at the end of the self evaluation.

1

City of Spokane Valley ADA Self Evaluation and Transition Plan

Project History

- Prior to incorporation, the County of Spokane completed a self-evaluation of their programs, policies and facilities.

- This self-evaluation is being prepared specifically for the City of Spokane Valley.

City of Spokane Valley ADA Self Evaluation and Transition Plan

Process: Department Surveys
- Comprehensive questionnaire developed for all City departments.
- Thoroughly consider and assess the accessibility of individual programs, policies, facilities and procedures.
- Evaluates programs, communication, architectural features, and employment throughout all City departments.

City of Spokane Valley ADA Self Evaluation and Transition Plan

Process: Sidewalk Ramp Surveys

- Sidewalk ramp facilities are also being inventoried for compliance.

- Being conducted by City inspectors on a time availability basis.

City of Spokane Valley ADA Self Evaluation and Transition Plan

Process: Draft Report

- Departments will complete individual surveys and a comprehensive City report will be compiled.

- Will include an opportunity for public comment.

City of Spokane Valley ADA Self Evaluation and Transition Plan

Process: Draft Transition Plan

- Following completion of the surveys and report categorizing barriers, a transition plan will be drafted.

- Will identify actions the City will take to mitigate access barriers.

City of Spokane Valley ADA Self Evaluation and Transition Plan

Timing
- Self Evaluation Surveys : September 2010
  (sidewalk ramp surveys may be reported separately)
- Draft Report: November 2010
- Draft Transition Plan: February 2011
- Public/Stakeholder Meeting: March 2011
- Council Review and Consideration: May – June 2011
- Review and Updates: Annually

2

City of Spokane Valley ADA Self Evaluation and Transition Plan

Department Surveys: Categories

I.   Program Background

II. General Public Contact

III. Intensive "Client" Contact

IV. Facilities

V.   Contracting

VI. Purchasing

VII. Staff Training &Technical Assistance

City of Spokane Valley ADA Self Evaluation and Transition Plan

Department Surveys: Sample Sub-Headings

II. General Public Contact:

A. Population Information
B. General Policies, Procedures & Practices
C. Communications
D. Modification of Policies, Procedures & Practices
E. Grievance Policies & Procedures
F. Emergency Policies, Procedures & Practices

City of Spokane Valley ADA Self Evaluation and Transition Plan

Sample Question:

1. Does your program have eligibility requirements (e.g., evidence of particular skills, record of good tenancy, completion of a training program, etc.)?
Yes [GO TO 1.1]   No [GO TO 2]

1.1 If yes, may these eligibility requirements be modified to accommodate individuals whose disabilities prevent them from meeting them?
Yes [GO TO 1.1a] No [GO TO 2]

1.1a If yes, are members of the public notified before they are enrolled in the program that they may request modifications (i.e., are individuals who aren't already participants in your program notified of your program's modification procedures)?
Yes [GO TO 1.1A1] No [GO TO 2]

1.1a1 If yes, please briefly describe how these individuals are notified:

City of Spokane Valley ADA Self Evaluation and Transition Plan

COMMENTS / COMMUNITY INPUT

• Experiences (facilities, programs, etc.)

• Survey Questions

• Verbal or Written

City of Spokane Valley ADA Self Evaluation and Transition Plan

THANK YOU!

Contacts:

• John Whitehead, City ADA Coordinator @ 509-720-5111; jwhitehead@spokanevalley.org
• Mary May at 509-720-5322; mmay@spokanevalley.org
• Mary Kate McGee at 509-720-5305 ; mkmcgee@spokanevalley.org

Resources:
http://www.dbtacnorthwest.org

3

City of Spokane Valley

ADA Self Evaluation and Transition Plan

Community Input Form: August 3, 2010

The City of Spokane Valley is conducting a self evaluation survey in compliance with the American with Disabilities Act (ADA). The purpose is to identify barriers to access as they relate to City programs, policies, services and practices. The evaluation will be followed up with a transition plan to identify measures that will be used to make facilities accessible over time.

Please take a moment to let us know your experience. Alternative forms of providing input are available by calling Mary May at 509-720-5322 or e-mailing comments/questions to mmay@spokanvalley.org.

THANK YOU for taking the time to participate. Your input is important.

1. My comments are in regards to a ☐ **facility** (i.e., sidewalk, parking lot, building, etc.) or a ☐ **program** (i.e., communications, phones, forms, participation).

2. Have there been instances where your ability to attend or participate in a City program or event was not accommodated?

    _____

    _____

3. Are there programs, procedures or forms that are difficult to participate in or to complete?

    _____

    _____

4. What modifications do you feel are necessary to accommodate participation by all individuals in City programming?

    _____

    _____

5. Any other comments?

    _____

    _____

	City of Spokane Valley	
	ADA Self-Evaluation and Transition Plan	
	Public Comment	
Date	**Name**	**Comment**
8-2-10	Dee Caputo	Cannot attend but wish you the best and do want to share one thought that comes up a lot for a friend of mine who has a prosthetic leg: He says it is important to be sure to provide a smooth, non-slip, continuous surface to make it from Point A to Point B, preferably with a railing to grasp, if and when his typical mobility fails (which it has and can do on occasion). An example of one failure to achieve functional ADA status can be found in some of the (Moses Lake) parks we frequent, where the needed infrastructure described above does not extend fully to actual picnic table sites; it makes the net result of the attempt worthless. Walking over grass is simply not an option. Thanks for the e- message, and good luck! Dee
8-3-10	Margaret Merz	Regarding curb cuts: In order to be in compliance with the law, curb cuts are required "When streets, roads, or highways are newly built or altered" It is my opinion that any restriping on Sprague, Appleway,etc, must include ADA compliance in the funding. It is not optional. Any external funding must provide for ADA compliance or else it must come from city funds. I know that the city will follow the law, so I will contact the U.S. Dept. of Justice to verify whether restriping would trigger ADA requirements. The city has been very good in the past. http://www.ada.gov/taman2.html#II-5.3000 "II-6.0000 NEW CONSTRUCTION AND ALTERATIONS Regulatory references: 28 CFR 35.151. II-6.1000 General. All facilities designed, constructed, or altered by, on behalf of, or for the use of a public entity must be readily accessible and usable by individuals with disabilities, if the construction or alteration is begun after January 26, 1992." "II-6.6000 Curb ramps. When streets, roads, or highways are newly built or altered, they must have ramps or sloped areas wherever there are curbs or other barriers to entry from a sidewalk or path. Likewise, when new sidewalks or paths are built or are altered, they must contain curb ramps or sloped areas wherever they intersect with streets, roads, or highways. "
8/3/10	At public meeting	(still retrieving ... general consensus was that we do a pretty good job of things but that we shouldn't aim for just the minimum requirements; we need to consider the sight impaired when developing the new web site)

Appendix E:

Table 1 – Department ADA Compliance and Recommended Action

Table 1: City of Spokane Valley ADA Program Analysis and Transition Plan Summary				
Department	Program	Program Description	ADA Compliant	Action
Operations and Admin.	Business Licenses	The programs, policies and procedures analyzed under this heading include receiving, processing and issuing business licenses. In addition, employees responsible for business licenses also assist the general public at the front counter at City Hall and over the phone. It is estimated that 1,000 to 5,000 contacts are made each year.	Generally compliant	Staff training and education
	Contracts	The city enters into contracts with vendors for a variety of services including but not limited to landscape maintenance, and design engineering. The city is responsible for ensuring that each vendor complies with the ADA. This is accomplished through the vendor's signature on the city contract.	Generally compliant	Policy modifications to ensure nondiscrimination
	Public Information	The programs, policies and procedures analyzed under this heading include information released by the city's Public Information Officer such as traffic alerts and road obstructions, media releases, website updates, and community and employee newsletters.	Generally compliant	Policy modifications to ensure nondiscrimination
Admin.: Human Resources	Benefits Coordination	The programs, policies and procedures analyzed under this heading include employee benefits, specifically when associated with an active recruitment or when benefit changes are approved by the City Council.	Generally compliant	Policy modifications to ensure nondiscrimination
	Job Descriptions	When preparing job descriptions, the city is responsible for identifying the tasks, roles and responsibilities that a person might be expected to perform in a particular position. As documents used to recruit employees, the jobs descriptions prepared by Human Resources are one of the ways in which the city interacts with the public.	Generally compliant	Policy modifications to ensure nondiscrimination
	Employment Policies	While mostly used internally, employee policies are public documents and as such may be reviewed by the public. The policies themselves must be ADA compliant.	Generally compliant	Policy modifications to ensure nondiscrimination
	City-wide Training	Training enables city employees to increase skills. Instruction includes both technical, job-specific education as well as more generic training to increase staff's ability to provide quality service with each public contact.	Generally compliant	Staff training and education

Table 1: City of Spokane Valley ADA Program Analysis and Transition Plan Summary				
Department	Program	Program Description	ADA Compliant	Action
Admin.: Finance	General Finance Operations	Main responsibilities in general finance operations include the issuance of checks and the processing of accounts receivable. Generally, public contact occurs through a vendor or individual coming to city hall to pick up a check.	Generally compliant	Policy modifications to ensure nondiscrimination
	Payroll	Payroll processing does not include contact with the public. However, as a major task administered by the Finance Department, the policies and procedures involved with payroll were assessed through the questionnaire.	Compliant	-
	Budgeting	Each individual department is responsible for preparing and implementing an annual budget. The budget is subject to a number of public hearings that normally occur at regular council meetings in the city's council chambers.	Generally compliant	Policy modifications to ensure nondiscrimination
Comm. Develop-ment	Public Contact and Written Communica-tions	People come to City Hall to speak with Community Development, including the Planning, Development Engineering and Building Divisions, for information regarding development and/or use of their property. The Permit Center serves as a first stop information desk. Daily interaction with members of the public is conducted at the office and in the field. Written communications is an integral part of the work conducted by the Department and includes documents such as permit applications, response letters, reports to Planning Commission and Council regarding development requests, and approval documents.	Generally compliant	Staff training and education Policy modifications to ensure nondiscrimination
	Inspections and Code Compliance	City code and engineering inspectors visit commercial and residential development sites to inspect improvements for compliance with land use, building, grading and drainage requirements. The right-of-way inspector looks at work in the public right-of-way and code compliance inspectors visit existing, developed sites to assess code compliance issues and to help gain compliance as needed. Daily interaction with the public is conducted mostly in the field but at times in the city offices.	Generally compliant	Staff training and education
	Meetings and Hearings	Internal staff meetings and meetings with applicants can be held daily. Planning	Generally compliant	Staff training and education

Table 1: City of Spokane Valley ADA Program Analysis and Transition Plan Summary				
Department	Program	Program Description	ADA Compliant	Action
		Commission and City Council meetings are held bi-weekly in the early evening. Hearing Examiner meetings are scheduled on Thursday mornings on an as-needed basis. Pre-application meetings are typically held weekly during normal working hours. With the exception of internal staff meetings, all of the above would include members of the general public.		Policy modifications to ensure nondiscrimination
Public Works	Capital Improvement Program	The Capital Improvement Program addresses city infrastructure such as streets (including sidewalks and curb ramps), signals and drainage facilities. Staff works with consultants, contractors, other agencies and the general public during the funding, design, construction and maintenance phases of improvements.	Generally compliant	Policy modifications to ensure nondiscrimination
	Stormwater	Stormwater staff address stormwater runoff needs and/or flooding concerns. Most public interaction occurs over the phone and in the field.	Generally compliant	Staff training and education
	Maintenance	The maintenance department has contact with the public during daily field work. Also, citizen action requests can be completed by residents, processed by staff and addressed through communication from the office or in the field.	Generally compliant	Staff training and education
	Traffic	Traffic engineers review development applications for traffic impacts and mitigations. In addition, the general public may contact staff with questions and requests in person, over the phone or through e-mail.	Generally compliant	Staff training and education
Parks and Recreation	KinderCamp and Little Tykes	KinderCamp is a summer program for preschool aged children. Little Tykes is an indoor play program for children of crawling age through 3 years.	Generally compliant	Staff training and education
	Senior Center	The senior center has over 1,000 members fifty years of age and older. Seniors come to the center to participate in activities and programs or take classes. Seniors and their families also request resources and referral information about services for seniors in and around the community.	Generally compliant	Staff training and education
	Free Park Programs	The summer "free" park program provides onsite arts and crafts, games and activities for park goers Monday through Thursday during the summer.	Generally compliant	Staff training and education

Table 1: City of Spokane Valley ADA Program Analysis and Transition Plan Summary				
Department	Program	Program Description	ADA Compliant	Action
Law Enforcement	-	The Spokane Valley Police Department provides law enforcement/public safety services to all citizens of Spokane Valley. Department employees provide proactive services in the field and respond to calls received through 911 and Crime Check. The general public is also assisted at a front desk and over the phone.	Generally compliant	Staff training and education Policy modifications to ensure nondiscrimination

Appendix F:

Facility Survey and Tabulated Summary

City of Spokane Valley
ADA Self Evaluation and Transition Plan
Facilities Summary

(1=meets standard; 0=does not meet standard in all instances)

Facility	Building Access	Building Corridors	Restrooms	Personnel Office	Comments
Center Place	1	1	1	1	-
Public Works Facility	0	1	0	1	Areas of Concern: • Handicapped parking • Door thresholds > ½" high • Bathroom doors lacking lever handles • Soap dispensers and towels > 48" from floor
Dance Hall	1	1	0	0	Areas of Concern: • Bathroom doors lacking lever handles • Bathroom entrance doors and stall doors < 32" wide • No grab bars in stalls • Sinks < 30" high (cannot accommodate wheelchair to roll under) • Sink handles not easily reached • Soap dispensers and towels > 48" from floor • Path of travel between furniture not wide enough for wheelchair travel
Sherriff Office	1	0	0	1	Areas of Concern: • Floor surface not slip resistant • Bathroom doors lacking lever handles
City Hall	1	1	1	1	-
Permit Center	0	0	0	1	Areas of Concern: • No drop off zone at building entrance • Path of travel between furniture not consistently wide enough for wheelchair travel • Obstacles protrude > 4" • Restrooms not located near building entrance or personnel office

Section IV. Facilities

Who must complete this section? Complete this section if your Department has facilities visited and/or used by the public. This includes City-owned facilities and rented facilities wherein City business is conducted. (Public streets, sidewalks and trails are addressed in separate surveys.)

If your Department is not directly responsible public facilities, you may skip this section.

A. "Quick Look" Barriers Checklist

This checklist is designed to give a quick appraisal of potential problem areas for accessibility. For detailed review standards, you may refer to federal ADA Accessibility Guidelines (ADAAG), state or local laws and regulations.

	YES	NO	N/A
Building Access			
• Are 96" wide parking spaces designated with a 60" access aisle?	☑	☐	☐
• Are parking spaces near main building entrance?	☑	☐	☐
• Is there a "drop off" zone at the building entrance?	☑	☐	☐
• Is the gradient from parking to building entrance 1:12 or less?	☑	☐	☐
• Does the entrance doorway have at least a 32" wide clearance?	☑	☐	☐
• Is the door threshold no more than ½" high?	☑	☐	☐
• Is the door handle easy to grasp?	☑	☐	☐
• Are the doors easy to open (building entrance maximum 8.5 lbs. pressure, all internal doors 5 lbs. max.)?	☑	☐	☐
• Are other than revolving doors available?	☑	☐	☐
Building Corridors			
• Is path of travel free of obstruction and at least 36" wide?	☑	☐	☐
• Is floor surface firm and slip resistant?	☑	☐	☐
• Do obstacles (phones, fountains) protrude no more than 4"?	☑	☐	☐
• Are elevator controls no higher than 48"?	☑	☐	☐
• Are elevator markings in Braille?	☑	☐	☐
• Does elevator provide audible signals?	☑	☐	☐
• Elevator interior provides minimum 51" turning area for wheelchairs?	☑	☐	☐
Restrooms			
• Are restrooms near building entrance or personnel office?	☑	☐	☐
• Do doors have lever handles?	☑	☐	☐
• Do restroom entrance doors have at least 32" wide clearance?	☑	☐	☐
• Is restroom large enough for wheelchair turnaround (51" minimum)?	☑	☐	☐
• Are stall doors at least 32" wide?	☑	☐	☐
• Are grab bars provided in toilet stalls?	☑	☐	☐
• Are sinks at least 30" high with room for a wheelchair to roll under?	☑	☐	☐
• Are sink handles easily reached and used?	☑	☐	☐
• Are soap dispensers and towels no more than 48" from the floor?	☑	☐	☐
Personnel Office			
• Do doors provide at least 32" wide clearance?	☑	☐	☐
• Is the door easy to open? (max. 5 lbs. pressure)	☑	☐	☐
• Is the door threshold no more than ½" high?	☑	☐	☐
• Is the path of travel between furniture wide enough for wheelchairs?	☑	☐	☐

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Adapted from Original, Copyright City and County of San Francisco, Mayor's Office on Disability

✓ (Public Works — Entered on line #18. PW/stormwater)

Section IV. Facilities

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|	YES	NO	N/A
Building Access			
1 • Are 96" wide parking spaces designated with a 60" access aisle?	☐	☒	☐
2 • Are parking spaces near main building entrance?	☒	☐	☐
3 • Is there a "drop off" zone at the building entrance?	☒	☐	☐
4 • Is the gradient from parking to building entrance 1:12 or less?	☒	☐	☐
5 • Does the entrance doorway have at least a 32" wide clearance?	☒	☐	☐
6 • Is the door threshold no more than ½" high?	☐	☒	☐
7 • Is the door handle easy to grasp?	☒	☐	☐
8 • Are the doors easy to open (building entrance maximum 8.5 lbs. pressure, all internal doors 5 lbs. max.)?	☒	☐	☐
9 • Are other than revolving doors available?	☐	☐	☒
Building Corridors			
1 • Is path of travel free of obstruction and at least 36" wide?	☒	☐	☐
2 • Is floor surface firm and slip resistant?	☒	☐	☐
3 • Do obstacles (phones, fountains) protrude no more than 4"?	☒	☐	☐
4 • Are elevator controls no higher than 48"?	☐	☐	☒
5 • Are elevator markings in Braille?	☐	☐	☒
6 • Does elevator provide audible signals?	☐	☐	☒
7 • Elevator interior provides minimum 51" turning area for wheelchairs?	☐	☐	☒
Restrooms			
1 • Are restrooms near building entrance or personnel office?	☒	☐	☐
2 • Do doors have lever handles?	☐	☒	☐
3 • Do restroom entrance doors have at least 32" wide clearance?	☒	☐	☐
4 • Is restroom large enough for wheelchair turnaround (51" minimum)?	☒	☐	☐
5 • Are stall doors at least 32" wide?	☒	☐	☐
6 • Are grab bars provided in toilet stalls?	☒	☐	☐
7 • Are sinks at least 30" high with room for a wheelchair to roll under?	☒	☐	☐
8 • Are sink handles easily reached and used?	☒	☐	☐
9 • Are soap dispensers and towels no more than 48" from the floor?	☒	☒	☐
Personnel Office			
1 • Do doors provide at least 32" wide clearance?	☒	☐	☐
2 • Is the door easy to open? (max. 5 lbs. pressure)	☒	☐	☐
3 • Is the door threshold no more than ½" high?	☒	☐	☐
4 • Is the path of travel between furniture wide enough for wheelchairs?	☒	☐	☐

(handwritten note: "roller 'n/a' answers as noted" / "n/a")

Comments for Section IV:

Section IV. Facilities

Who must complete this section? Complete this section if your Department has facilities visited and/or used by the public. This includes City-owned facilities and rented facilities wherein City business is conducted. (Public streets, sidewalks and trails are addressed in separate surveys.)

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	YES	NO	N/A
Building Access			
• Are 96" wide parking spaces designated with a 60" access aisle?	1 ☒	☐	☐
• Are parking spaces near main building entrance?	2 ☒	☐	☐
• Is there a "drop off" zone at the building entrance?	3 ☒	☐	☐
• Is the gradient from parking to building entrance 1:12 or less?	4 ☒	☐	☐
• Does the entrance doorway have at least a 32" wide clearance?	5 ☒	☐	☐
• Is the door threshold no more than ½" high?	6 ☒	☐	☐
• Is the door handle easy to grasp?	7 ☒	☐	☐
• Are the doors easy to open (building entrance maximum 8.5 lbs. pressure, all internal doors 5 lbs. max.)?	8 ☒	☐	☐
• Are other than revolving doors available?	9 ☒	☐	☒
Building Corridors			
• Is path of travel free of obstruction and at least 36" wide?	1 ☒	☐	☐
• Is floor surface firm and slip resistant?	2 ☒	☐	☐
• Do obstacles (phones, fountains) protrude no more than 4"?	3 ☒	☐	☐
• Are elevator controls no higher than 48"?	4 ☐	☐	☒
• Are elevator markings in Braille?	5 ☐	☐	☒
• Does elevator provide audible signals?	6 ☐	☐	☒
• Elevator interior provides minimum 51" turning area for wheelchairs?	7 ☐	☐	☒
Restrooms			
• Are restrooms near building entrance or personnel office?	1 ☒	☐	☐
• Do doors have lever handles?	2 ☐	☒	☐
• Do restroom entrance doors have at least 32" wide clearance?	3 ☐	☒	☐
• Is restroom large enough for wheelchair turnaround (51" minimum)?	4 ☒	☐	☐
• Are stall doors at least 32" wide?	5 ☐	☒	☐
• Are grab bars provided in toilet stalls?	6 ☐	☒	☐
• Are sinks at least 30" high with room for a wheelchair to roll under?	7 ☐	☒	☐
• Are sink handles easily reached and used?	8 ☐	☒	☐
• Are soap dispensers and towels no more than 48" from the floor?	9 ☐	☒	☐
Personnel Office			
• Do doors provide at least 32" wide clearance?	1 ☒	☐	☐
• Is the door easy to open? (max. 5 lbs. pressure)	2 ☒	☐	☐
• Is the door threshold no more than ½" high?	3 ☒	☐	☐
• Is the path of travel between furniture wide enough for wheelchairs?	4 ☐	☒	☐

note: "n/a" answers, noted as "n/a"

Comments for Section IV:

Section IV. Facilities

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	YES	NO	N/A
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1 • Are 96" wide parking spaces designated with a 60" access aisle?	☒	☐	☐
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3 • Is there a "drop off" zone at the building entrance?	☒	☐	☐
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5 • Does the entrance doorway have at least a 32" wide clearance?	☒	☐	☐
6 • Is the door threshold no more than ½" high?	☒	☐	☐
7 • Is the door handle easy to grasp?	☒	☐	☐
8 • Are the doors easy to open (building entrance maximum 8.5 lbs. pressure, all internal doors 5 lbs. max.)?	☒	☐	☐
9 • Are other than revolving doors available?	☐	☐	☒
Building Corridors			
1 • Is path of travel free of obstruction and at least 36" wide?	☒	☐	☐
2 • Is floor surface firm and slip resistant?	☐	☒	☐
3 • Do obstacles (phones, fountains) protrude no more than 4"?	☐	☐	☐
4 • Are elevator controls no higher than 48"?	☐	☐	☒
5 • Are elevator markings in Braille?	☐	☐	☒
6 • Does elevator provide audible signals?	☐	☐	☒
7 • Elevator interior provides minimum 51" turning area for wheelchairs?	☐	☐	☒
Restrooms			
1 • Are restrooms near building entrance or personnel office?	☒	☐	☐
2 • Do doors have lever handles?	☐	☒	☐
3 • Do restroom entrance doors have at least 32" wide clearance?	☒	☐	☐
4 • Is restroom large enough for wheelchair turnaround (51" minimum)?	☒	☐	☐
5 • Are stall doors at least 32" wide?	☒	☐	☐
6 • Are grab bars provided in toilet stalls?	☒	☐	☐
7 • Are sinks at least 30" high with room for a wheelchair to roll under?	☒	☐	☐
8 • Are sink handles easily reached and used?	☒	☐	☐
9 • Are soap dispensers and towels no more than 48" from the floor?	☒	☐	☐
Personnel Office			
1 • Do doors provide at least 32" wide clearance?	☒	☐	☐
2 • Is the door easy to open? (max. 5 lbs. pressure)	☒	☐	☐
3 • Is the door threshold no more than ½" high?	☒	☐	☐
4 • Is the path of travel between furniture wide enough for wheelchairs?	☒	☐	☐

note: "n/n" answers noted as "n/a"

Comments for Section IV:

Section IV. Facilities

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(handwritten note: "note: 'n/a' answers noted as 'n/a'")

		YES	NO	N/A
Building Access				
• Are 96" wide parking spaces designated with a 60" access aisle?	1	☒	☐	☐
• Are parking spaces near main building entrance?	2	☒	☐	☐
• Is there a "drop off" zone at the building entrance?	3	☒	☐	☐
• Is the gradient from parking to building entrance 1:12 or less?	4	☒	☐	☐
• Does the entrance doorway have at least a 32" wide clearance?	5	☒	☐	☐
• Is the door threshold no more than ½" high?	6	☒	☐	☐
• Is the door handle easy to grasp?	7	☒	☐	☐
• Are the doors easy to open (building entrance maximum 8.5 lbs. pressure, all internal doors 5 lbs. max.)?	8	☒	☐	☐
• Are other than revolving doors available?	9	☒	☐	☐
Building Corridors				
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• Is floor surface firm and slip resistant?	2	☒	☐	☐
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• Are elevator controls no higher than 48"?	4	☒	☐	☐
• Are elevator markings in Braille?	5	☒	☐	☐
• Does elevator provide audible signals?	6	☒	☐	☐
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Restrooms				
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• Is restroom large enough for wheelchair turnaround (51" minimum)?	4	☒	☐	☐
• Are stall doors at least 32" wide?	5	☒	☐	☐
• Are grab bars provided in toilet stalls?	6	☒	☐	☐
• Are sinks at least 30" high with room for a wheelchair to roll under?	7	☒	☐	☐
• Are sink handles easily reached and used?	8	☐	☐	☒
• Are soap dispensers and towels no more than 48" from the floor?	9	☒	☐	☐
Personnel Office				
• Do doors provide at least 32" wide clearance?	1	☒	☐	☐
• Is the door easy to open? (max. 5 lbs. pressure)	2	☒	☐	☐
• Is the door threshold no more than ½" high?	3	☒	☐	☐
• Is the path of travel between furniture wide enough for wheelchairs?	4	☒	☐	☐

Comments for Section IV:

Appendix G:

Curb Ramp Survey Maps

Section IV. Facilities

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• Is there a "drop off" zone at the building entrance?	3	☐	☒	☐
• Is the gradient from parking to building entrance 1:12 or less?	4	☒	☐	☐
• Does the entrance doorway have at least a 32" wide clearance?	5	☒	☐	☐
• Is the door threshold no more than ½" high?	6	☐	☐	☐
• Is the door handle easy to grasp?	7	☒	☐	☐
• Are the doors easy to open (building entrance maximum 8.5 lbs. pressure, all internal doors 5 lbs. max.)?	8	☒	☐	☐
• Are other than revolving doors available?	9	☐	☐	☒
Building Corridors				
• Is path of travel free of obstruction and at least 36" wide?	1	☐	☒	☐
• Is floor surface firm and slip resistant?	2	☒	☐	☐
• Do obstacles (phones, fountains) protrude no more than 4"?	3	☐	☒	☐
• Are elevator controls no higher than 48"?	4	☐	☐	☒
• Are elevator markings in Braille?	5	☐	☐	☒
• Does elevator provide audible signals?	6	☐	☐	☒
• Elevator interior provides minimum 51" turning area for wheelchairs?	7	☐	☐	☒
Restrooms				
• Are restrooms near building entrance or personnel office?	1	☐	☒	☐
• Do doors have lever handles?	2	☒	☐	☐
• Do restroom entrance doors have at least 32" wide clearance?	3	☒	☐	☐
• Is restroom large enough for wheelchair turnaround (51" minimum)?	4	☒	☐	☐
• Are stall doors at least 32" wide?	5	☐	☐	☒
• Are grab bars provided in toilet stalls?	6	☒	☐	☐
• Are sinks at least 30" high with room for a wheelchair to roll under?	7	☒	☐	☐
• Are sink handles easily reached and used?	8	☒	☐	☐
• Are soap dispensers and towels no more than 48" from the floor?	9	☒	☐	☐
Personnel Office				
• Do doors provide at least 32" wide clearance?	1	☐	☐	☒
• Is the door easy to open? (max. 5 lbs. pressure)	2	☐	☐	☒
• Is the door threshold no more than ½" high?	3	☐	☐	☒
• Is the path of travel between furniture wide enough for wheelchairs?	4	☒	☐	☐

note: "N/A" outlined... noted as "N/A"

Comments for Section IV:

Legend

- ⋅⋅ ⋅⋅ ⋅ Proposed Principal Arterial
- ⋅⋅ ⋅⋅ ⋅ Proposed Minor Arterial
- ⋅⋅ ⋅⋅ ⋅ Proposed Collector
- ——— Principal Arterial
- ——— Minor Arterial
- ——— Collector
- ——→ State or Federal
- ——— Sidewalks
- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⌁ City of Spokane Valley
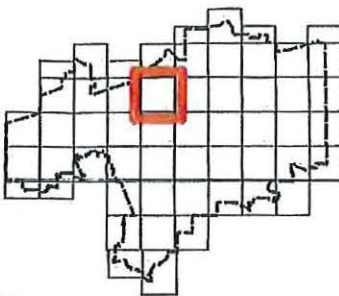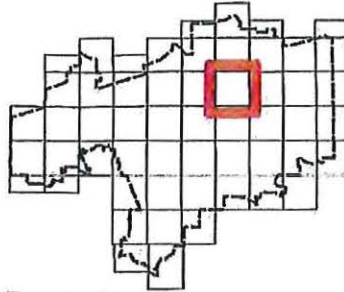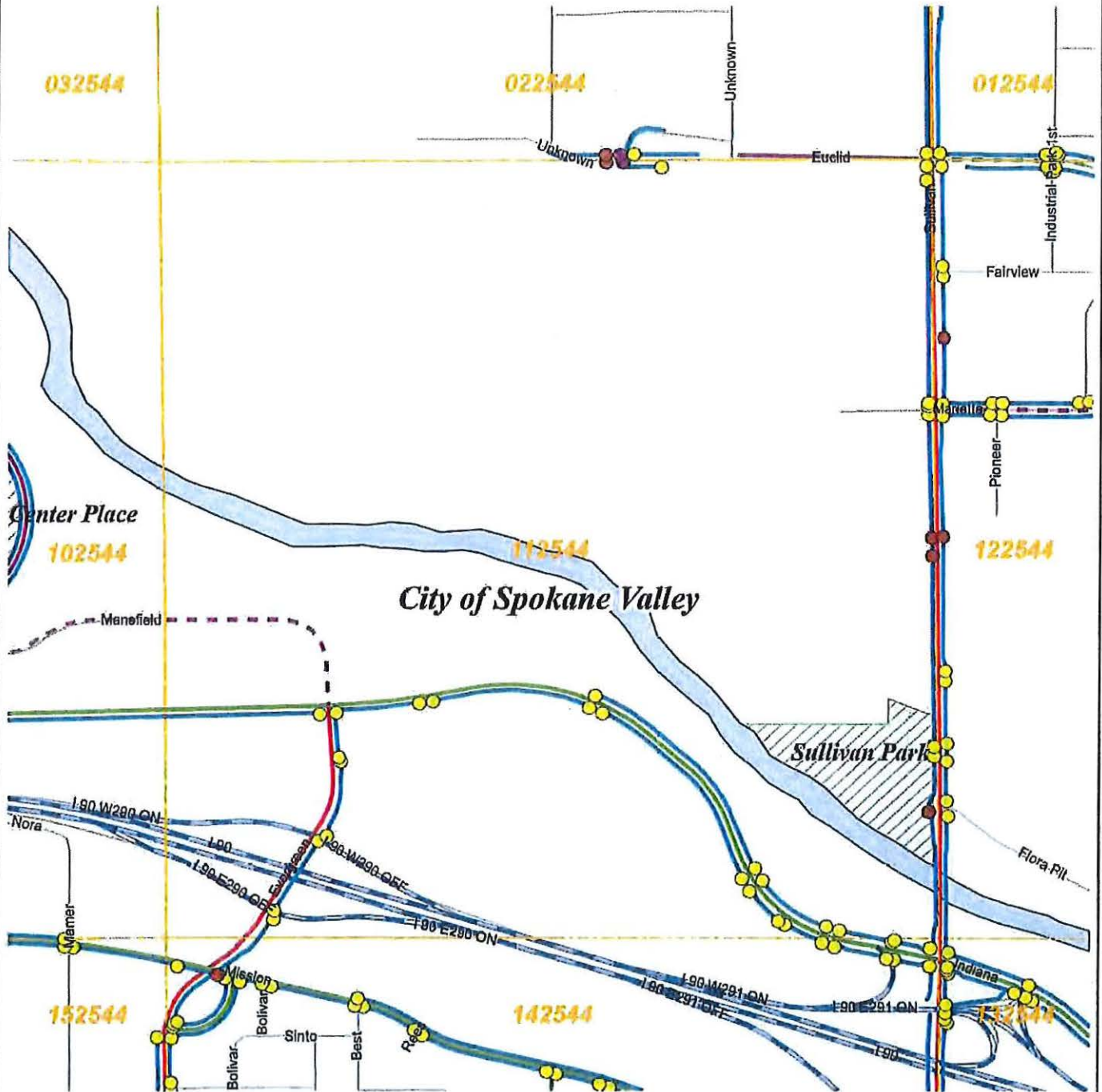- ⌁ Sections
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- ▨ Lakes/Rivers

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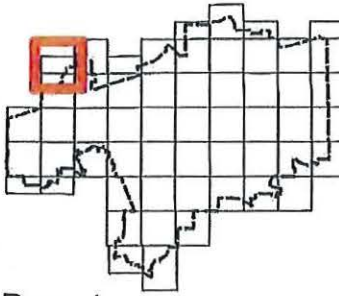
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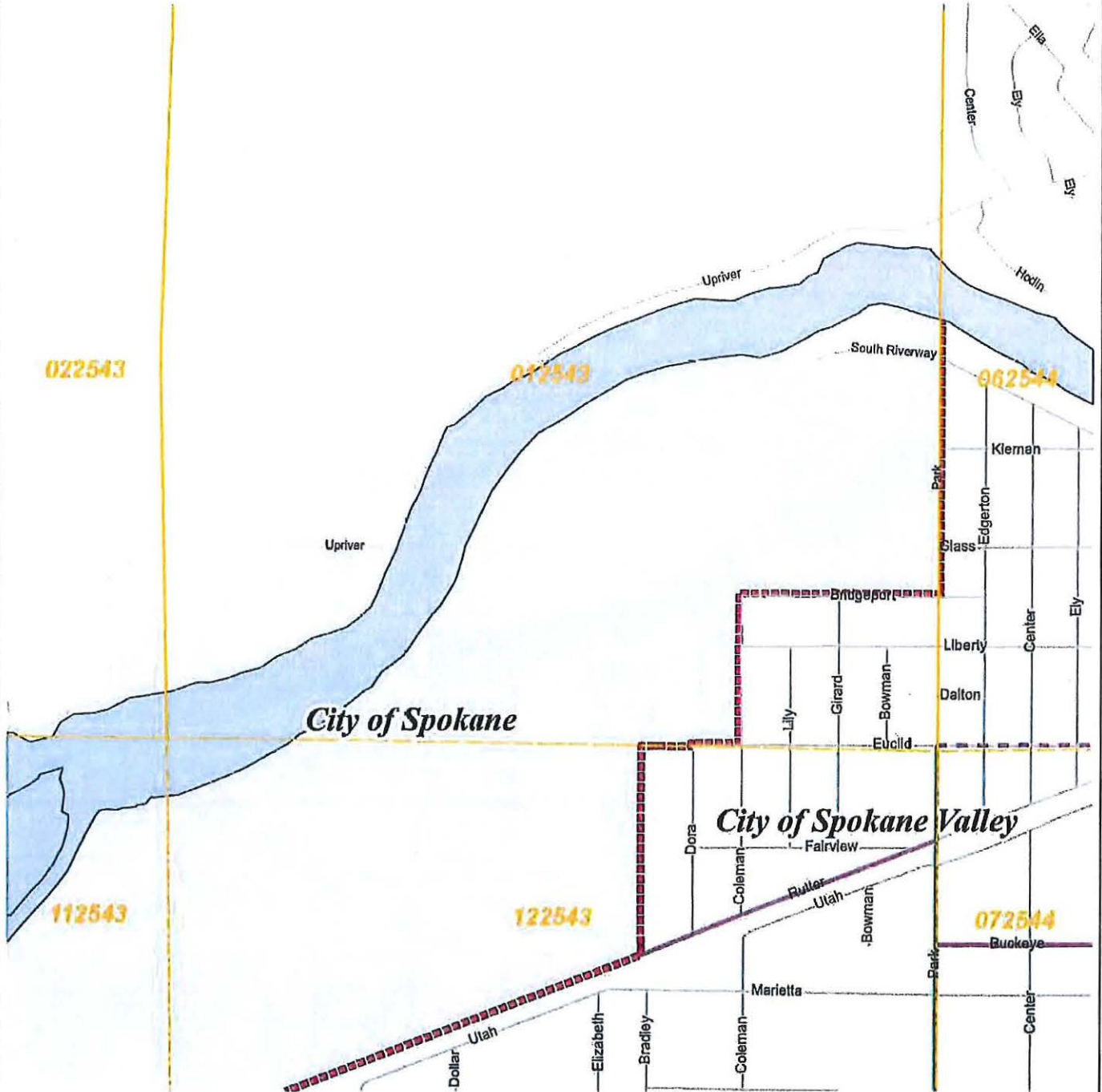
022543

012543

062544

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City of Spokane

City of Spokane Valley

N

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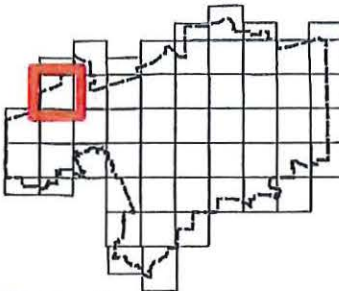
ADA Survey

1 inch = 1,000 feet

City of Spokane Valley
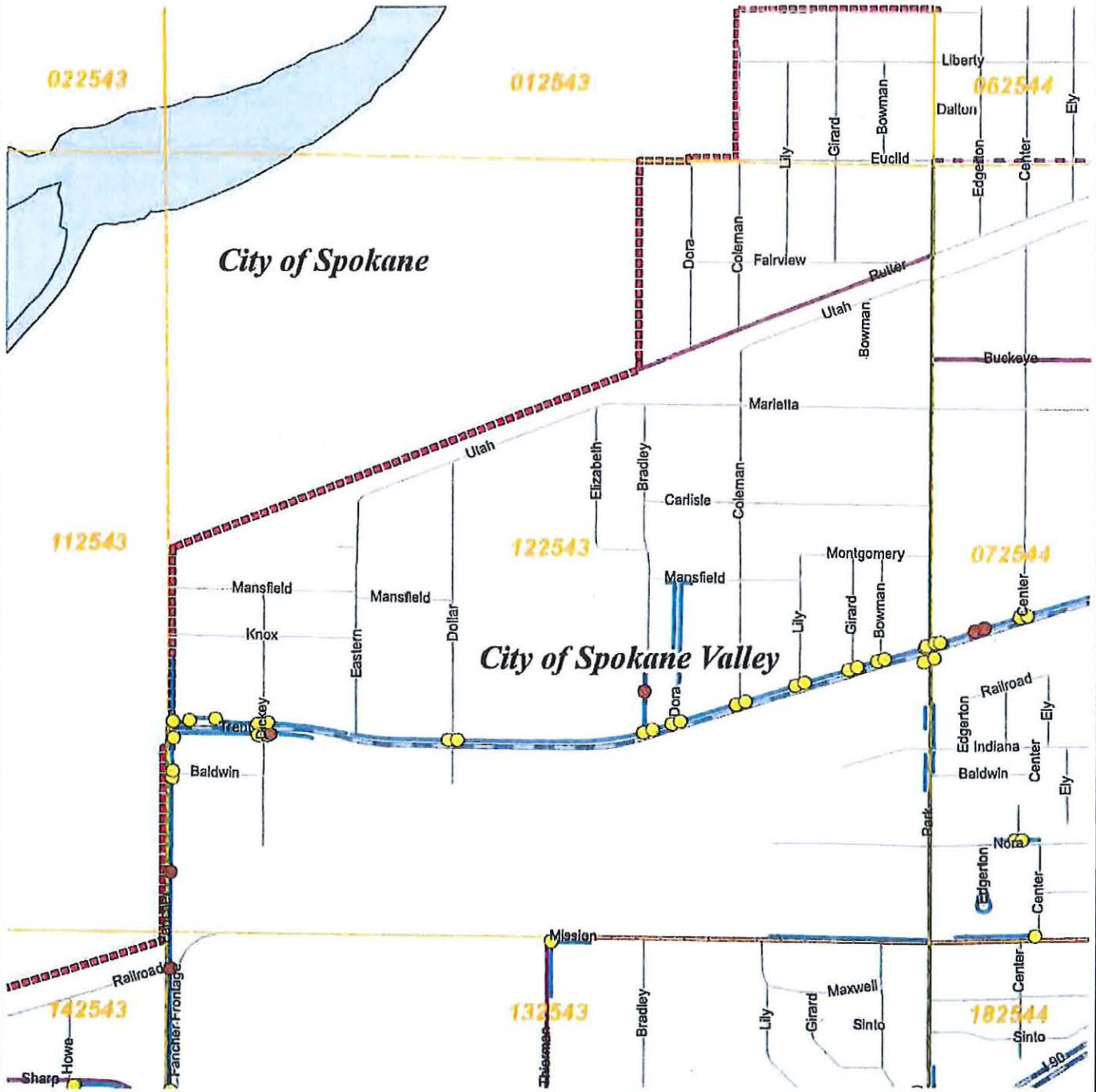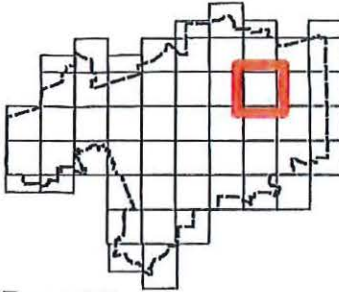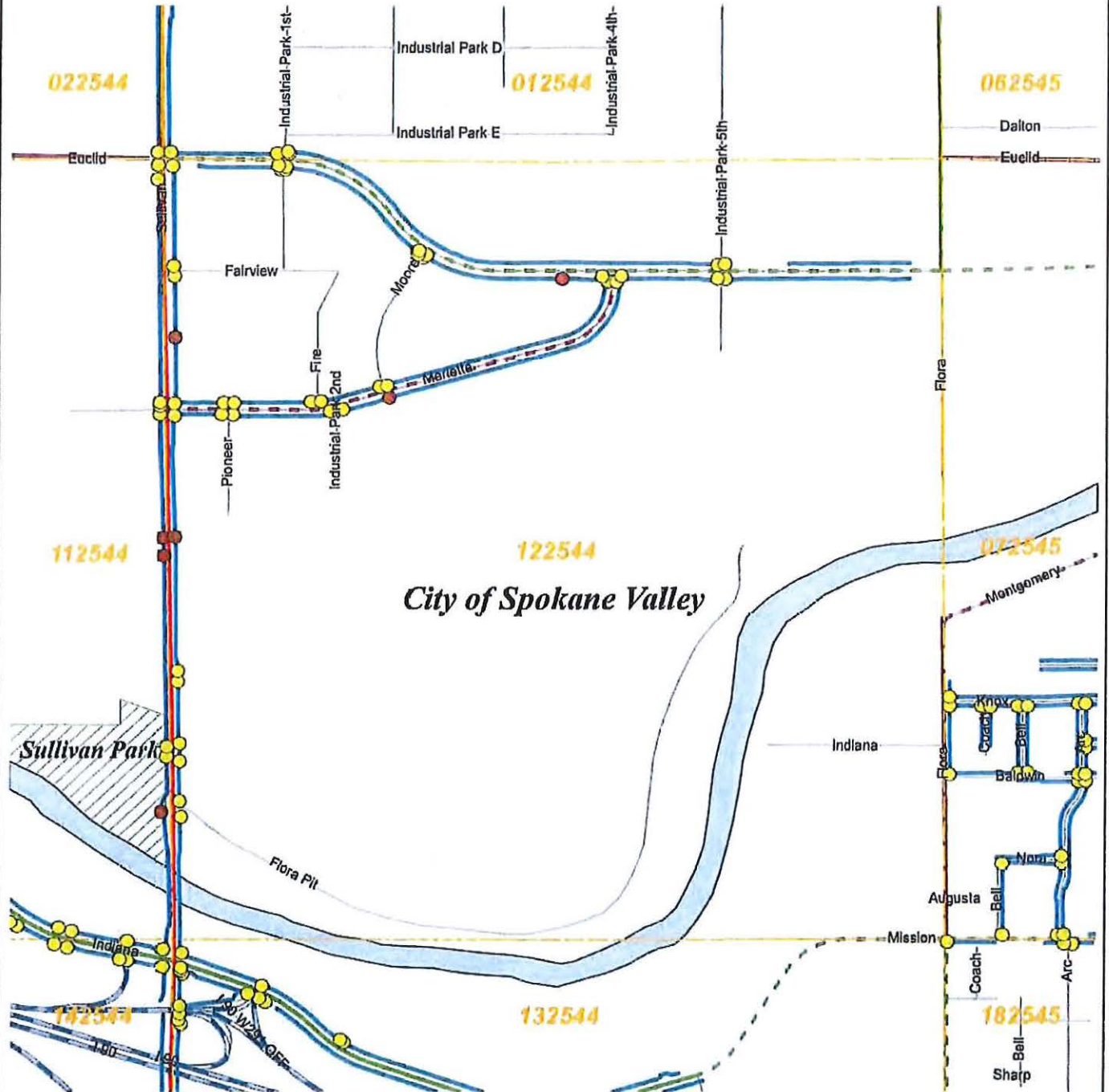*Community Development*

Date: 11/2/2011

Legend

- ∎ ∎ ⁌ Proposed Principal Arterial
- ▬ ▬ ⁌ Proposed Minor Arterial
- ▬ ▬ ⁌ Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬚ City of Spokane Valley
- ⬚ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 012544

Page: 2

352644

312645

Wabash
Moore
Larch
Broad
362644
Eastland

Wellesley
St.Charles
Tolford
Heroy
Isenhart
Larch
Lillian
Conklin
Sunnyvale
Heroy
Upland
Longfellow
Longfellow
Longfellow
Rich
Sommer
Moore
Rich
Lillian

B-On
B-Off
Trent
B-Off
B-On

Lacrosse
3rd
4th

022544

012544
062545

Industrial Park A

City of Spokane Valley

Kiernan
Industrial Park B

Industrial-Park-1st
Industrial-Park-4th
Industrial Park C

Industrial Park D

Industrial-Park-5th
Dalton
Industrial Park E

Euclid
Rose
Euclid

112544

122544

072545

Fairview
Fire
Moore
Nathara

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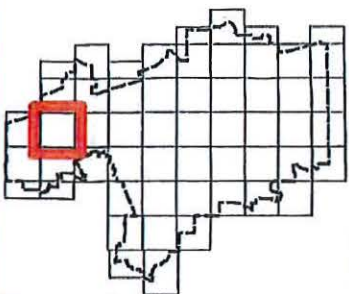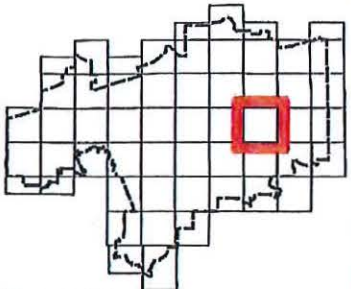
ADA Survey

1 inch = 1,000 feet

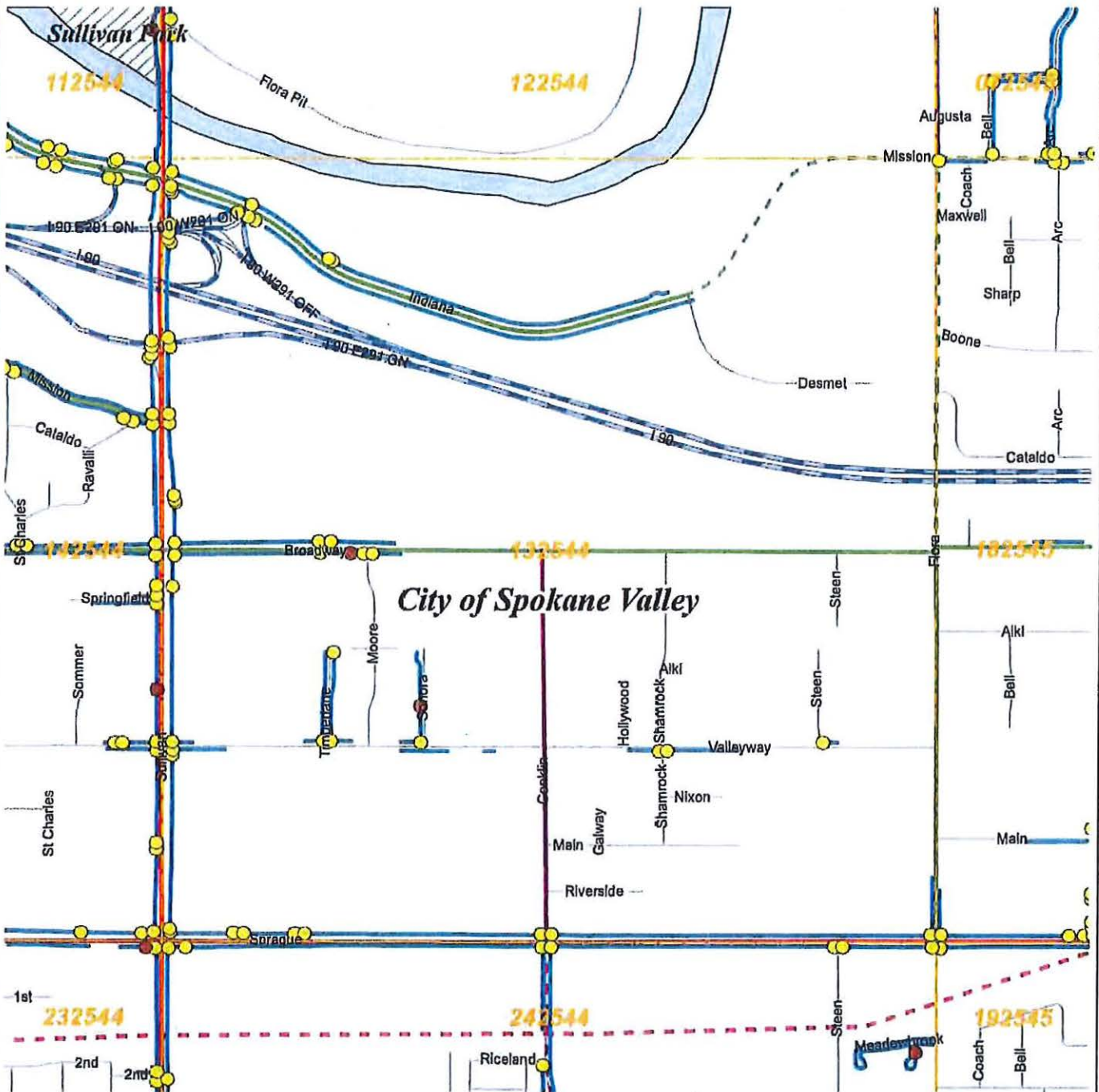*City of Spokane Valley Community Development*

Date: 11/2/2011

Legend

- ▪ ▪ ▪ Proposed Principal Arterial
- ▪ ▪ ▪ Proposed Minor Arterial
- ▪ ▪ ▪ Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- ▶——▶ State or Federal
- —— Sidewalks
- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬚ City of Spokane Valley
- ⬚ Sections
- ▨ Parks
- ▬ Lakes/Rivers

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332644

342644

352644

042544

City of Spokane Valley

032544

022544

092544

102544   Mirabeau Point Park

112544

Myrtle Point Conservation

Mirabeau Point Park

Streets referenced: Upriver, Wellesley, Heroy, Longfellow, Verdier, Morrow, McDonald, Lacrosse, Woodlawn, Silas, Keller, Broad, Mayhew, Bolivar, Wabash, Bannen, Evergreen, Rich, Blake, Rockwell, Avalon, Empire, Portland, Trent, Railroad, Cement, String, Cherry, Pinecroft, Mirabeau, Frederick, Perrine, Grace

N

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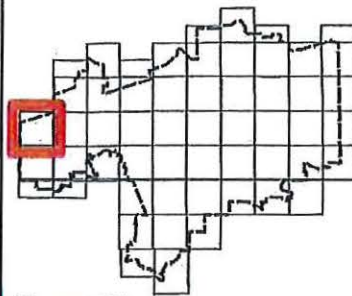
ADA Survey

1 inch = 1,000 feet

City of Spokane Valley Community Development
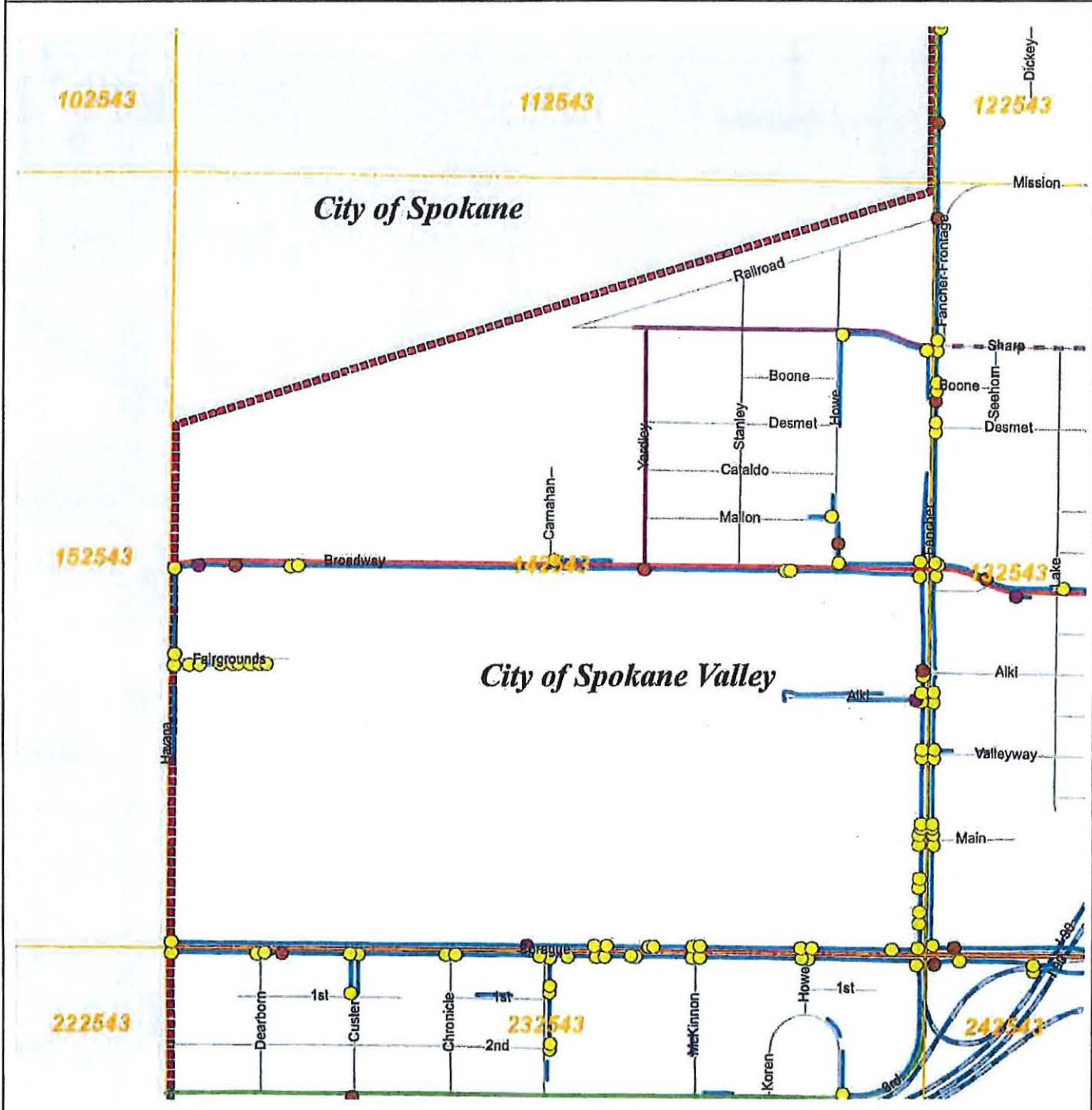
Date: 11/2/2011

Legend

- ▪ ▪ ▪ Proposed Principal Arterial
- ▪ ▪ ▪ Proposed Minor Arterial
- ▪ ▪ ▪ Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▭ City of Spokane Valley
- ▭ Sections
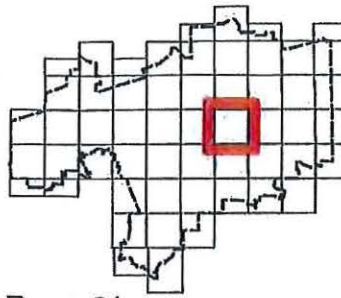- ▨ Parks
- ▭ Lakes/Rivers

S-T-R: 042444

Page: 5

322544   332544   342544

44th

City of Spokane Valley

Van Marter, Gillis, Pierce, Skipworth, Woodward, Bowdish, 45th, 46th, 47th, 48th, 50th, Raymond, Helman, Ferret, Bernhill, Gillis Way, Bowdish Bow, Bates, Sands, Dishman Mica, Bishman Mica, Thorpe, Madison, Emory, Aunnic, Nez Parce, Pawnee, Cree, Mohawk, Pinebrook, Sioux, Apache Pass, Shawnee

052444   042444   032444

Ponderosa, Steve, Gertrude, Richard, Pierce, Aspen, Bates, Mica, Rimrock, Flagstone, Sandstone

Pierce

Lochsa, Zuni, Kaniksu

Chester Creek

Hallett

082444   092444   102444

N

ADA Survey   1 inch = 1,000 feet

City of Spokane Valley Community Development   Date: 11/2/2011
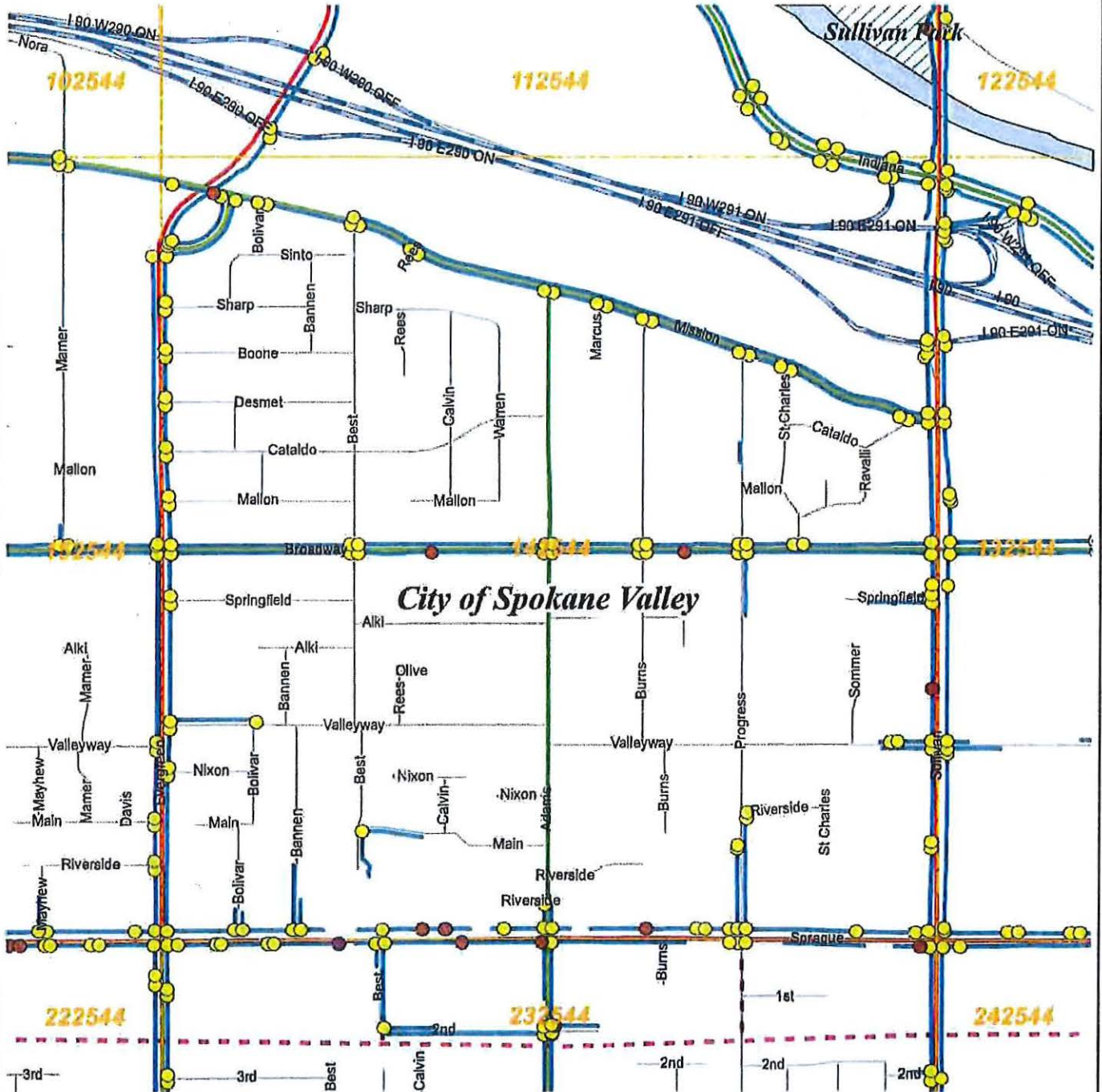
Legend

- ■ ■ ■ Proposed Principal Arterial
- ■ ■ ■ Proposed Minor Arterial
- ■ ■ ■ Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- City of Spokane Valley
- Sections
- Parks
- Lakes/Rivers

S-T-R: 042544

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322644

332644

342644

Wellesley

Fruit Hill

Myrtle Point Conservation

052544

042544

062544

Raymond

Van Marter

Rockwell

Glenn

Upriver

Pierce

Lacrosse

Rivercrest

Empire

Stegner

Pit

Portland

Cement

Coyote Rock

City of Spokane Valley

Portland

Pinecroft

City of Millwood

Williams

Trent

Railroad

Bales

Wilbur

Bowdish

Frederick

Frederick

Fairview

Cherry

Mirabeau

Gillis

Fairview

092544

Wilbur

Grace

Perrine

102544

University

Grace

Cherry

N

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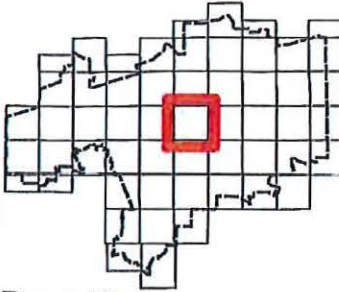
ADA Survey

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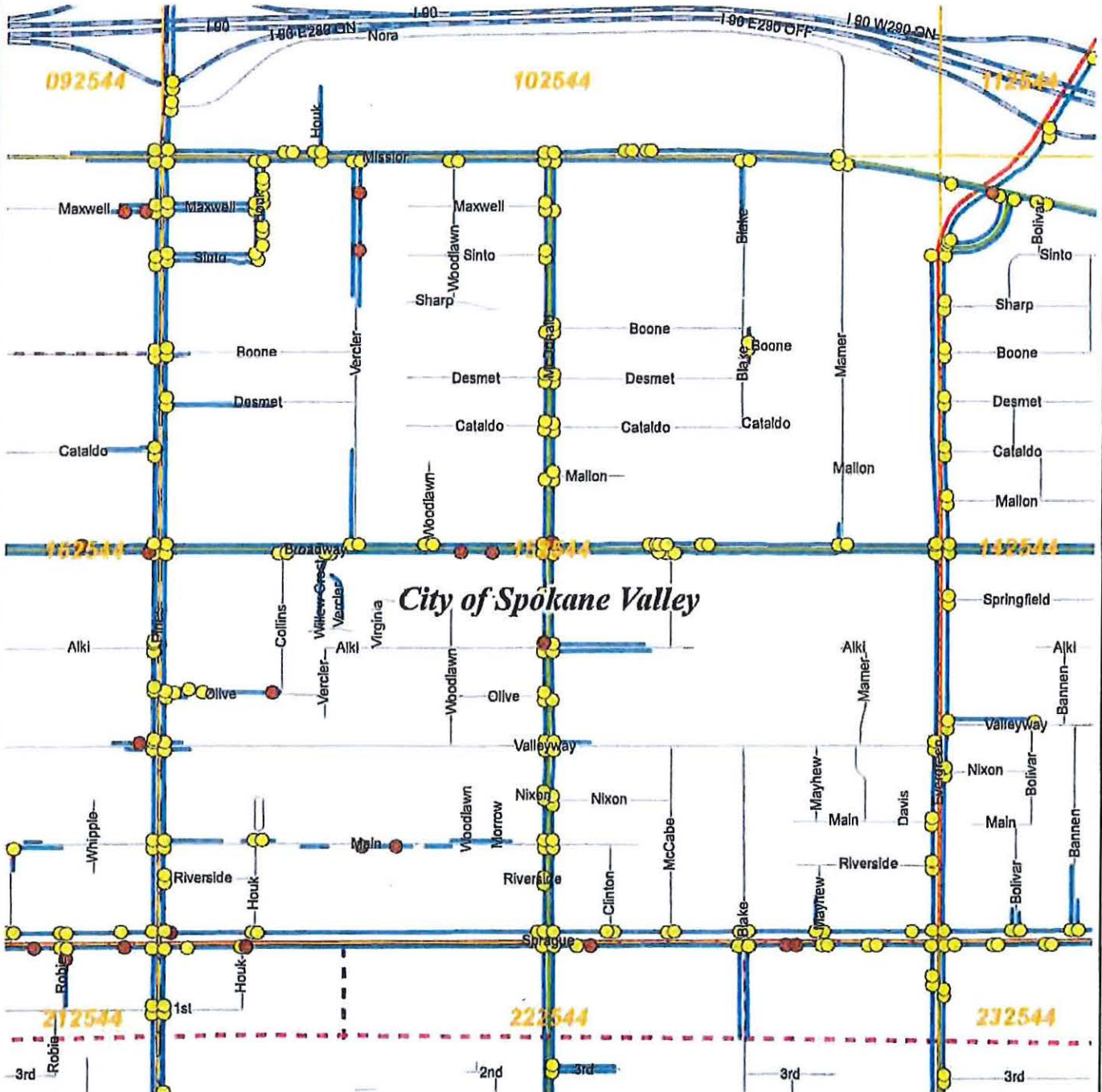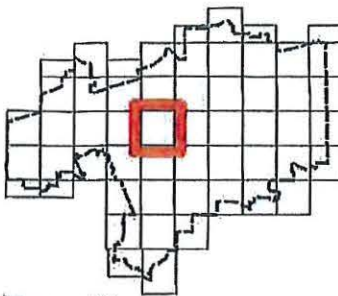*City of Spokane Valley Community Development*
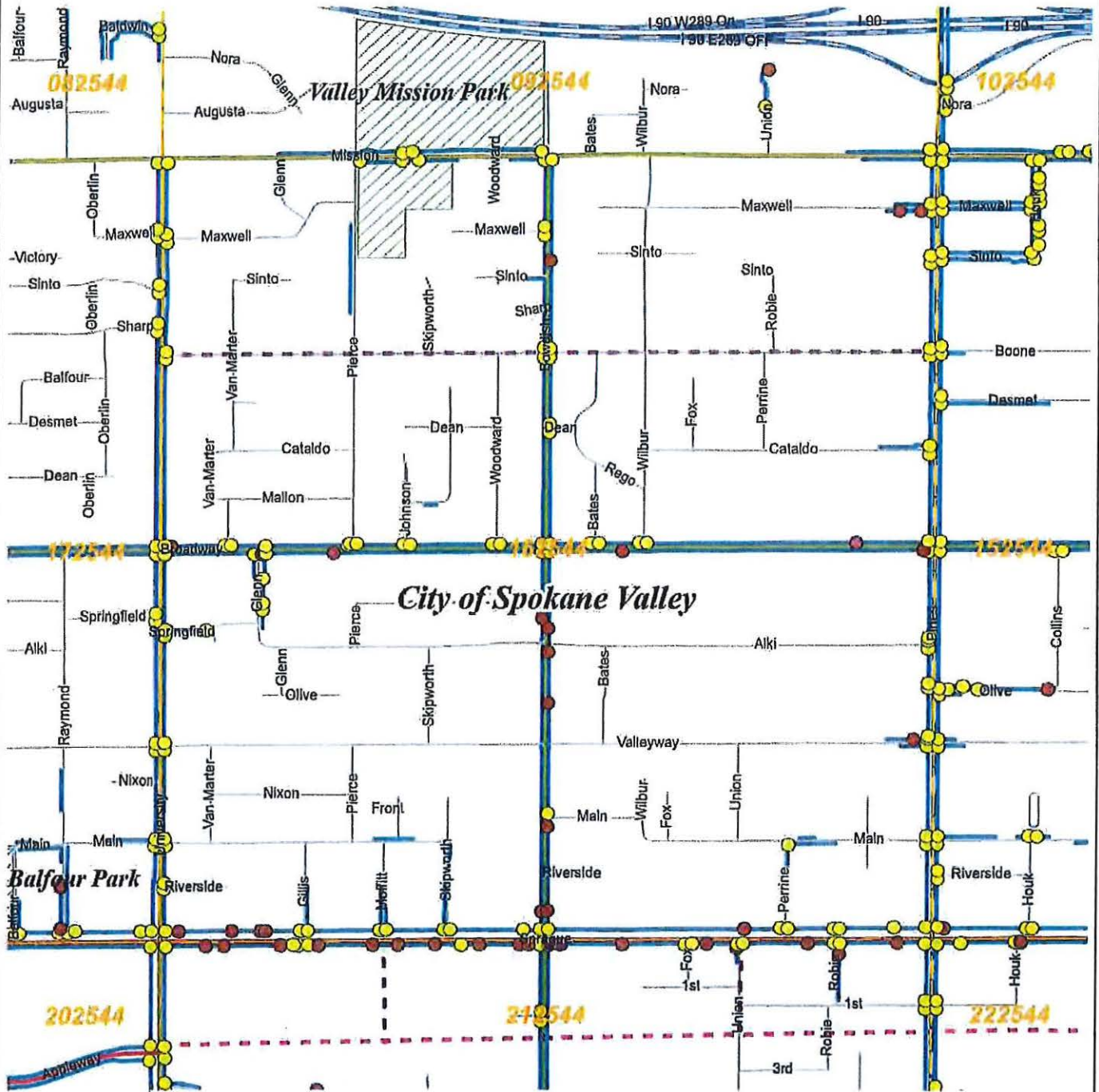
Date: 11/2/2011

Legend

- – – · Proposed Principal Arterial
- – – · Proposed Minor Arterial
- – – · Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks

- ◯ Aids to Mobility
- ⬤ Obstacles
- ⬤ Surface Height Change
- ⬚ City of Spokane Valley
- ⬚ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 052444

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312544　322544　332544

062444　052444　042444

City of Spokane Valley

Sunderland, Driftwood, Pondra, Sundown, Cimmaron, 42nd, Locust, 43rd, Farr, Schafer, Fells, 43rd, University, Darcy, 42nd, 43rd, 44th, Woodruff, 44th, Raymond, Gillis, Schafer Branch, 45th, 46th, 46th, Farr, City of Spokane Valley, 47th, 48th, Van-Marter, Holman, Holman, 48th, Gillis Way, Woodruff, 50th, Fells, Ferret, Ferret, Bernhill, Rockcrest, Ponderosa, Gertrude, Steve, Pierce

N

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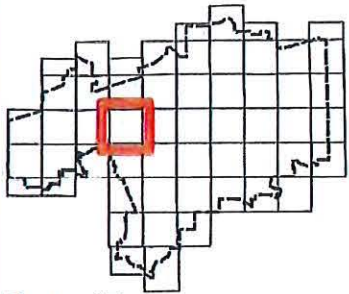
ADA Survey | 1 inch = 1,000 feet

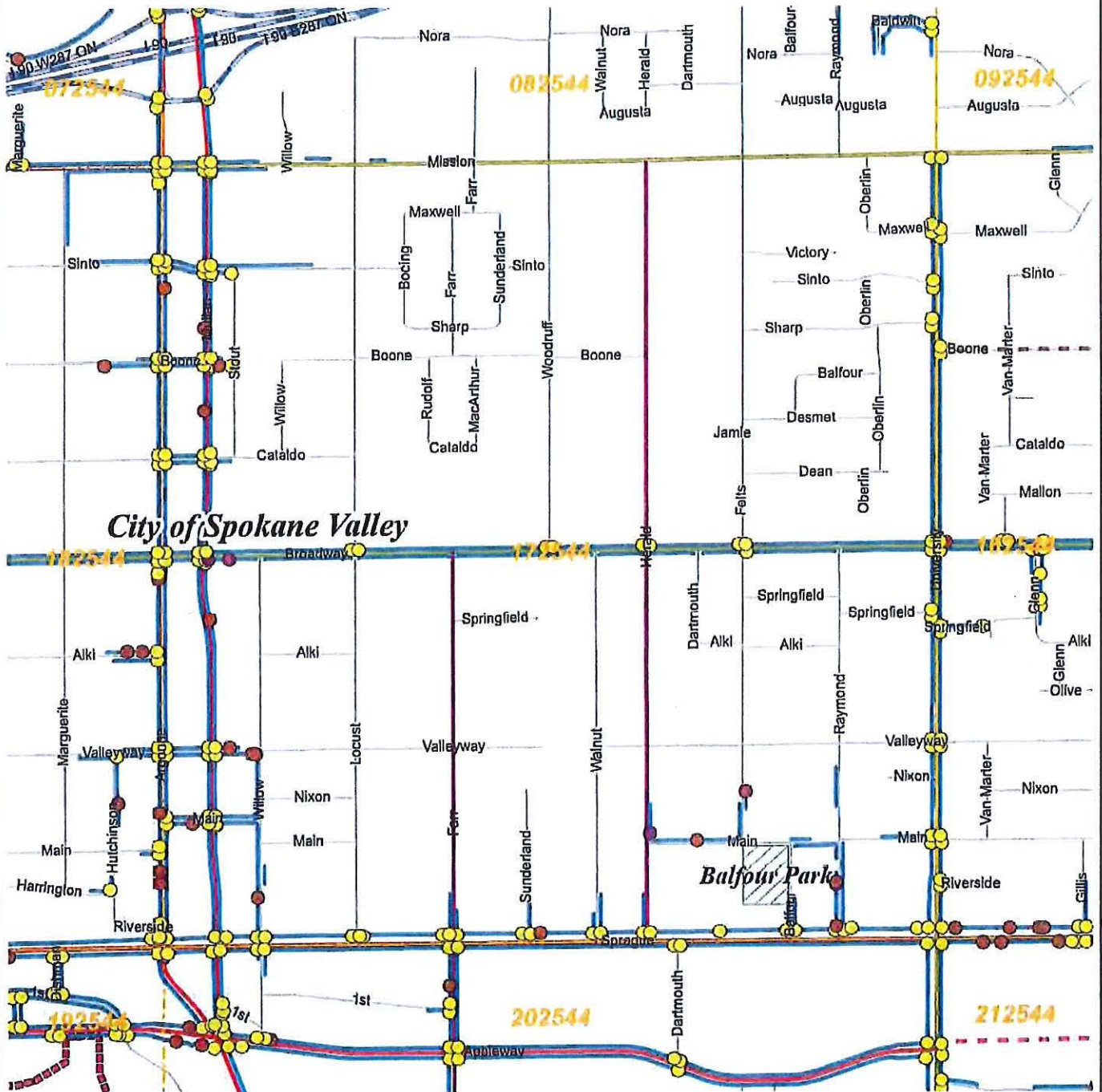*City of Spokane Valley Community Development* | Date: 11/2/2011

Legend

- ▪ ▪ ▪ Proposed Principal Arterial
- ▪ ▪ ▪ Proposed Minor Arterial
- ▪ ▪ ▪ Proposed Collector
- ━━ Principal Arterial
- ━━ Minor Arterial
- ━━ Collector
- ━━ State or Federal
- ━━ Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬛ City of Spokane Valley
- ⬚ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 052544

Page: 8

Wellesley
Princeton
Pasadena
Heroy
Heroy
Longfellow
Locust
Upriver
Fruit Hill
Marguerite
Lacrosse
Whitman
Dartmouth
Herald
Van-Marter
Rockwell
Glenn
Farr
Raymond
Willow
Locust
062544
Garland
052544
Garland
042544
Maringo
Maringo
Rock View

South Riverway
Coyote Rock
Bridgeport
Dale
Liberty
Dalton
Dalton
Davis
Empire
Williams
Dalton
Marguerite
Hutchinson
Farr
Dalton
Fowler
Empire
Euclid

City of Millwood

Frederick
Frederick
Dale
Marguerite
Hutchinson
Argonne
Woodruff
Fairview
Fairview
Grace
Grace
Stout
Willow
Maple
Locust
Boeing
072544
082544
092544
Buckeye
Buckeye
Lilac
University
City of Spokane Valley
Dale
Van-Marter
Marietta
Locust
Farr
Woodruff
Jackson
Montgomery

N

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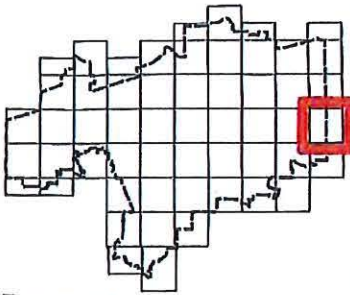
ADA Survey | 1 inch = 1,000 feet

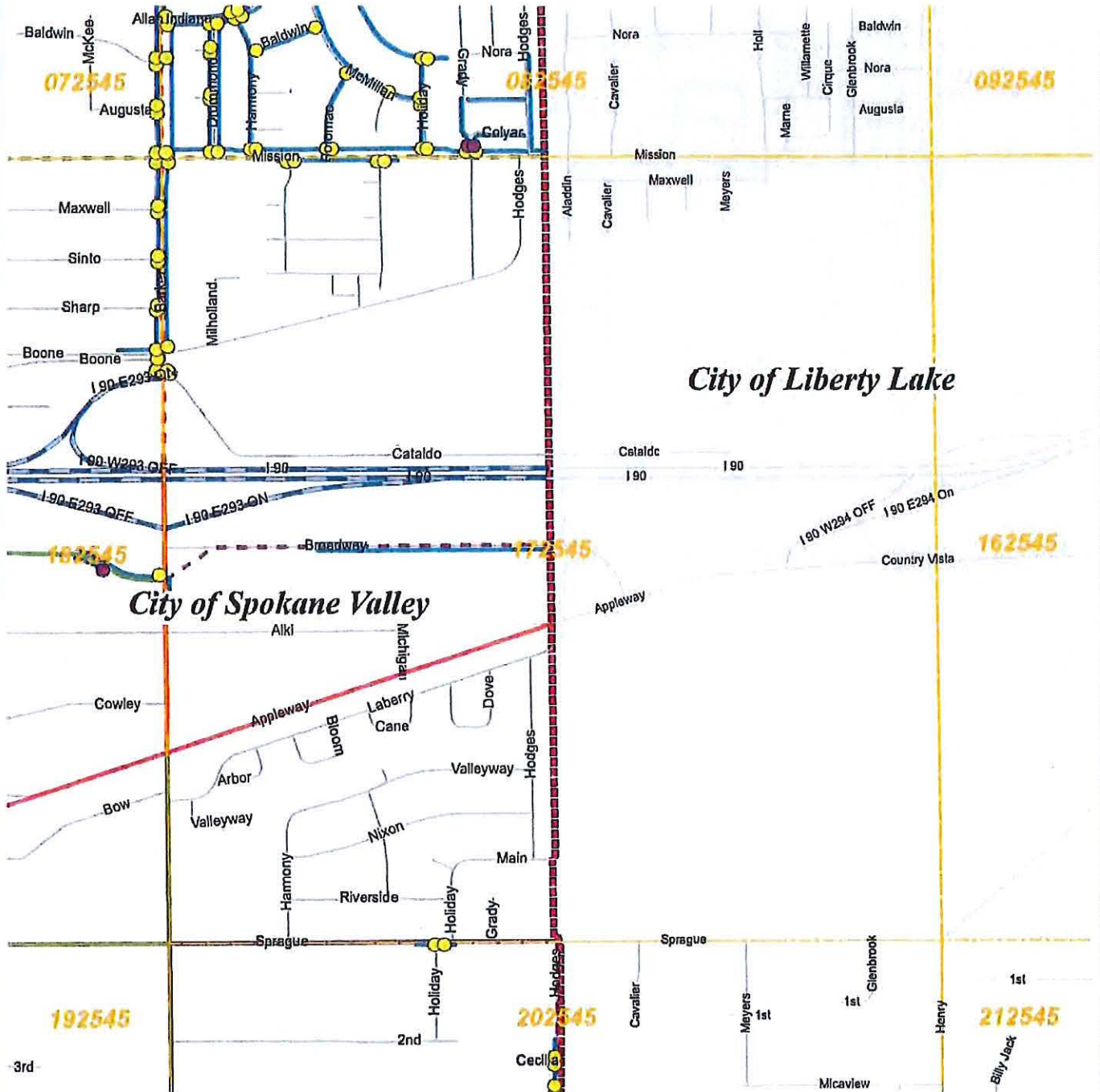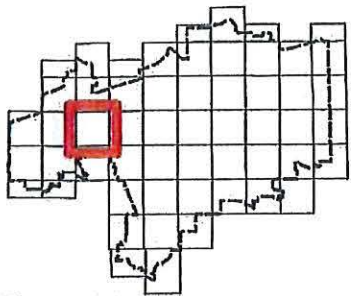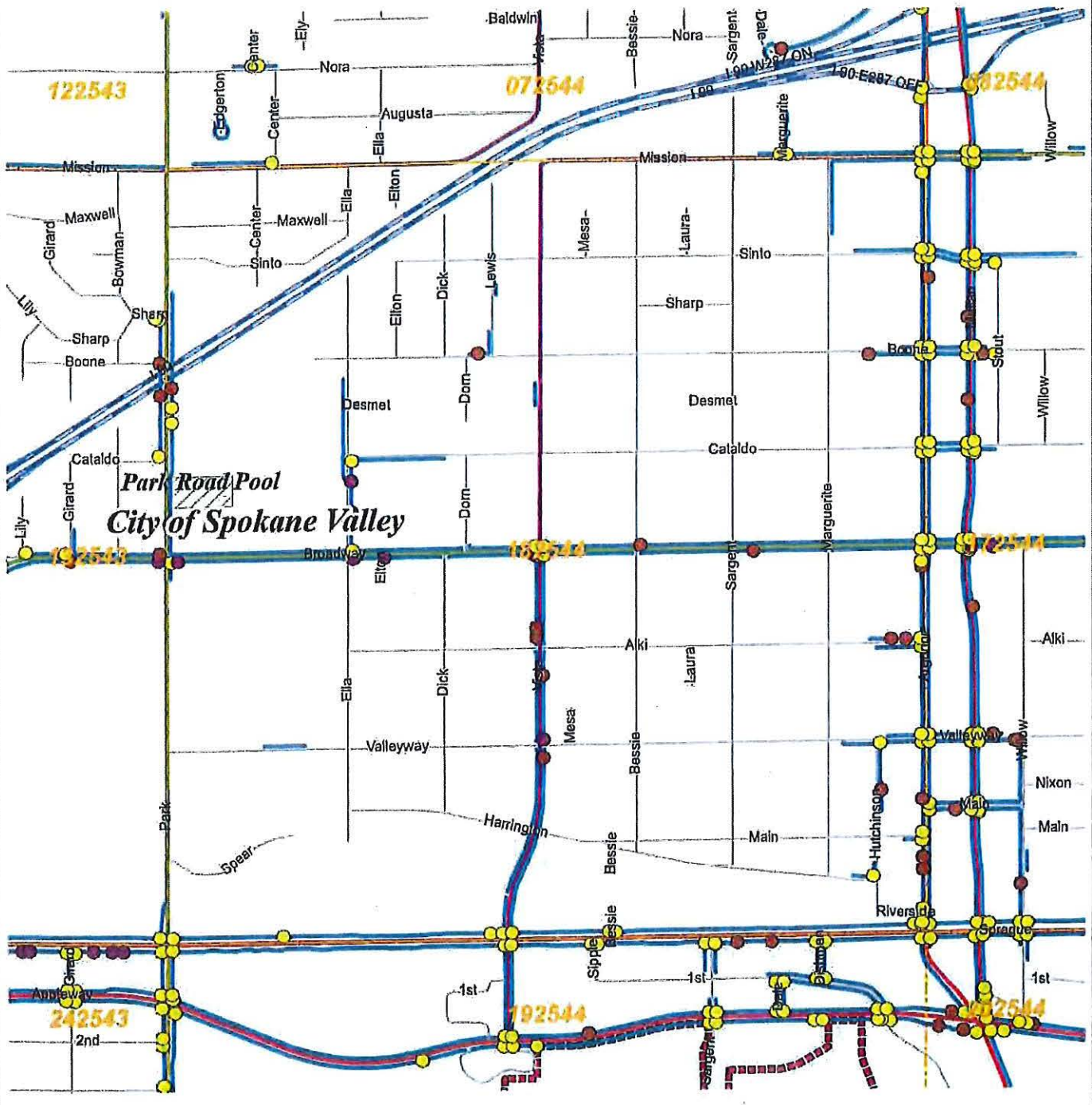*City of Spokane Valley Community Development* | Date: 11/2/2011

Legend

- ▪ ▪ ◦ Proposed Principal Arterial
- ▪ ▪ ◦ Proposed Minor Arterial
- ▪ ▪ ◦ Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- —— State or Federal
- —— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▢ City of Spokane Valley
- ▢ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 052545

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312645

Trent 322645

Gilbert

Glenbrook

Kari

332645

Wollesley

Billy Jack

Campbell

062545

052545

042545

City of Spokane Valley

Courtland
Beige
Bridgeport
Liberty
Dalton
Euclid
Hallamer
Rivista
Grace

Barker
Donwood
McKee

Euclid

Euclid

Joel

Meyers

Kari

072545

082545

092545

N

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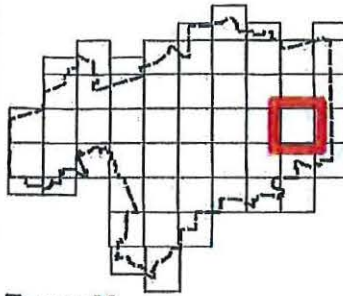
ADA Survey

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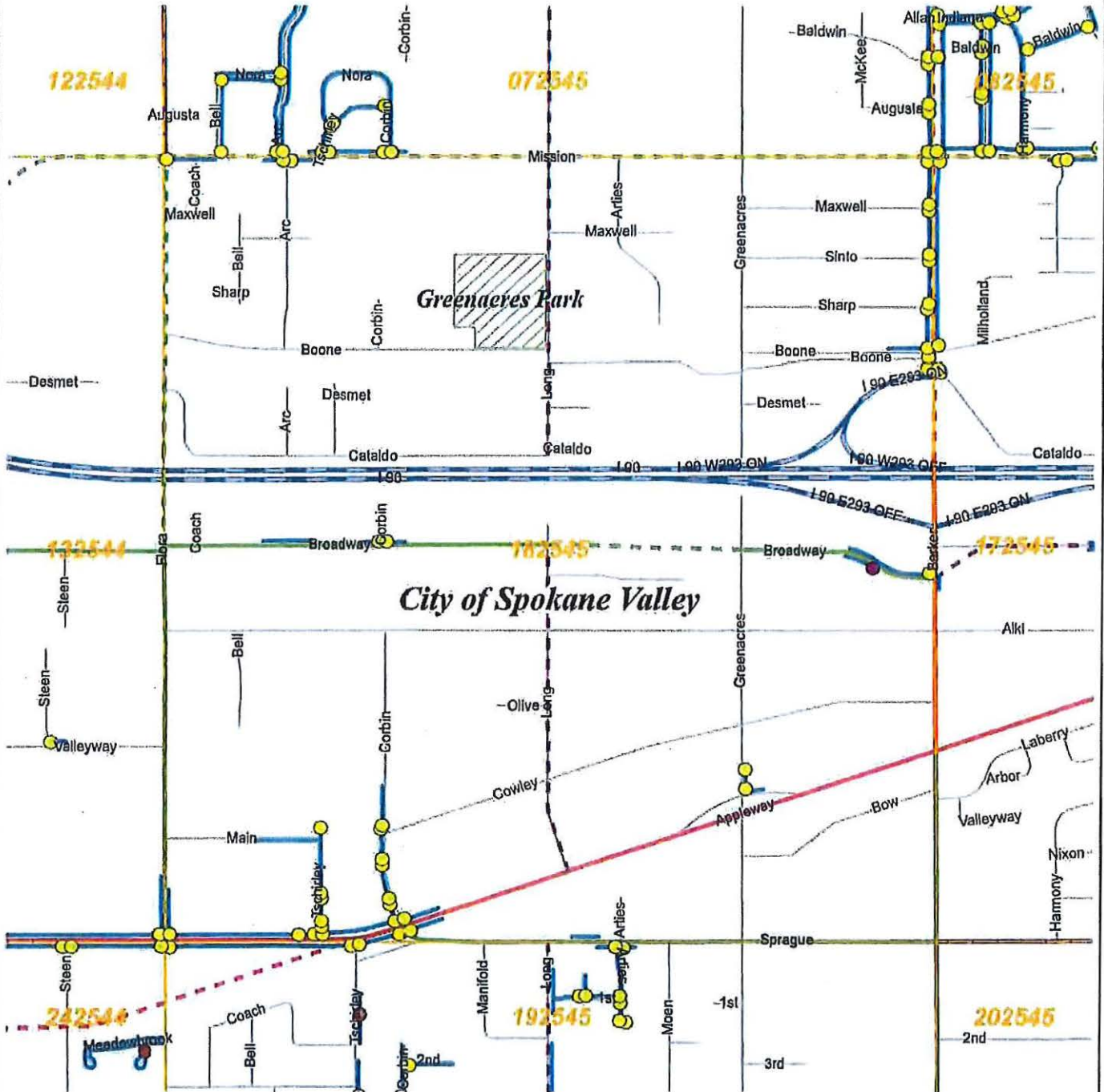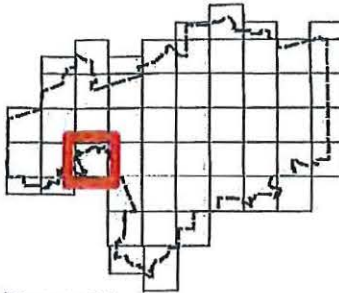*City of Spokane Valley*
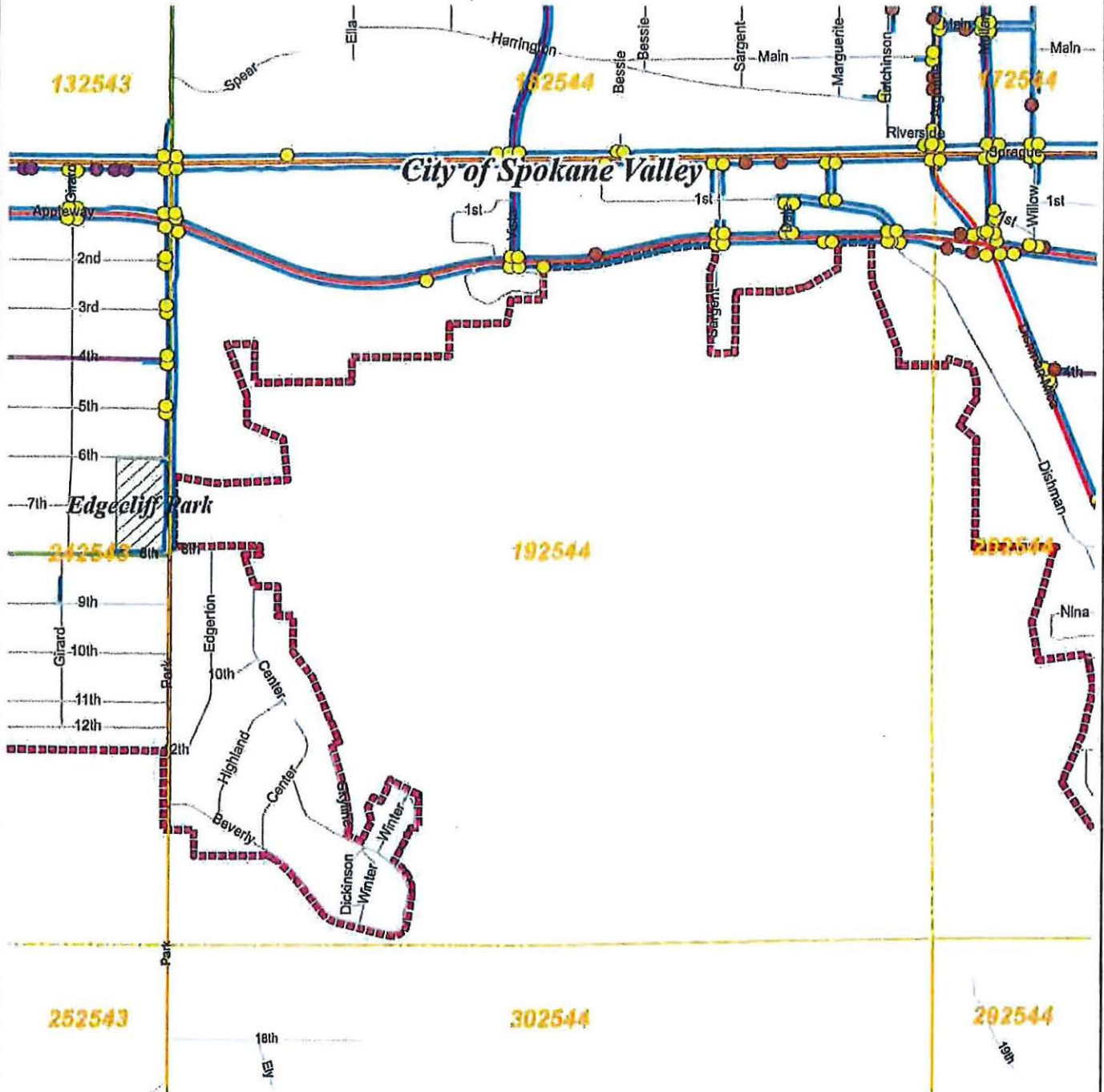*Community Development*

Date: 11/2/2011

362643

Ruby
Saphire
Emerald
Garnet
Northwood
Vista-View

312644

Hazelwood
Sipple
Broad

Fraser

322644

Princeton
Willow
Wellesley

Wellesley

Princeton Princeton
Ella
Heroy
Dick
Center
Ely
Elton
Ely
Ella
Hodin

Vista

Pasadena

Princeton
Heroy
Longfellow
Uptiver

Heroy

Rich
Bessie
Rockwell
Whitman
Lacrosse
Walton
Sargent
Marlngo

Marguerite

Lacrosse

052544

062544

012543

South Riverway
Klernan

City of Spokane

Glass

Bridgeport

Liberty

City of Spokane Valley

Lily
Girard
Euclid
Edgertbn
Center
Ely
Ella
Elton
Lewis
Park
Rutter
Utah

Dick

South Riverway

Vista

Bridgeport
Sipple

Vista

Dick Frederick

072544

Fairview

Courtland
Sargent
Dale
Marguerite
Liberty
Dalton
Bessie

South Riverway

Bridgepo·t

City of Millwood

Euclid

Laura
Sargent
Dale
Marguerite
Hutchinson
Argonne

Grace

Empire

Frederick

082544

Frederick
Stout
Willow
Maple

Willow
Maringo

Legend

- ▪ ▪ ▪ Proposed Principal Arterial
- ▪ ▪ ▪ Proposed Minor Arterial
- ▪ ▪ ▪ Proposed Collector
- ── Principal Arterial
- ── Minor Arterial
- ── Collector
- ── State or Federal
- ── Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▢ City of Spokane Valley
- ▢ Sections
- ▨ Parks
- ▢ Lakes/Rivers

S-T-R: 062545

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362644   312645   322645

Vista Grande

Del Rey

Wellesley

Trent Wellesley

Long

Trent

012544   062545   052545

City of Spokane Valley

Barker

Tschirley

Courtland

Velox Beige Bridgeport McKee Donwood

Liberty

Eden

Dalton

Dalton

Ross

Euclid

Hattamor

Euclid

122544   072545   082545

Euclid

Rivista
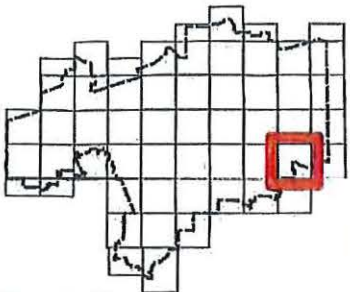
Grace

Joel

N

ADA Survey   1 inch = 1,000 feet

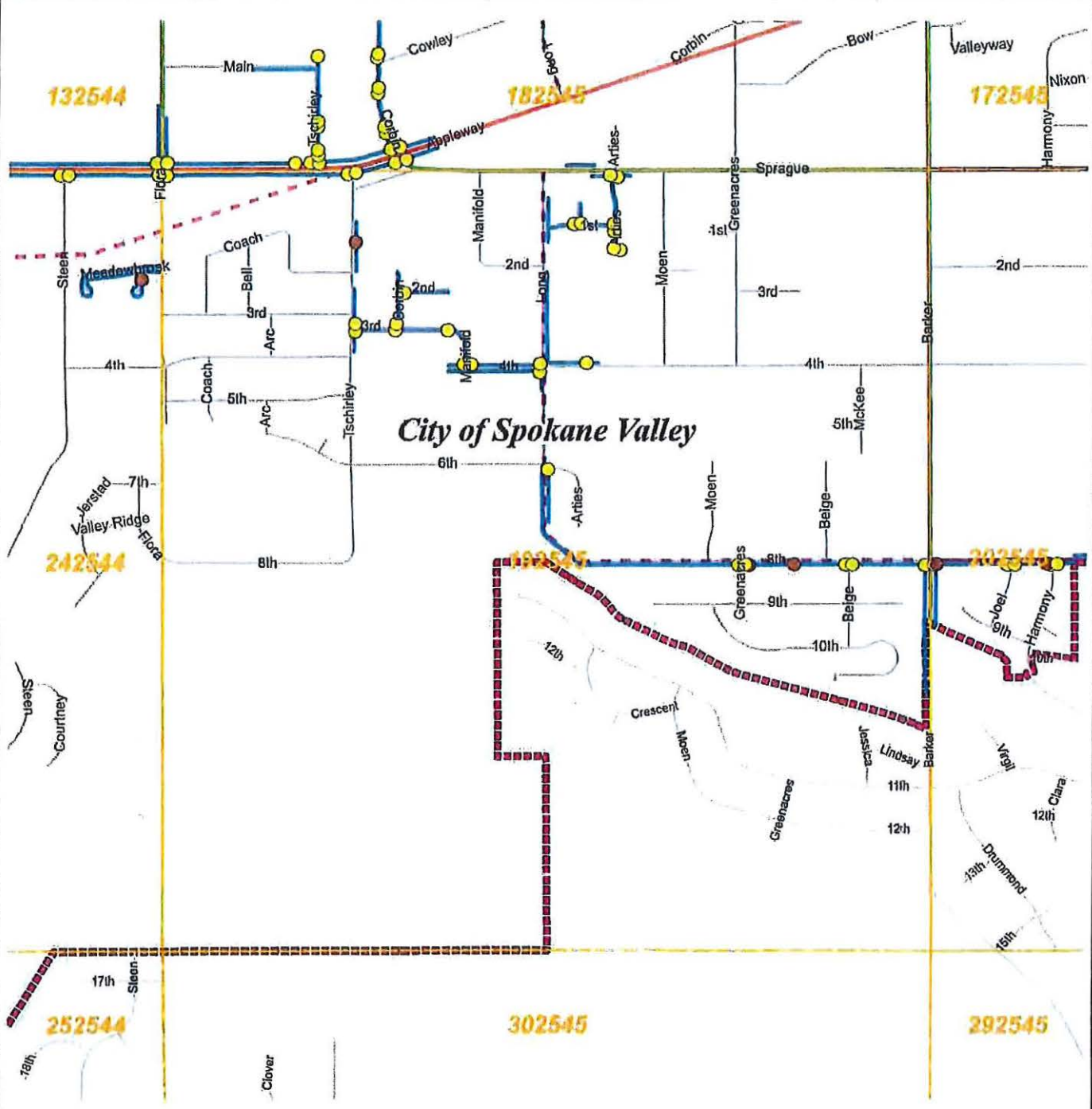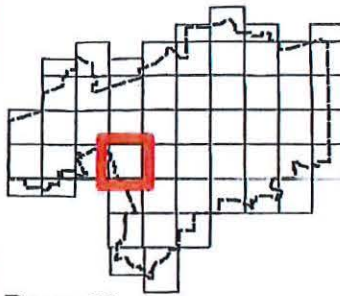**City of Spokane Valley Community Development**
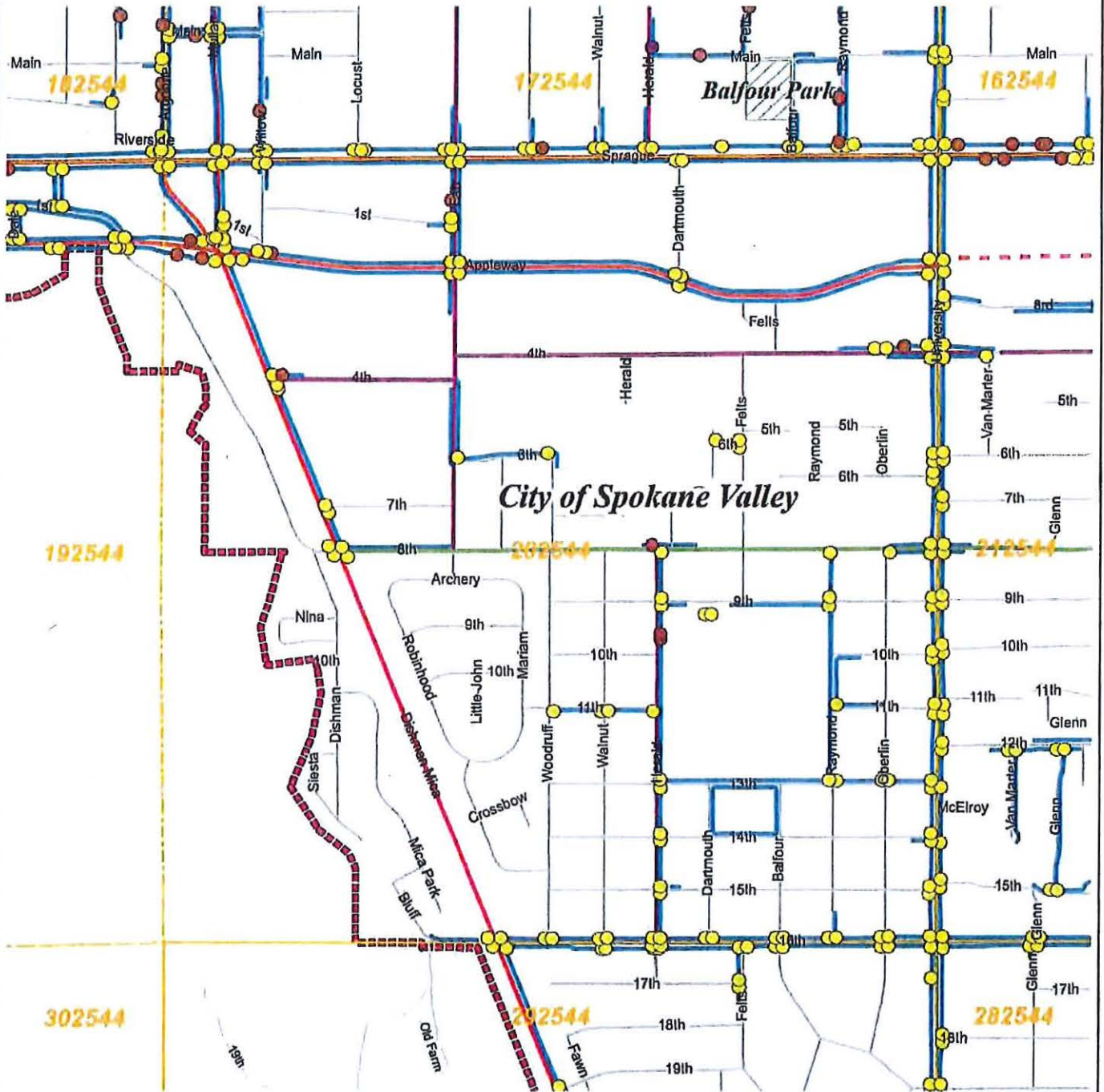
Date: 11/2/2011

Legend

- Proposed Principal Arterial
- Proposed Minor Arterial
- Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- City of Spokane Valley
- Sections
- Parks
- Lakes/Rivers

City of Millwood

City of Spokane Valley

072543 · 062544 · 052544 · 072544 · 122543 · 132543 · 182544 · 172544

Street labels: Bridgeport, Liberty, Dalton, Euclid, Frederick, Fairview, Grace, Buckeye, Marietta, Jackson, Carlisle, Montgomery, Mansfield, Knox, Michielll, Indiana, Nora, Augusta, Mission, Maxwell, Sinto, Sharp, Railroad, Shannon, Baldwin, Empire, Lilac

Cross streets: Lily, Girard, Bowman, Dalton, Edgerton, Center, Ely, Ella, Elton, Dick, Lewis, Sipple, Bessie, Sargent, Marguerite, Hutchinson, Dale, Laura, York, Argonne, Stout, Willow, Maple, Grace, Viola, Marguerite, Park, Sharp

I 90, I 90 W287 OFF, I 90 W287 ON, I 90 E287 OFF, I 90 E287 ON

N

ADA Survey | **1 inch = 1,000 feet**

City of Spokane Valley Community Development | **Date:** 11/2/2011

Legend

- – · Proposed Principal Arterial
- – – Proposed Minor Arterial
- – – Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- ···· State or Federal
- —— Sidewalks

- ◯ Aids to Mobility
- ◉ Obstacles
- ◉ Surface Height Change
- ⬚ City of Spokane Valley
- ⬚ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 082544

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City of Millwood

City of Spokane Valley

N

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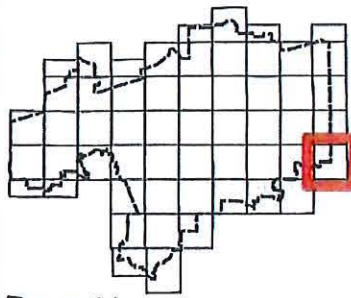
ADA Survey

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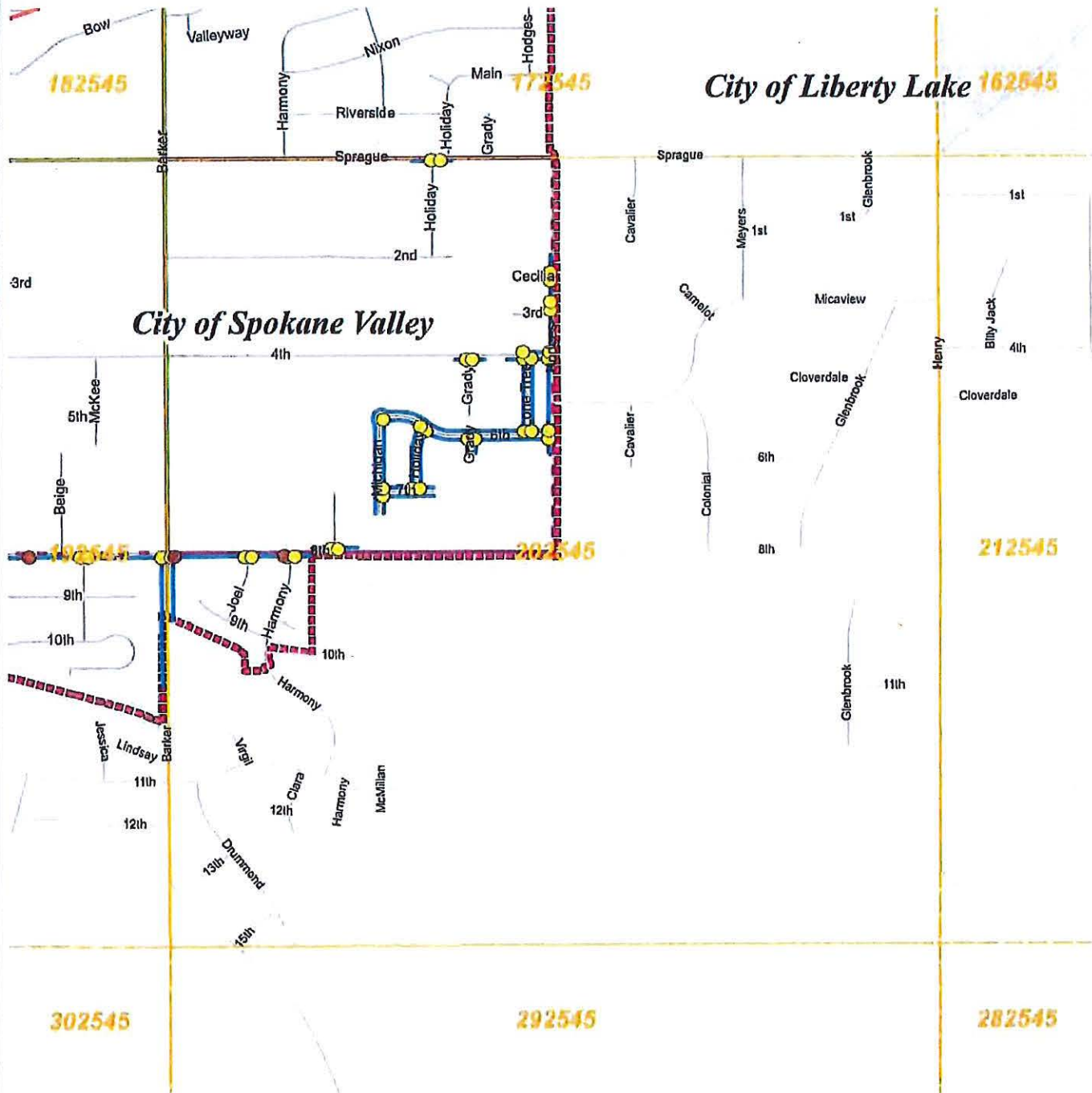
City of Spokane Valley Community Development

Date: 11/2/2011

S-T-R: 082545

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Bridgeport Donwood

062545 052545 042545

Campbell

Dalton

Euclid

Haltemer Euclid Euclid Euclid

Rivista

Barker

Fairview

Meyers

Grace

Rivista Joel

Glenbrook Kari

Grace Grace

Grace Buckeye

Harmony Buckeye Buckeye

Marlin Marietta

Drummond McMillan

Jackson Montgomery

City of Spokane Valley

072545 082545 092545

Riverwalk

Rio Grande Grady Hodges Knox Colonial Holl

Riverway Shannon Flat Rock River Shannon Meyers

Harmony Mitchell Salmon River Indiana Cavalier Indiana Glenbrook

Indiana Baldwin Baldwin

Alki Baldwin Caufield

Baldwin McKee Harmony Baldwin Nora Nora

City of Liberty Lake

Augusta McMillan Holiday Grady Holl Willamette Cirque Glenbrook Nora

Augusta Augusta Augusta

Augusta Nora Hodges Augusta Cavalier Marne Augusta

Mission Colyar Augusta

Mission Mission Maxwell

Hodges Aladdin Cavalier Maxwell Meyers

Maxwell

182545 172545 162545

Sinto

Boone

N

ADA Survey | 1 inch = 1,000 feet

City of Spokane Valley Community Development | Date: 11/2/2011

Legend

- — — · Proposed Principal Arterial
- — — · Proposed Minor Arterial
- — — · Proposed Collector
- ———— Principal Arterial
- ———— Minor Arterial
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- ● Surface Height Change
- City of Spokane Valley
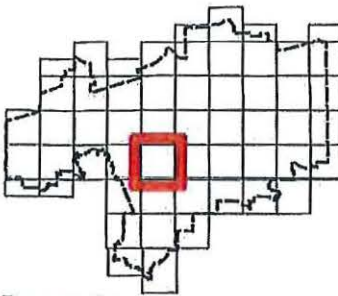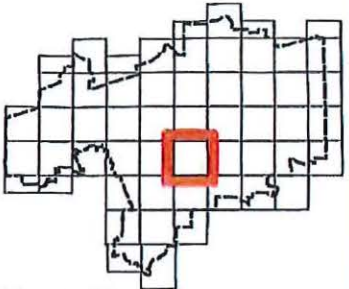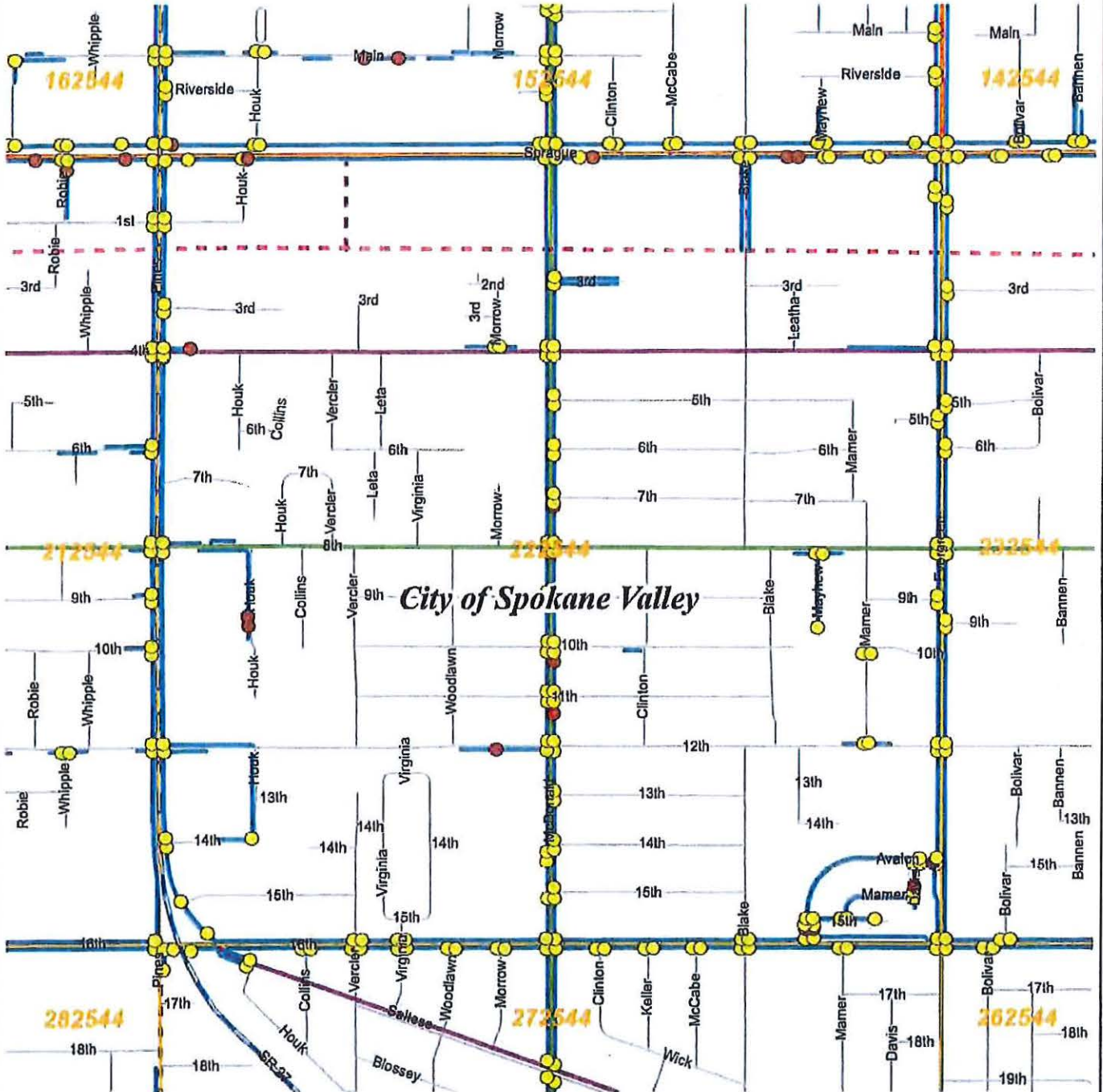- Sections
- Parks
- Lakes/Rivers

S-T-R: 112544

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032544

022544

012544

Unknown

Unknown

Euclid

Sullivan

Industrial Park 1st

Fairview

Marcella

Pioneer

Center Place
102544

112544

City of Spokane Valley

Mansfield

122544

Sullivan Park

Flora Rd

I-90 W290 ON

Nora

I-90

I-90 W290 OFF

Warner

I-90 E290 OFF

I-90 E290 ON

Mission

Bolivar

Sinto

Best

Rees

Indiana

I-90 W291 ON

I-90 E291 OFF

I-90 E291 ON

I-90

Bolivar

152544

142544

112544

N

ADA Survey

1 inch = 1,000 feet

**City of Spokane Valley
Community Development**

Date: 11/2/2011

S-T-R: 132543

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112543   122543   072543

City of Spokane

City of Spokane Valley

Park Road Pool

142543   132543   102543

232543   242543   132544

Dickey, Center, Ely, Nora, Mission, Railroad, Fancher-Frontage, Maxwell, Lily, Girard, Bowman, Sinto, Sharp, Boone, Howe, Seehorn, Desmet, Cataldo, Mallon, Dean, Lake, Fancher, Thierman, Bradley, Broadway, Hescox, Alki, Olive, Eastern, Dyer, Valleyway, Nixon, Main, Riverside, Spear, Park, Loop, Howe, 1st, 3rd, Eastern, Dyer, Dollar, Elizabeth, Sprague, Bradley, Dora, Coleman, 2nd, Appleway, Girard, David

I-90 W286 OFF, I-90 E286 ON, I-90 E285 OFF, I-90 W285 ON, I-90 E285 OFF, I-90 E286 OFF

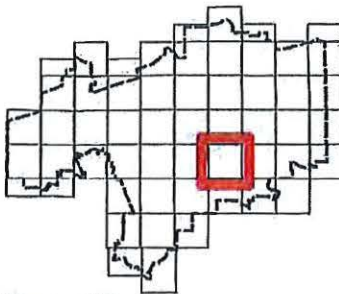**ADA Survey**   1 inch = 1,000 feet

City of Spokane Valley Community Development   Date: 11/2/2011

N

Legend

- — · — · Proposed Principal Arterial
- — · — · Proposed Minor Arterial
- — · — · Proposed Collector
- ——— Principal Arterial
- ——— Minor Arterial
- ——— Collector
- ——— State or Federal
- ——— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬚ City of Spokane Valley
- ⬚ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 132544

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ADA Survey

1 inch = 1,000 feet

City of Spokane Valley Community Development

Date: 11/2/2011

N

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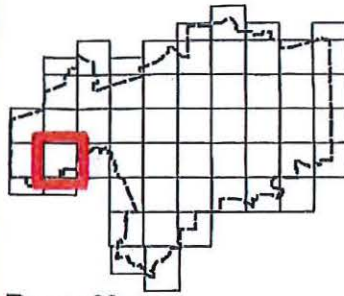
City of Spokane Valley

Legend

- – ▪ – ▪ Proposed Principal Arterial
- – ▪ – ▪ Proposed Minor Arterial
- – ▪ – ▪ Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- ►—►► State or Federal
- —— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬛ City of Spokane Valley
- ⬛ Sections
- ▨ Parks
- ⬛ Lakes/Rivers

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102543   112543   122543

City of Spokane

City of Spokane Valley

152543   147543   132543

222543   232543   242543

Dickey — Mission — Railroad — Fancher-Frontage — Sharp — Boone — Seehorn — Desmet — Howe — Cataldo — Mallon — Yardley — Stanley — Carnahan — Broadway — Fairgrounds — Havana — Fancher — Lake — Alki — Valleyway — Main — Sprague — Dearborn — Custer — 1st — Chronicle — 1st — 2nd — McKinnon — Howe — 1st — Karen — Koren — 3rd

N

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ADA Survey   **1 inch = 1,000 feet**

City of Spokane Valley Community Development   **Date:** 11/2/2011
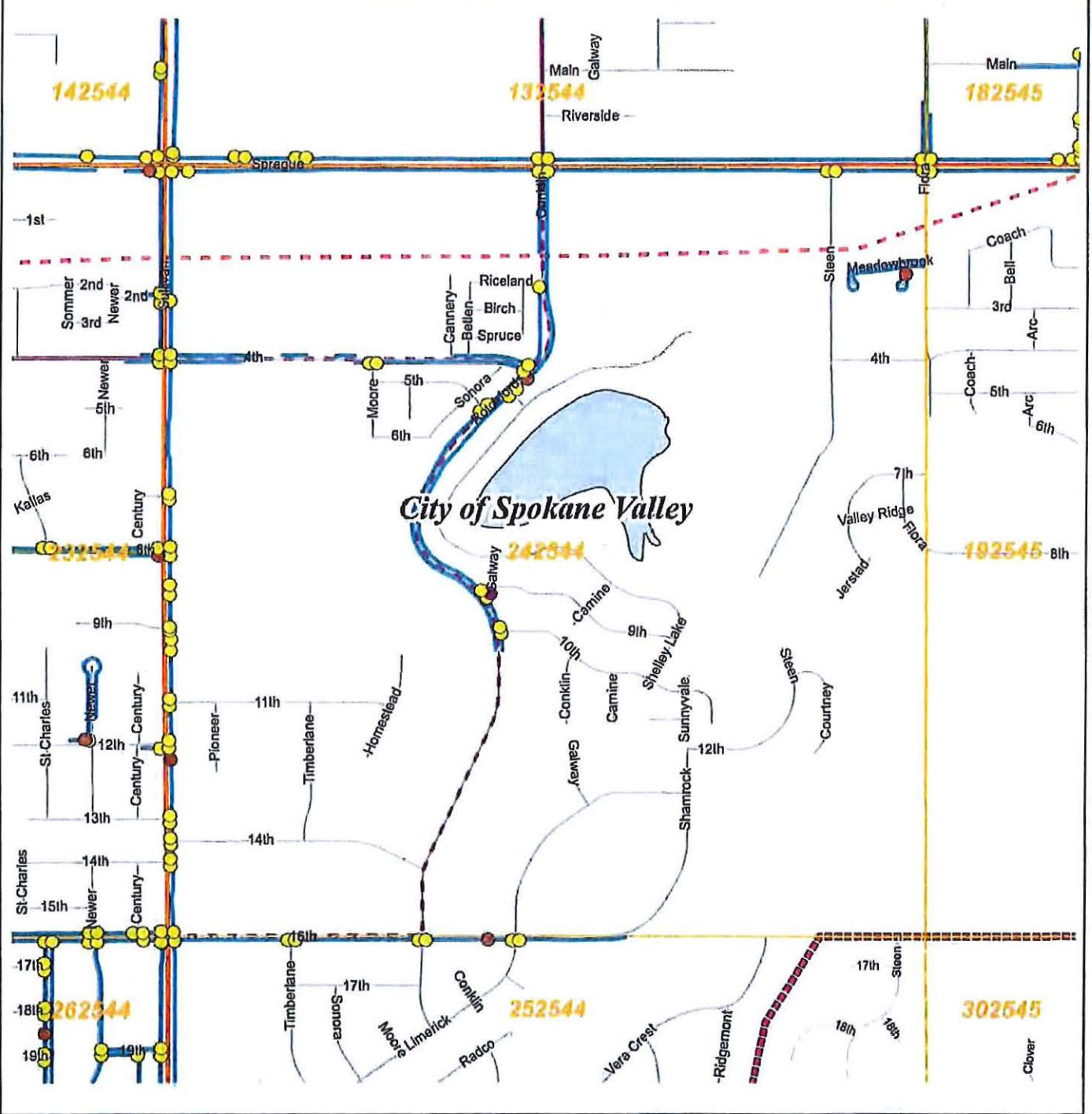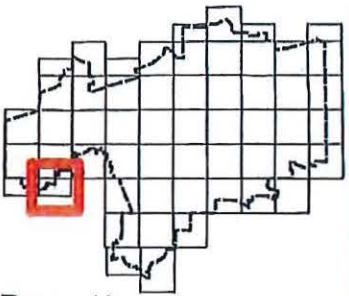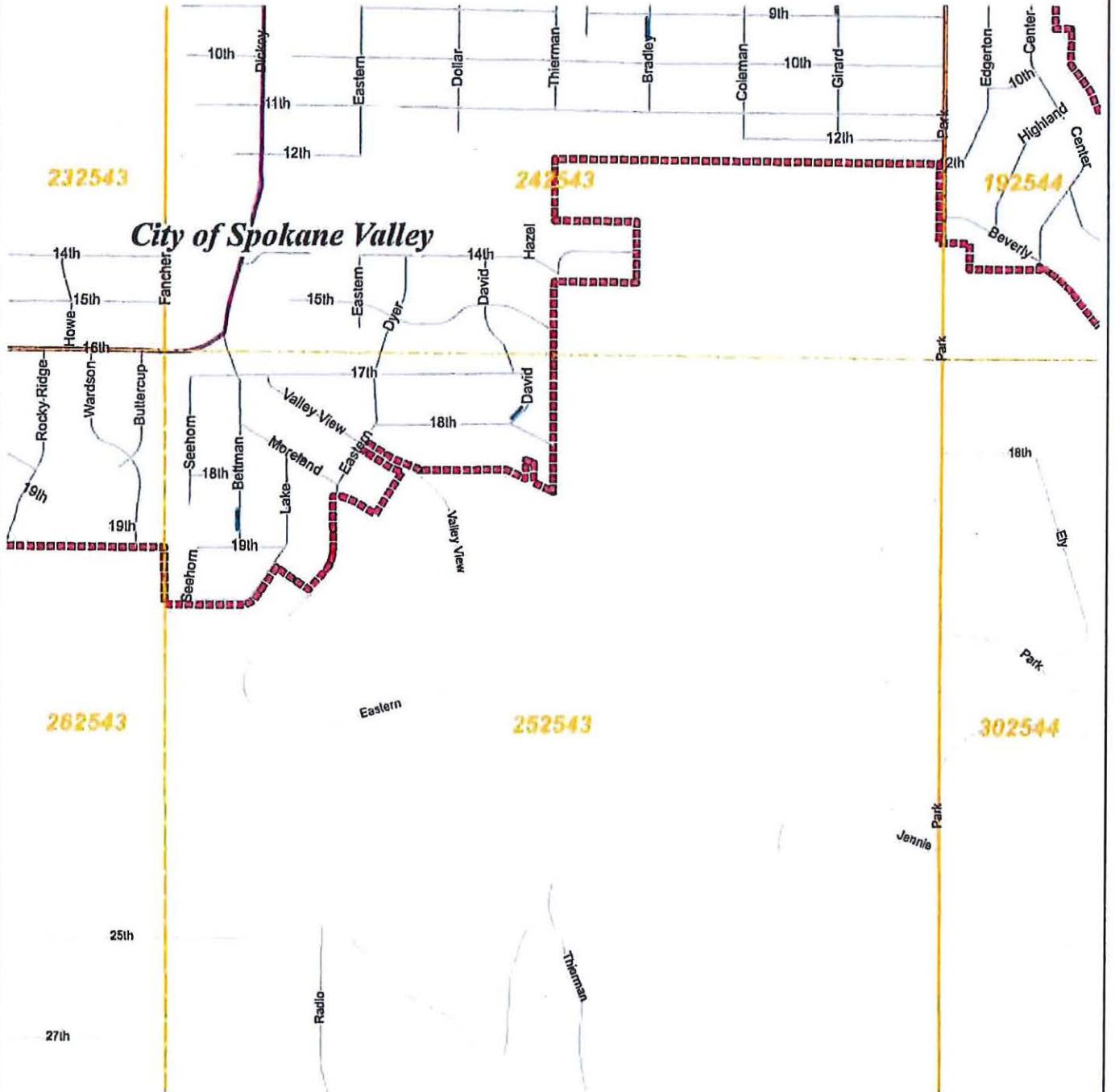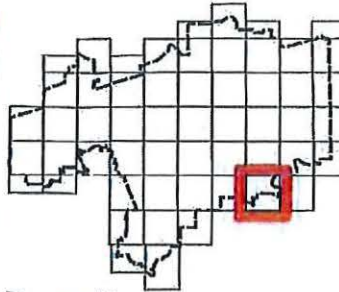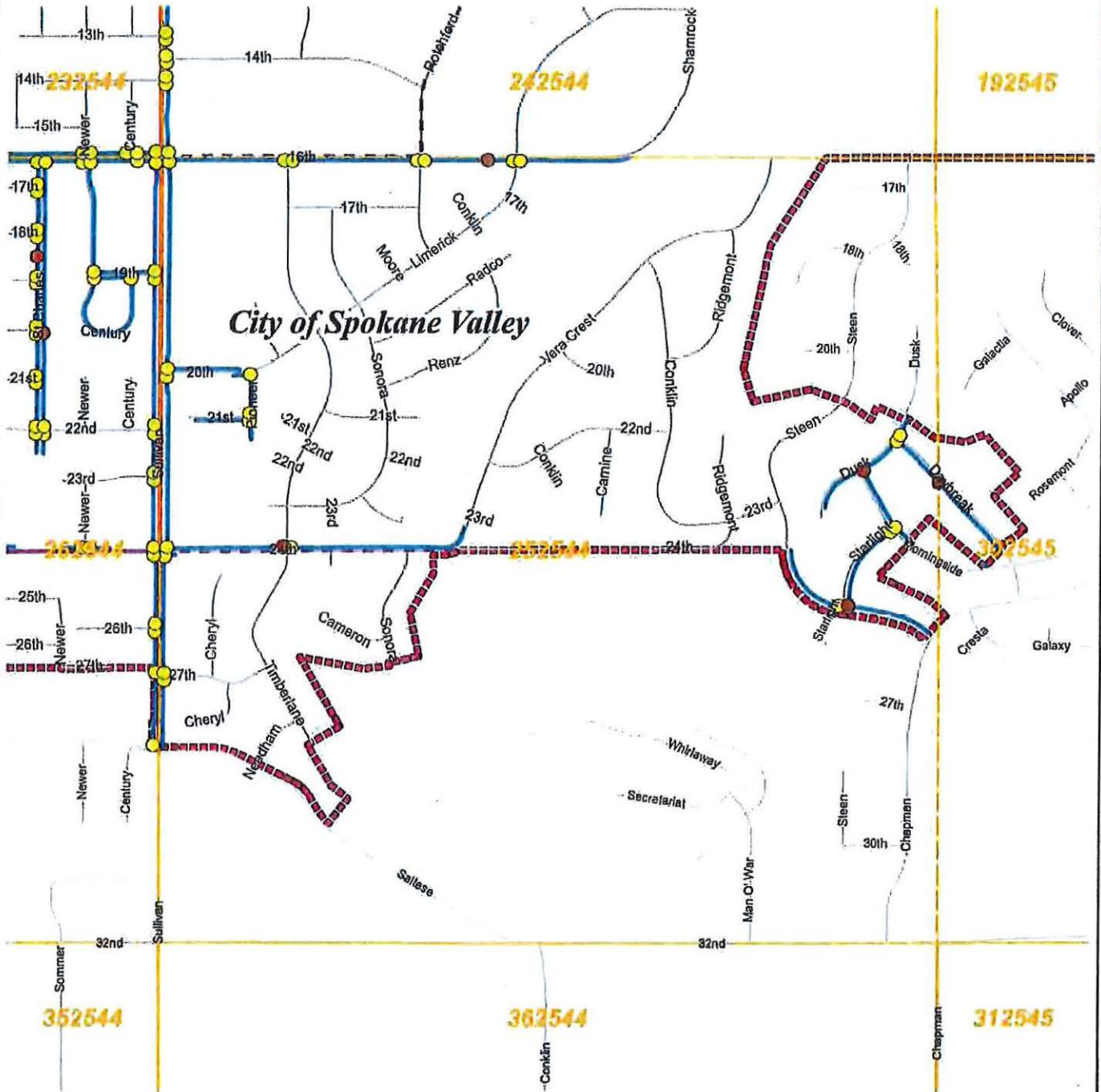
Legend

- Proposed Principal Arterial
- Proposed Minor Arterial
- Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks
- Aids to Mobility
- Obstacles
- Surface Height Change
- City of Spokane Valley
- Sections
- Parks
- Lakes/Rivers

S-T-R: 152544

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City of Spokane Valley

N

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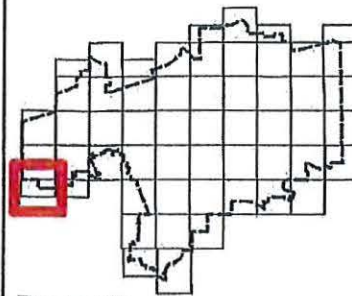
ADA Survey

1 inch = 1,000 feet

City of Spokane Valley
Community Development

Date: 11/2/2011

Legend

- ▪▪ ▪ Proposed Principal Arterial
- ▪▪ ▪ Proposed Minor Arterial
- ▪▪ ▪ Proposed Collector
- ——— Principal Arterial
- ——— Minor Arterial
- ——— Collector
- ——— State or Federal
- ——— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▦ City of Spokane Valley
- Sections
- ▨ Parks
- Lakes/Rivers

082544 092544 102544

Valley Mission Park

City of Spokane Valley

Balfour Park

172544 162544 152544

202544 212544 222544

Streets labeled: Balfour, Raymond, Baldwin, Nora, Glenn, Augusta, Oberlin, Maxwell, Victory, Sinto, Sharp, Balfour, Desmet, Dean, Van-Marter, Pierce, Skipworth, Woodward, Bowdish, Bates, Wilbur, Nora, Union, Maxwell, Sinto, Robie, Perrine, Fox, Cataldo, Boone, Desmet, Mission, Mallon, Johnson, Dean, Rego, Broadway, Springfield, Alki, Olive, Collins, Glenn, Nixon, Front, Main, Riverside, Valleyway, Sprague, Houk, Gillis, Moffitt, Union, Fox, Robie, 1st, 3rd, Appleway

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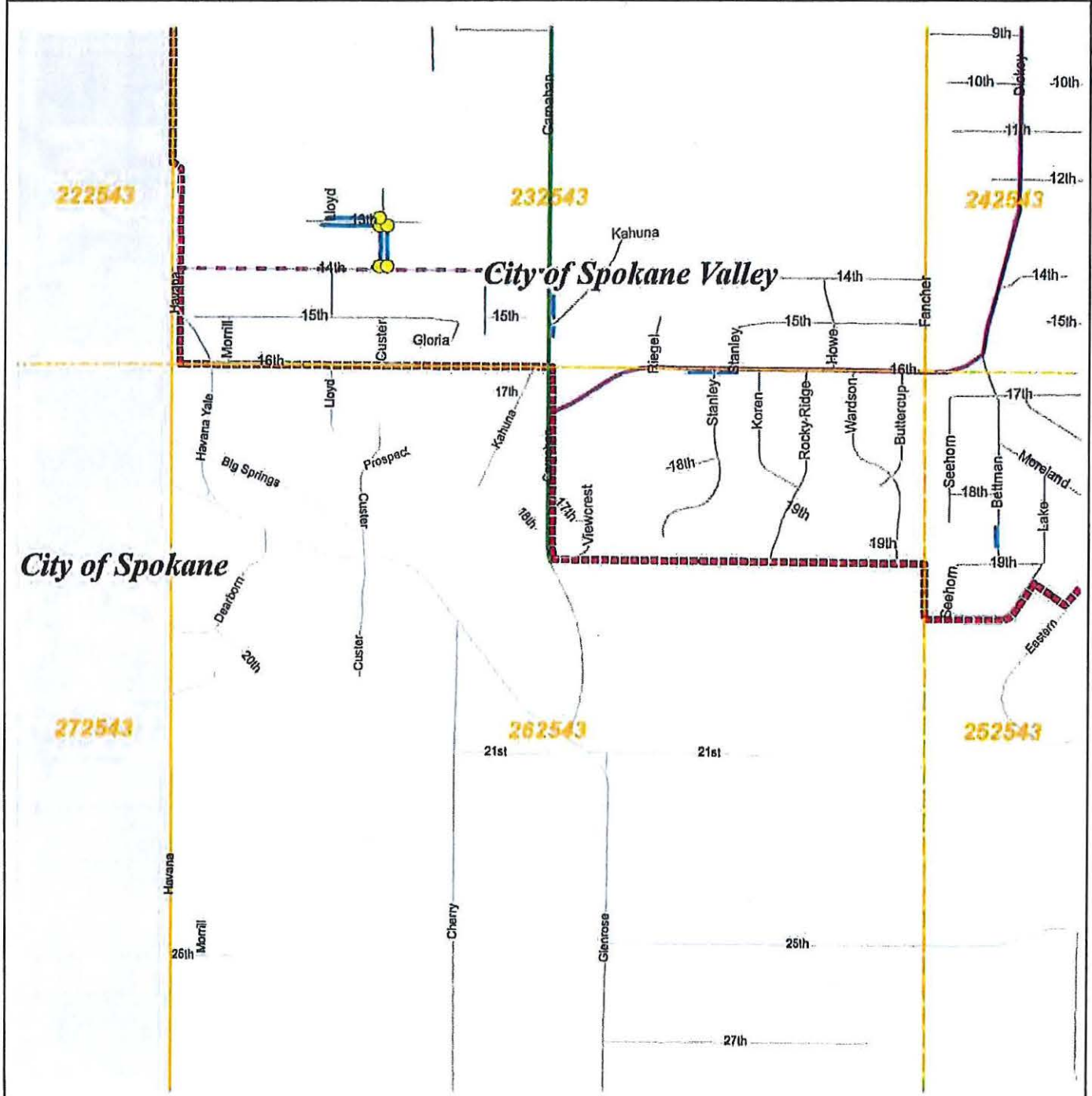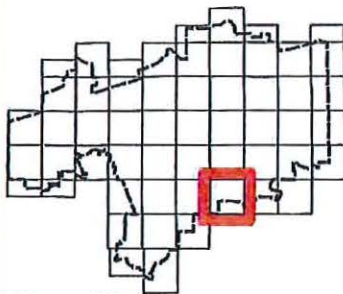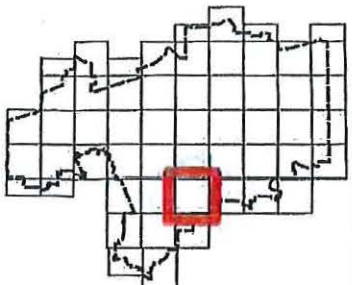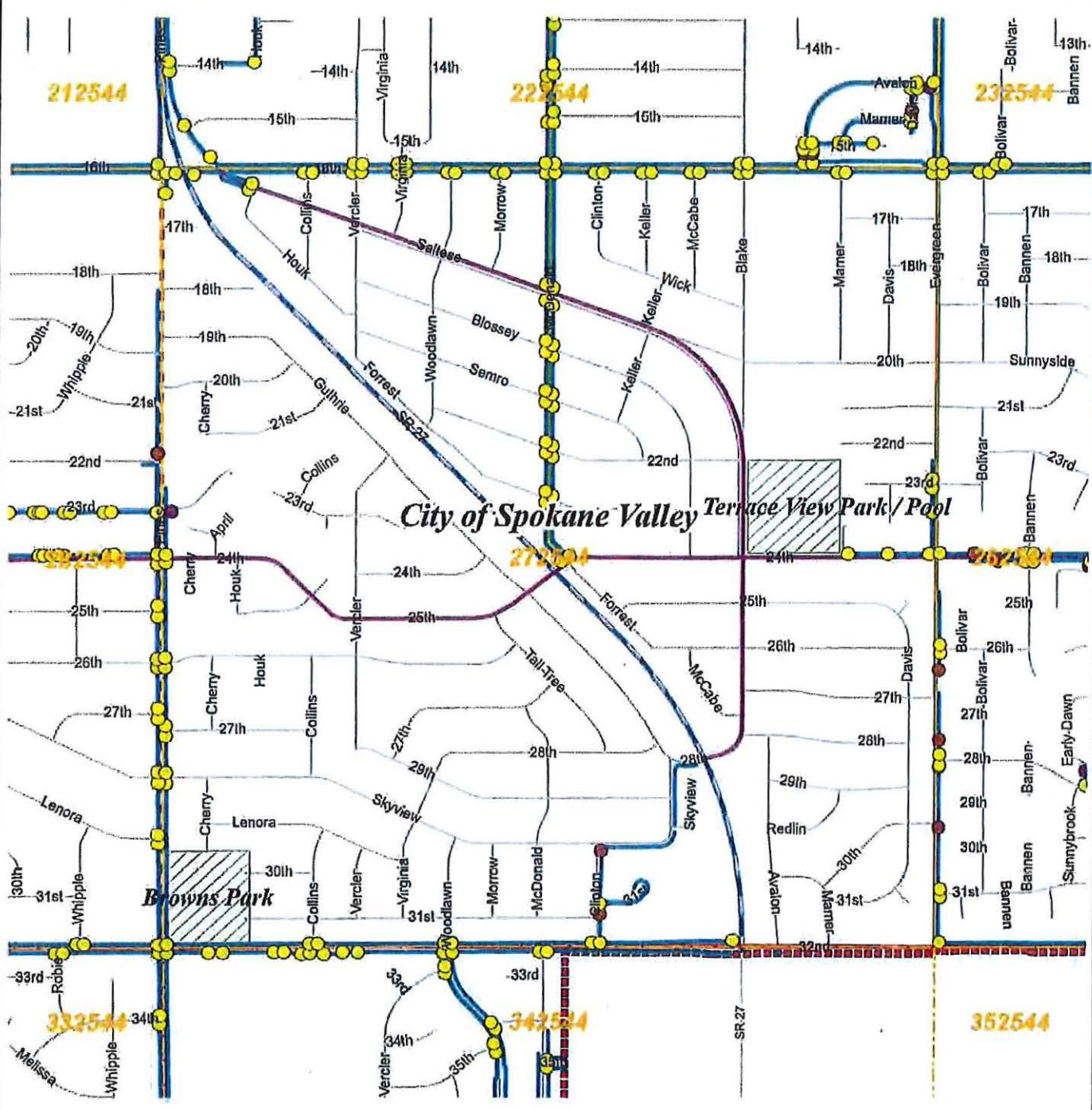
Legend

- Proposed Principal Arterial
- Proposed Minor Arterial
- Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- City of Spokane Valley
- Sections
- Parks
- Lakes/Rivers

City of Spokane Valley

072544 082544 092544

172544 *City of Spokane Valley*

192544 202544 212544

Balfour Park

I-90 W287 ON   I-90   I-90   I-90 E287 ON

Nora, Walnut, Herald, Dartmouth, Balfour, Raymond, Baldwin, Glenn, Augusta, Oberlin, Maxwell, Victory, Sinto, Sharp, Balfour, Desmet, Jamie, Dean, Felts, Van-Marter, Cataldo, Mallon, Boone, Broadway, Springfield, Alki, Olive, Glenn, Valleyway, Nixon, Main, Riverside, Gillis, Sprague, Dartmouth, 1st, Appleway

Marguerite, Willow, Mission, Farr, Maxwell, Boeing, Farr, Sunderland, Sinto, Sharp, Rudolf, MacArthur, Boone, Cataldo, Woodruff, Sinto, Boone, Herald, Walnut, Sunderland, Felts, Locust, Valleyway, Springfield, Alki, Nixon, Main, Hutchinson, Marguerite, Valleyway, Main, Harrington, Riverside, 1st

N

ADA Survey | 1 inch = 1,000 feet

City of Spokane Valley
Community Development | Date: 11/2/2011

Legend

- **-·-·-** Proposed Principal Arterial
- **-·-·-** Proposed Minor Arterial
- **-·-·-** Proposed Collector
- **———** Principal Arterial
- **———** Minor Arterial
- **———** Collector
- **———** State or Federal
- **———** Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬜ City of Spokane Valley
- ⬜ Sections
- ▨ Parks
- ⬜ Lakes/Rivers

S-T-R: 172545

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City of Liberty Lake

City of Spokane Valley

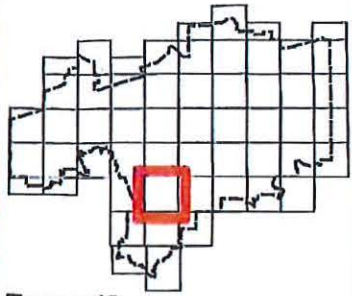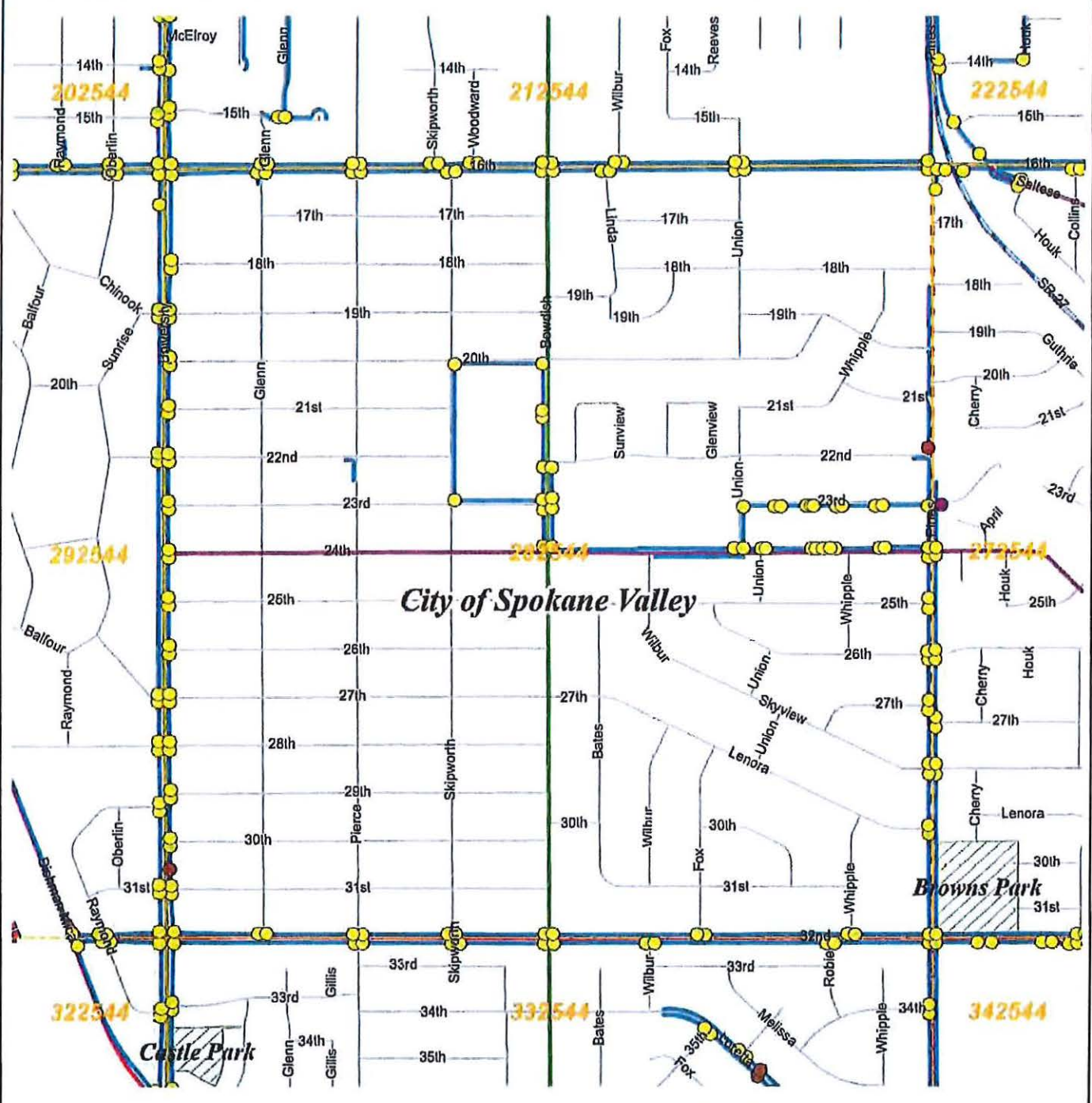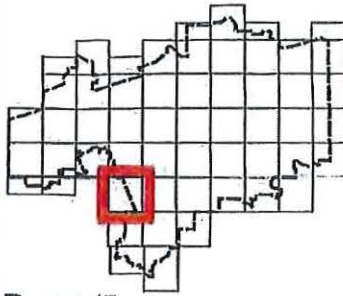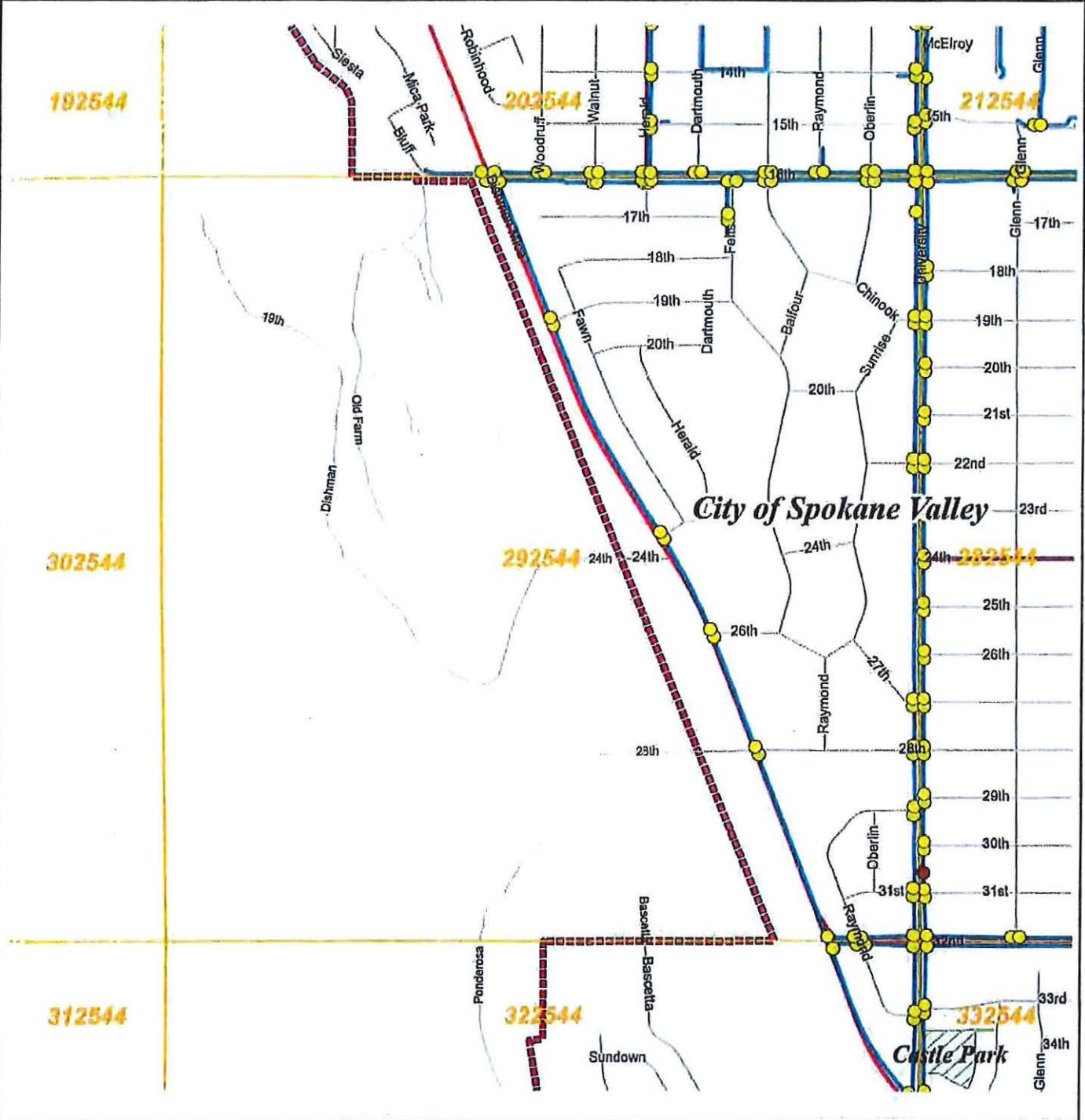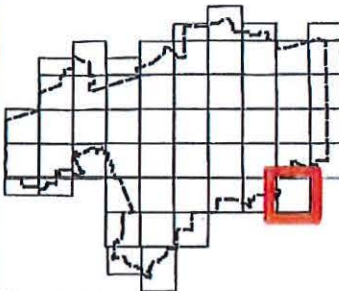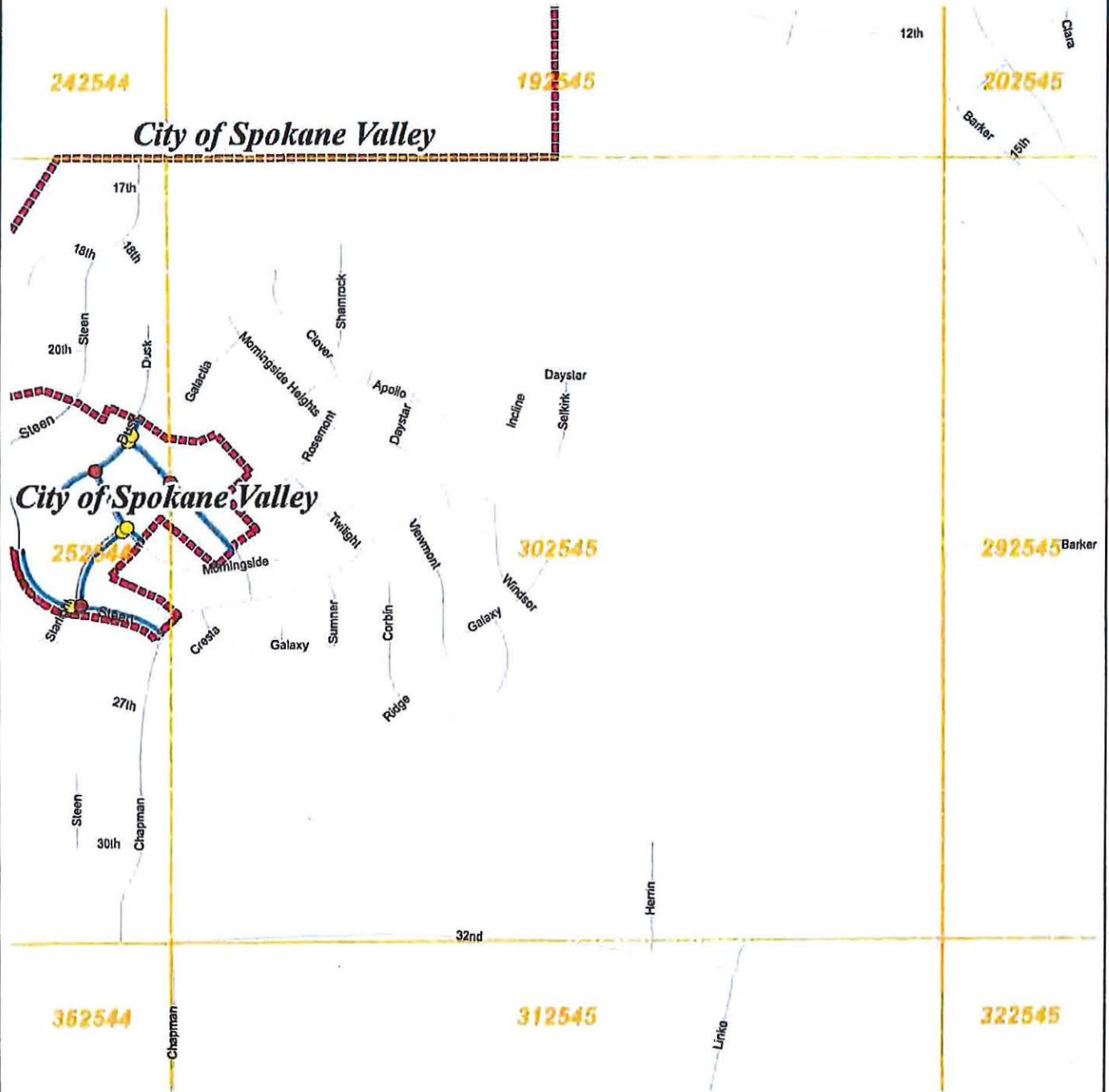| N	Notice: The information shown on this map is compiled from various sources and is subject to constant revision. The City makes no claims or guarantees about the accuracy or currency of this map and expressly disclaims liability for errors and omissions in its contents. To confirm accuracy contact the City of Spokane Valley, Public Works Department, (509) 921-1000.	*ADA Survey*	1 inch = 1,000 feet
		City of Spokane Valley Community Development	Date: 11/2/2011

Legend

- ▪ ▪ ▪ Proposed Principal Arterial
- ▪ ▪ ▪ Proposed Minor Arterial
- ▪ ▪ ▪ Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- —— State or Federal
- —— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▢ City of Spokane Valley
- ▢ Sections
- ▨ Parks
- ▨ Lakes/Rivers

City of Spokane Valley

Greenacres Park

Map labels: Corbin, Baldwin, Allan Indiana, McKee, Augusta, Hammony, Nora, Augusta, Bell, Coach, Tschirley, Maxwell, Arc, Arties, Maxwell, Greenacres, Maxwell, Sinto, Bell, Sharp, Sharp, Milholland, Corbin, Boone, Boone, Boone, I 90 E293 ON, Desmet, Desmet, Desmet, Cataldo, Cataldo, Cataldo, I 90, I 90 W293 ON, I 90 W293 OFF, I 90 E293 OFF, I 90 E293 ON, Elba, Coach, Broadway, Corbin, Broadway, Barker, Steen, Alki, Bell, Corbin, Olive, Long, Steen, Valleyway, Laberry, Arbor, Cowley, Bow, Valleyway, Main, Appleway, Nixon, Tschirley, Hammony, Steen, Sprague, Manifold, Long, Arties, Coach, Moen, 1st, 2nd, Bell, Tschirley, 3rd, Corbin, 2nd, Meadowbrook

Section numbers: 122544, 072545, 182545, 132544, 182545, 172545, 242544, 192545, 202545

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Legend

- — ▪ — ▪ Proposed Principal Arterial
- — ▪ — ▪ Proposed Minor Arterial
- — ▪ — ▪ Proposed Collector
- ———— Principal Arterial
- ———— Minor Arterial
- ———— Collector
- ———— State or Federal
- ———— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬚ City of Spokane Valley
- ⬚ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 192544

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132543

182544

172544

City of Spokane Valley

192544

Edgecliff Park

242543

232544

252543

302544

292544

N

ADA Survey

1 inch = 1,000 feet

City of Spokane Valley Community Development

Date: 11/2/2011

ADA Survey

City of Spokane Valley
Community Development

1 inch = 1,000 feet

Date: 11/2/2011

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S-T-R: 252543

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City of Spokane Valley

232543

242543

192544

262543

252543

302544
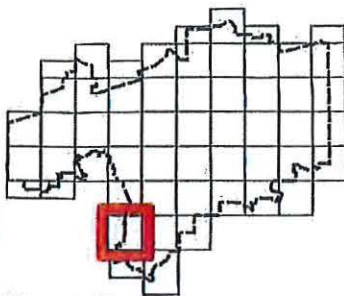
ADA Survey

1 inch = 1,000 feet

City of Spokane Valley Community Development

Date: 11/2/2011

Legend

- ▬ ▬ ▪ Proposed Principal Arterial
- ▬ ▬ ▪ Proposed Minor Arterial
- ▬ ▬ ▪ Proposed Collector
- ▬▬▬ Principal Arterial
- ▬▬▬ Minor Arterial
- ▬▬▬ Collector
- ▬▬▬ State or Federal
- ▬▬▬ Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▨ City of Spokane Valley
- ▨ Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 262543

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City of Spokane Valley

City of Spokane

222543

232543

242543

272543

262543

252543

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ADA Survey

1 inch = 1,000 feet

City of Spokane Valley Community Development

Date: 11/2/2011

Legend

- ▪ ▪ ▪ Proposed Principal Arterial
- ▪ ▪ ▪ Proposed Minor Arterial
- ▪ ▪ ▪ Proposed Collector
- Principal Arterial
- Minor Arterial
- Collector
- State or Federal
- Sidewalks
- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- City of Spokane Valley
- Sections
- Parks
- Lakes/Rivers

202544 212544 222544

292544 202544 272544

322544 332544 342544

City of Spokane Valley

Castle Park

Browns Park

N

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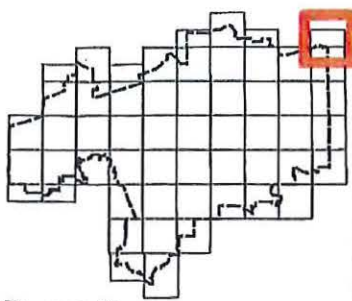
ADA Survey

1 inch = 1,000 feet

City of Spokane Valley
Community Development

Date: 11/2/2011

Legend

- ▪ ▪ Proposed Principal Arterial
- ▪ ▪ Proposed Minor Arterial
- ▪ ▪ Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- ▬▬ State or Federal
- —— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▢ City of Spokane Valley
- ▢ Sections
- ▨ Parks
- ▨ Lakes/Rivers

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242544   192545   202545

City of Spokane Valley

City of Spokane Valley

252545   302545   292545 Barker

362544   312545   322545

N

ADA Survey | 1 inch = 1,000 feet

City of Spokane Valley Community Development | Date: 11/2/2011

Legend

- – – · Proposed Principal Arterial
- ·· – · Proposed Minor Arterial
- ·· – · Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- —■— State or Federal
- —— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- City of Spokane Valley
- Sections
- ▨ Parks
- ▨ Lakes/Rivers

S-T-R: 322544

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292544
312544
322544
332544
282544
062444
052444
042444

Castle Park

City of Spokane Valley

ADA Survey

1 inch = 1,000 feet

City of Spokane Valley Community Development

Date: 11/2/2011

N

Legend

- ▪ ▪ · Proposed Principal Arterial
- ▪ · ▪ · Proposed Minor Arterial
- ▪ · ▪ · Proposed Collector
- —— Principal Arterial
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- —— Collector
- —— State or Federal
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- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▢ City of Spokane Valley
- ▢ Sections
- ▨ Parks
- ▢ Lakes/Rivers

S-T-R: 322645

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Ryley

Crestwood

Hermosa

Laluna

Happy Trails

Monte Vista

312645 Cerro

322645

Campbel

332645

Castilla

Granite

Del Roy

Gilbert

Vista Grande

Trent

Gilbert

Glenbrook

Kari

Wellesley

Billy Jack

062545

052545

042545

City of Spokane Valley

Barker

Campbell

N

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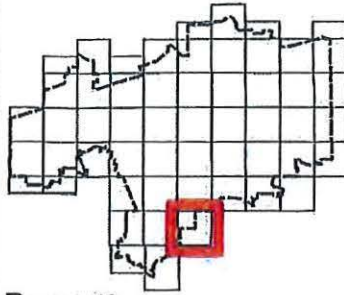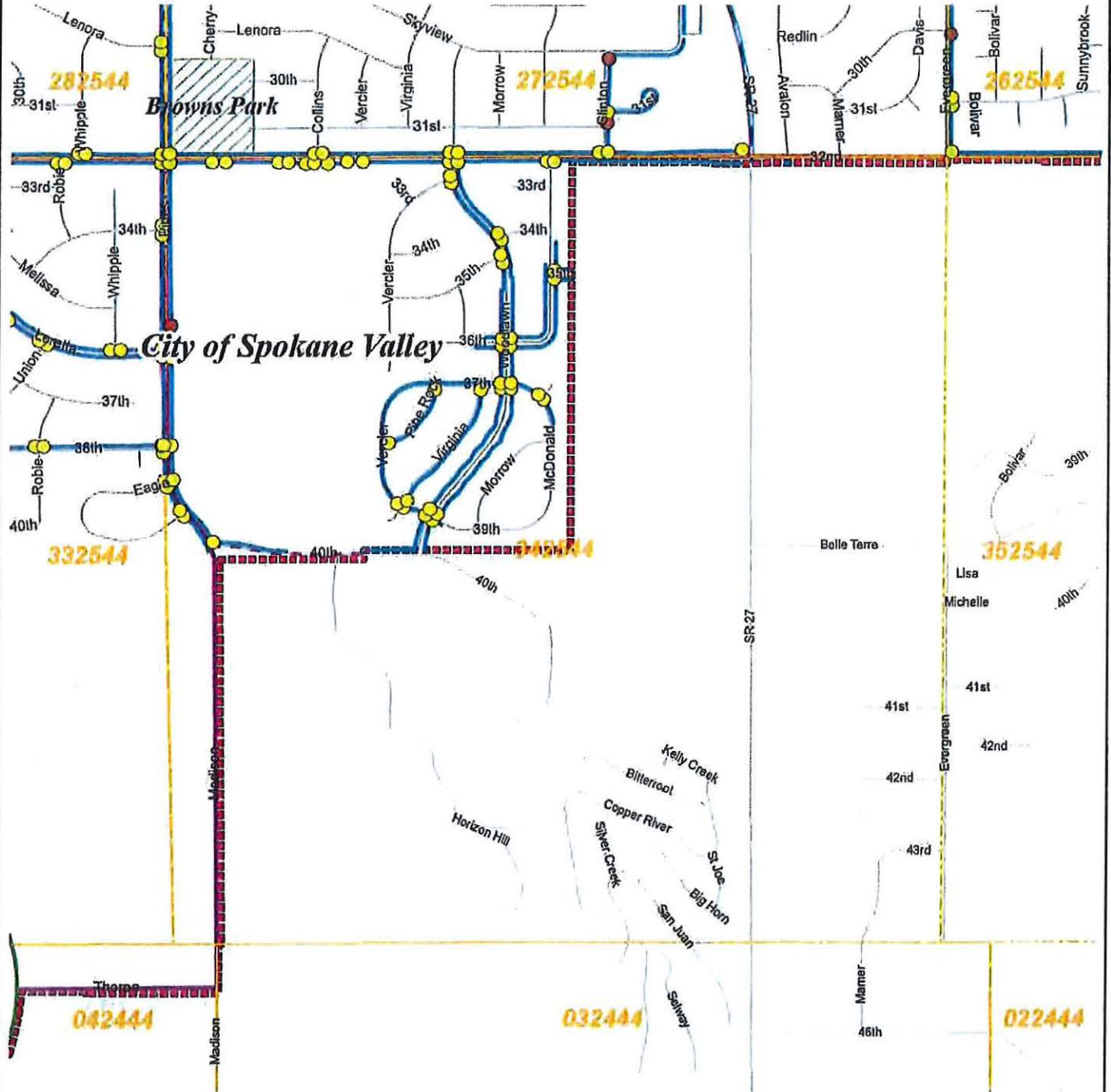| ADA Survey	1 inch = 1,000 feet
City of Spokane Valley Community Development	Date: 11/2/2011

S-T-R: 332544

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292544 282544 272544

Browns Park

30th 31st 33rd 34th 35th 36th 37th 38th 40th

Castle Park

Raymond Univer. Glenn Gillis Pierce Skipworth Bowdish Bates Wilbur Fox Robie Whipple Pines

Lenora Cherry

322544 332544 312544

City of Spokane Valley

Mercy Old Schafer Schafer Dishman-Mica Sundown Mercy

Conifer Cimmaron Pondra University Darcy Van-Marter Gillis Forest Meadows Hollow-Sundown Bowdish 42nd 43rd

Madison Thorpe

052444 042444 032444

Melissa Utah Fox Bates Reeves Union Robie Eagle

Moffitt Johnson Hatherly Bates Wilbur

41st 44th 45th 46th 47th Pierce Skipworth Woodward

N

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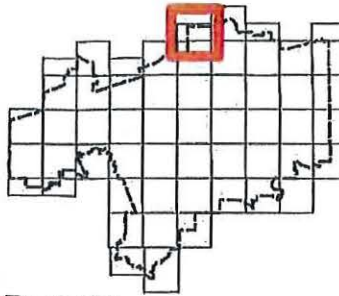
ADA Survey | 1 inch = 1,000 feet

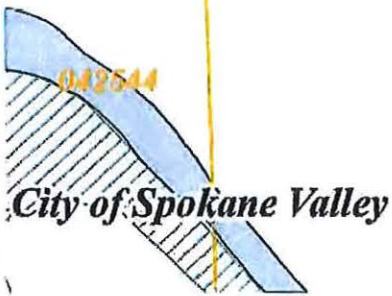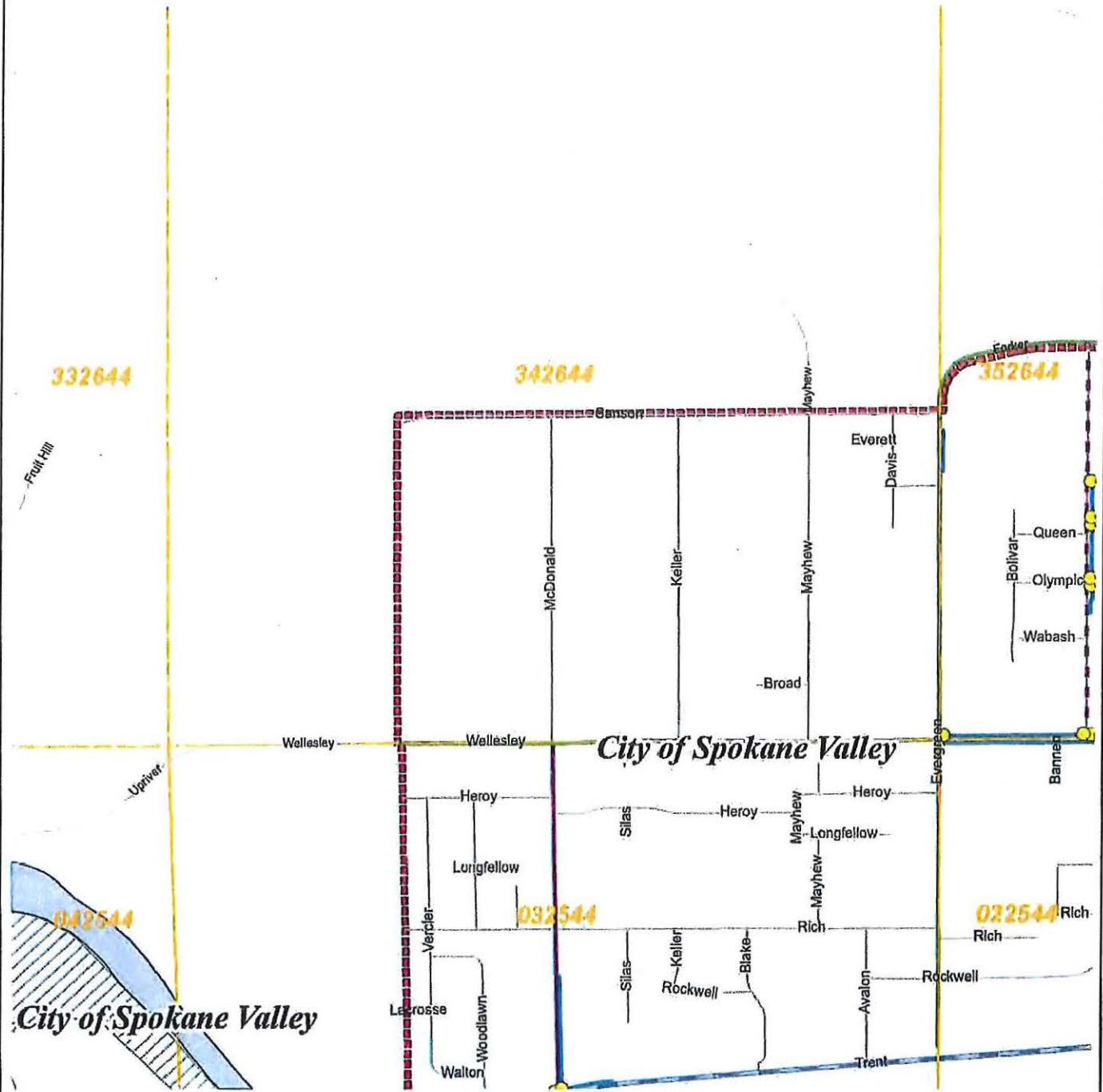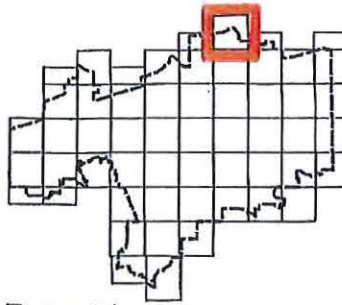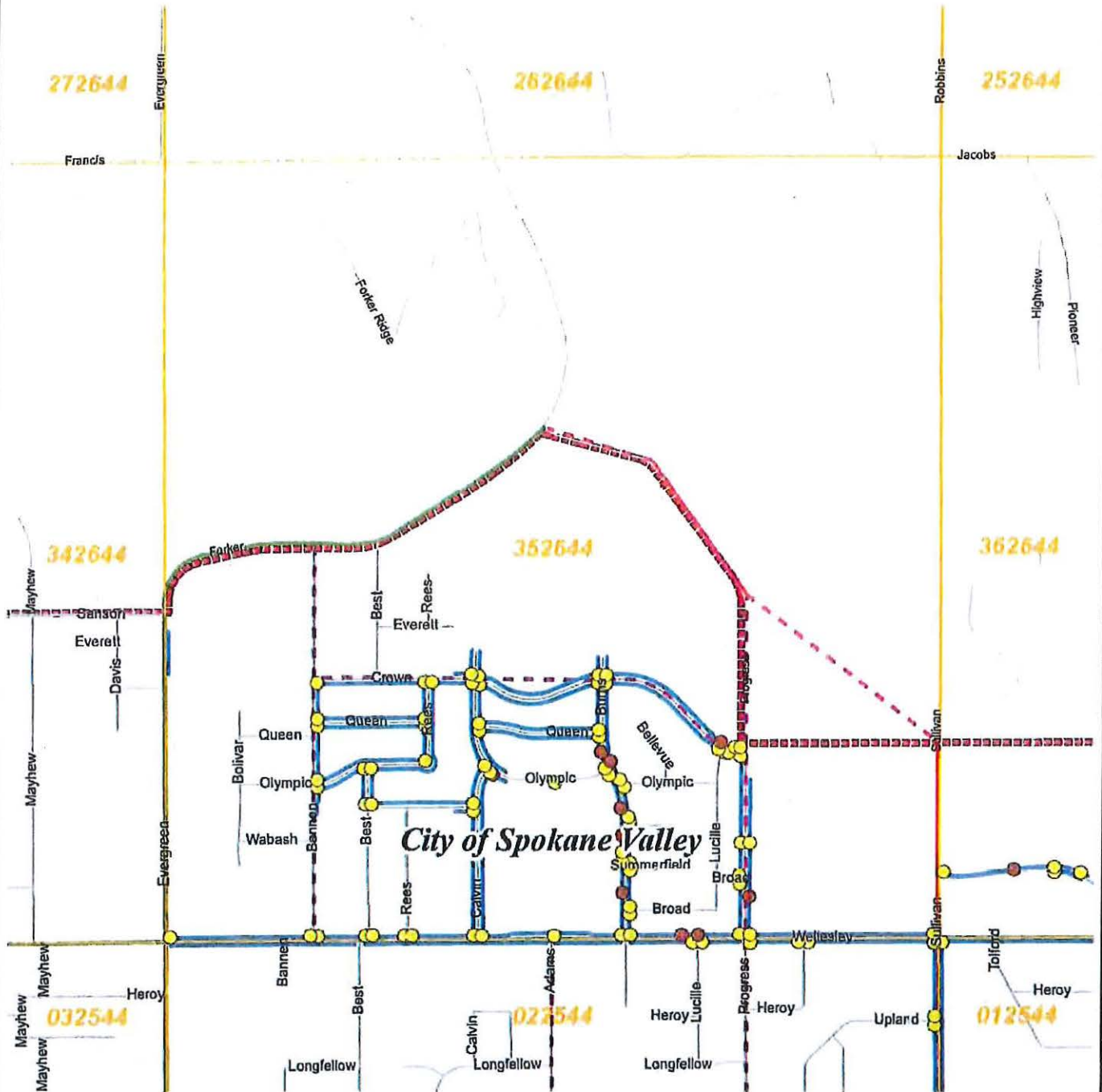City of Spokane Valley Community Development | Date: 11/2/2011

Legend

- – – Proposed Principal Arterial
- – – Proposed Minor Arterial
- – – Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- —— State or Federal
- —— Sidewalks

- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ⬜ City of Spokane Valley
- ⬜ Sections
- ▨ Parks
- ⬜ Lakes/Rivers

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ADA Survey | 1 inch = 1,000 feet

City of Spokane Valley Community Development | Date: 11/2/2011

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Legend

- ‑ ‑ › Proposed Principal Arterial
- ‑ ‑ › Proposed Minor Arterial
- ‑ ‑ › Proposed Collector
- —— Principal Arterial
- —— Minor Arterial
- —— Collector
- —— State or Federal
- —— Sidewalks
- ○ Aids to Mobility
- ● Obstacles
- ● Surface Height Change
- ▢ City of Spokane Valley
- ▢ Sections
- ▨ Parks
- ▨ Lakes/Rivers

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352644   362644   312645

City of Spokane Valley

Highview, Pioneer, Gates, Moore, Olympic, Larch, Broad, Wabash, Isenhart, Boulder, Eastland, Wellesley, St. Charles, Heroy, Tolford, Upland, Moore, Rich, Larch, Lillian, Conklin, Sunnyvale, Heroy, Longfellow, Lillian, Lacrosse, 4th, Trent, R-Off, B-On, B-Off

022544   012544   062545

N

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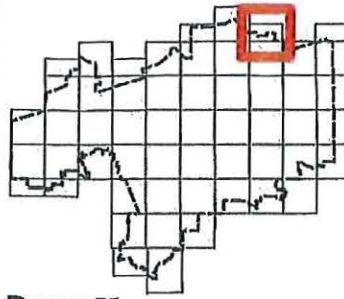
ADA Survey

1 inch = 1,000 feet
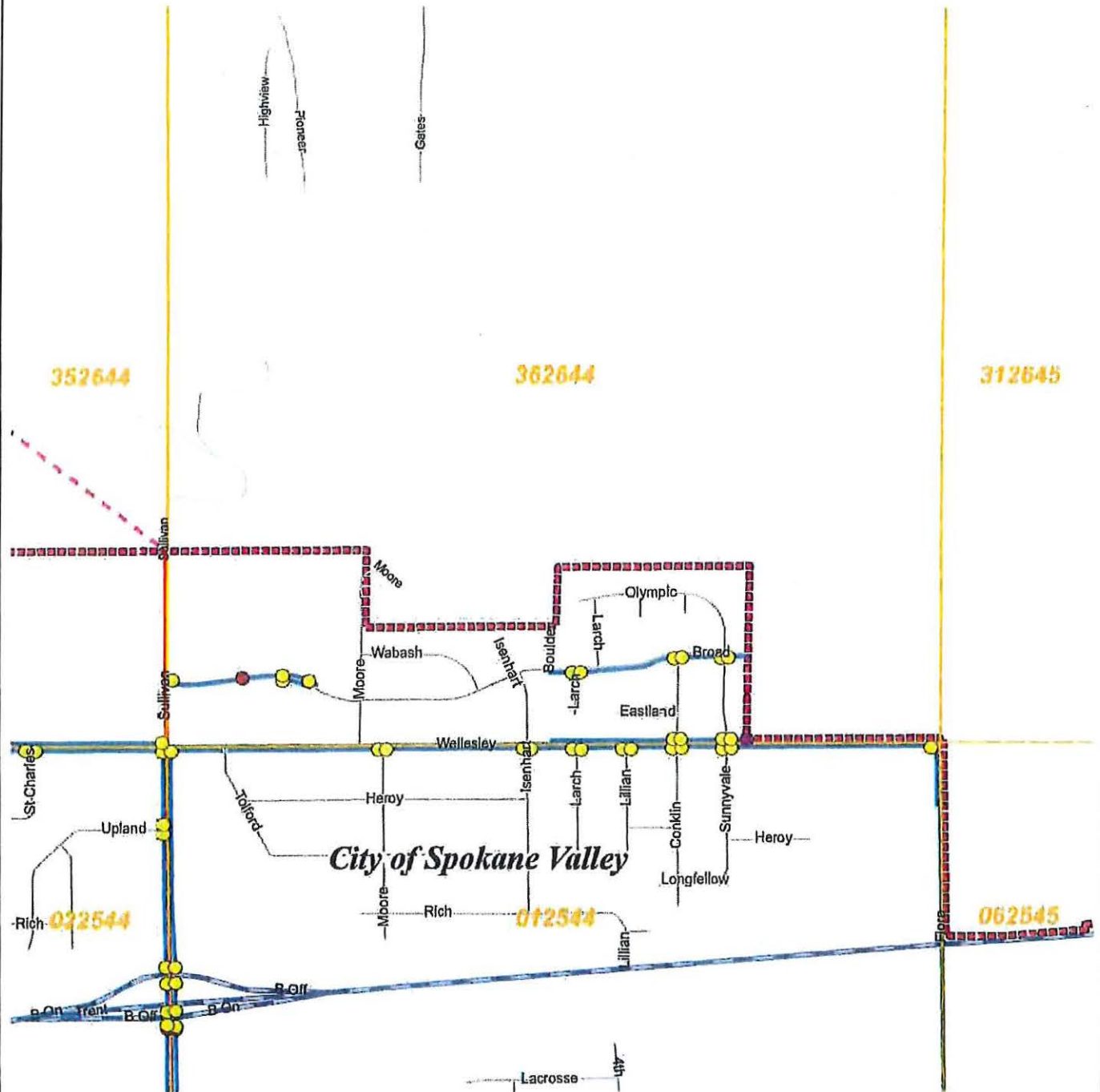
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